

As a Palco consumer, you have access to some valuable resources to help manage your self-directed services!

DIRECT DEPOSIT

- Support Service Professionals (SSP) can receive their payments directly into any bank account of their choice!
- If they do not have a bank account, Palco has partnered with Money Network® Service, one of the largest card companies in the country, to offer consumers a **FREE** Money Network Card which works just like a bank card.
- Using Direct Deposit ensures an SSP receives their payment on pay day the moment the funds are available! No hassling with paper checks getting lost in the mail or having to wait in line at the bank!

Sign up for Direct Deposit or request your free Money Network Card today by submitting a **Pay Selection Form**.

CONNECT PORTAL

CONNECT is Palco's online timesheet and reporting portal. CONNECT allows users to enter their time electronically, error free and submit it to Palco instantly.

- Using CONNECT ensures that your time does not contain missing information. It eliminates issues with paper timesheets being unreadable or distorted during transmission.
- You can monitor the time submission process from start all the way through payment.
- This portal is user friendly, easy to use and includes reporting features to monitor utilization.

In order to use CONNECT, both the Common Law Employer (CLE) and SSP must have an account. Save yourself the time and headache of using paper time sheets and start using CONNECT! Sign up for CONNECT by submitting a **CONNECT Registration Form** to Palco.

Note: Using CONNECT is a requirement of compliance with Electronic Visit Verification (EVV).

Other Questions? Contact Palco!

Phone: 1-866-710-0456