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EVV and Services Billed with an Exception Codes: 99509-E, T1005SD-E, T2033-E

Electronic Visit Verification begins January 1, 2021. The following information only pertains to codes listed below billed with an E-modifier.

EORs must still complete the Employer Transition packets.

You are receiving this additional information because you are an employee, vendor agency, or are a participant/EOR that has employees/vendor agencies that has been approved to pay rates above the Mi Via range of rates. This additional information explains how the following services should be billed.

These services and codes are:

Service	Billing Code
Homemaker/Direct Support	99509-E
Respite	T1055SD-E
In-Home Living Supports	T2033-E

How to bill and approve services billed at the exception rate:

Services Rendered between January 1, 2021 to March 31, 2021

Billing and approval process does not change:

- Employees:
 - Employees must still enter timesheets in FocosOnline
 - The EOR must still approve timesheets in FocosOnline
- Vendor Agencies:
 - Agency must still send a Payment Request Form (PRF) to the EOR.
 - The EOR must approve and submit the approved PRF to Conduent for payment.

Services Rendered beginning April 1, 2021

Employees and vendor agencies must use the state's EVV system. Employees will no longer enter timesheets in FocosOnline. Vendor agencies and EORs will no longer use the PRF process.

Information and Employer Transition Packets are available at:

- Palco Website: <https://palcofirst.com/new-mexico>
- New Mexico Medicaid Web Portal: <https://nmmedicaid.portal.conduent.com>