

# PALCO CASE MANAGEMENT PORTAL (CMP)

## INTAKE

Intake is the Palco enrollment application and contains both internal and external capabilities. It provides an online enrollment platform for electronically signing forms and a platform for Conduent document processing and enrollment setup.

## CONNECT

Connect is Palco's online timesheet system that integrates with Electronic Visit Verification (EVV). It is accessible only by the employer and workers. It allows timesheets to be submitted and edited. The Employer and Workers also have access to reporting, utilization monitoring, and pay stubs.

## CMP ADMIN

CMP Admin is the main system interface for all demographics and data storage. Capabilities include payroll processing, validations, reporting, and budgets. Data permissions are customized based on different levels of professional access. Real time visibility of time entry, payments, spending history, utilization, enrollment, and demographics are available to professional users 24-7. This system is only accessed by professional users (not employers or workers).

## ADDITIONAL BENEFITS:



### WORKFLOW MANAGMENT

Dynamic permission sets with workflow management capabilities for tasking and notifications.



### PAYROLL PROCESSING

Enhanced and customized payroll validations built with the intricacies of self-direction and Medicaid/program rules in mind.



### ADVANCED BUDGETING TOOL

Custom budgeting suite with statuses, justifications, and service configurations that allows for person-centered plan development.



### ON-DEMAND REPORTING

24-7 cloud based reporting provides access to data on demand with a library of standard and custom program reports.