

PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456 Online: PalcoFirst.com

KS WORK Personal Care Assistant Employment Packet

Welcome to self-direction and to Palco! This packet contains all the forms you need to enroll as a PCA and begin providing services to your participant. Please follow all directions in this packet. You will not be paid for services until all forms are completed, Palco verifies all information, criminal checks, and clears you for hire, and you are notified that you are ready to provide service.

You m	ust complete and return:	
	Worker Intake Form	Copy of Social Security Card
	Worker Qualification Form	Payroll Information Worksheet
	KBI Certified Record Check Request Form	IRS Form W-4
	KS Child Abuse & Neglect Central Registry	Kansas K-4 Form
	KS Adult Abuse, Neglect, Exploitation Central Registry	Pay Selection & Direct Deposit Form
	US CIS Form I-9	EVV Registration Form
	I-9 Supporting Documentation	

We encourage you to use the checklist above as a final review before you return the forms to Palco. Failure to return these forms will delay enrollment. The other documents, including information on how to complete forms, the payment schedule, Palco's Notice of Privacy Practices, F.A.Q. and similar instructional forms, are for informational purposes only and do not need to be returned to Palco. Send completed paper forms by fax, email or mail to Palco at the address below.

Fax: 501-821-0045
Email: enrollment@palcofirst.com

Palco, Inc. Attn: Enrollment P.O. Box 242930 Little Rock, AR 72223

Visit our website to download an intake form OR contact customer support to get connected to an enrollment specialist. You must complete a consent form before receiving an email with your login instructions. Follow the instructions in that email to complete your enrollment.

Should you need any assistance during this process, please contact a friendly customer support representative at 1.866.710.0456 or KSWORK@palcofirst.com.

We look forward to serving you!

Sincerely, The Palco Team



Frequently Asked Questions

Palco serves individuals who participate in the self-directed model by providing various financial, customer support, and informational services. Below are frequently asked questions to help you understand our processes, your requirements, and how to receive assistance.

How do I complete forms if I am unable to sign?

We encourage you to enroll online, as there are plenty of accessible options on our website. However, if you are unable to use our online system, you may either sign with an X or a mark, then have a witness legibly sign the document on the line above the 'witnessed by'.

What if I need assistance in completing forms?

Online enrollment is the easiest method for completing forms. Palco customer support agents can assist you in gaining credentials to enroll online. Or, if you would prefer, our staff can provide in-person assistance with completing forms.

When can the worker begin providing services?

Palco will notify the employer and the worker once all requirements for enrollment have been met. The date of this notification is the date work can begin. Any work performed prior to that date will not be paid by the program.

Can a worker provide services to multiple participants?

Yes. However, a worker must abide by all program rules, especially those regarding overlapping claims for payment of services.

What happens if a worker wants to work for another employer?

Workers may be employed by as many employers as he or she would like. Each time he or she begins working for a new employer, a new worker packet must be completed, just like getting any new job. However, some requirements may be waived depending on the circumstances, such as providing a copy of Social Security cards or documentation related to receiving direct deposit. Generally, background checks can also transfer, but be sure to check with your program rules to make sure you understand all the requirements.

What happens if a worker stops providing services?

Anytime a worker stops providing services, Palco must be notified via an Employment Separation Notice, which can be found on our website. Even after termination, workers should keep Palco aware of any changes in contact information throughout the year, so that we can send correspondence, such as W-2s, to the correct address.

How does a participant change an employer of record?

A Designation of Surrogate Employer form must be completed. Be sure to include the date of the change at the top of the form.



How does an employer of record change impact existing workers?

Workers must re-complete some new hire forms, such as the I-9. Palco will notify you of the requirements. Be sure to complete any required forms so that your pay is not impacted.

Can someone correspond with Palco on my behalf?

Federal and state privacy laws prevent Palco from disclosing personal information to unauthorized individuals. Palco will only correspond with workers about that worker's particular account. Surrogate employers may receive all information about the worker's accounts and information about the participant necessary to carry out employer roles. Participants have unlimited information on their account. Participants may appoint an authorized user by completing an Authorized User Designation form.

How are timesheets submitted?

Timesheets can be submitted online via our portal, by fax, by mail or email. When using the online portal, submit all time properly. Both the employer and the worker must approve all time before it can be processed for payment by Palco. Additional instructions can be found in our Online Registration Packet. When submitting a paper timesheet, follow all instructions to reduce submission errors. A properly submitted timesheet must be received before the deadline to ensure a worker's pay is not delayed.

When does a worker submit timesheets?

The employer is provided with a payroll schedule that shows the deadlines for submitting timesheets and scheduled paydays. The payroll schedule for specific programs can also be found at palcofirst.com.

How will I know a timesheet was received and approved?

The online portal will display approval messages in real time. For other methods of submission, contact Palco Customer Support 48 hours after submission to allow time for processing.

What if a worker doesn't receive the funds on the scheduled payday?

For direct deposited payments, please allow sufficient time for the pay to deposit into your account. We recommend allowing 24 hours after payday for the deposit.

Will the worker receive a W-2 at year-end?

W-2s are available January 31. If receiving the W-2 by mail, please allow one week for delivery. All workers receive a W-2. Workers who earn less than the annual domestic service threshold, per IRS Pub. 15 (Circular E), will also receive a refund of over-collected FICA. The employer should encourage their workers to make sure that the correct address and direct deposit information is current with Palco prior to this date, even if the worker is no longer working.



How do I change my information with Palco?

The fastest and easiest method is to log into your account and change your information. Otherwise, you must complete the appropriate form and mail or fax it to Palco. All forms are found at palcofirst.com. For name and contact information changes, complete a Change of Information form and attach documentation to show proof of name change which can be driver's license, divorce degree or marriage license. For withholding changes, complete an IRS W-4, or Payroll Information Worksheet. To change payment information, complete a Direct Deposit Authorization. For any other changes, contact Palco customer support.

How can Palco be contacted?

Palco Customer Support representatives are available Monday through Friday, 8:00 a.m. to 5:00 p.m. CST, except state holidays. You may reach us by phone at 501.604.9936 or toll free at 1.866.710.0456, email to KSWORK@palcofirst.com, fax to 501.821.0045 or mail to P.O. Box 242930, Little Rock, AR 72223. Palco has a range of translator and interpreter services at your request.



Notice of Privacy Practices

Palco may receive and create records concerning your medical and individually identifiable information ("PHI") and is required to maintain the privacy and security of your PHI. Please read this notice carefully. If you have questions or concerns, contact the Palco Privacy Officer at privacy@palcofirst.com. Palco will only use and disclose your information as allowed by law and as described below:

- Help manage the health care treatment you receive. We may disclose your information to provide treatment and administer services, including performing assessments, issuing workers' compensation and administering similar programs, and recommending services in some situations. We may disclose information to others who implement your health services. We may correspond with you and/or your designated representative (e.g., surrogate employer or authorized user). All emailed correspondence from Palco is encrypted and secure. By emailing Palco with your personal email account, you accept the risk that your correspondence may not be encrypted, nor secure.
- Run our business, including payment for and administration of your health services. We may use and disclose your information to receive and issue payment on your behalf and bill Medicaid, Medicare, Managed Care Organizations, the Veterans Administration, or other bodies, as required by your program.
- Comply with federal and state law, including investigations by the United States Department of Health and Human Services (U.S. DHHS) and law enforcement. Palco is required by law to comply with investigations by regulatory bodies and issues involving national security. Palco may be required to disclose your information to coroners and other officials at your death.
- Respond to legal actions and health oversight, such as lawsuits or quality assurance reviews. Palco
 may be required to respond to requests, including discovery, subpoenas, audits, and other legal or
 regulatory matters.

You have the right to:

- Authorize the use and disclosure of your PHI for reasons not authorized by federal or state law. Palco will seek your approval to disclose PHI for reasons not required at law, and you may reject disclosure.
- Receive this notice of privacy practices. You can request a copy of this notice or view the posting at
 palcofirst.com, in enrollment packets, and in program manuals, as applicable. Palco can change the terms
 of this notice at any time. Changes will apply to all of your medical records. Direct complaints to the Privacy
 Officer or the U.S. DHHS.
- Review and receive copies of your records and a list of disclosures. Requests must be on a Request for Sensitive Records. We will provide you with a copy or summary within 10 days of receiving your request. We may charge a reasonable, cost-based fee for collection of the records, including postage and labor. Palco may reject some requests if required by law.
- Request amendments to your records. Requests must be on a Request to Amend Sensitive Information. We will provide you with a copy or summary or a rejection within 15 days of receiving your request.
- Request information in an alternate format or restrict access on your records. Requests must be in
 writing on a Request for Additional Privacy. We will provide you with a copy or summary within 15 days of
 receiving your request. We may reject or terminate the request in certain limited cases and will notify you of
 rejections and terminations.
- Be notified in case of a breach of your sensitive information. You will be notified within 60 days by the Privacy Officer.
- Choose someone to act on your behalf with regard to your records. You must complete the appropriate forms and information to designate Authorized Users in order for those individuals to communicate with Palco on your behalf.



PALCO BI-WEEKLY PAYMENT SCHEDULE - 2023

KS WORK Program

Service Period

Timesheets Due to Palco By 5:00 PM

Payment Date

Start Date
December 18, 2022
January 1, 2023
January 15, 2023
January 29, 2023
February 12, 2023
February 26, 2023
March 12, 2023
March 26, 2023
April 9, 2023
April 23, 2023
May 7, 2023
May 21, 2023
June 4, 2023
June 18, 2023
July 2, 2023
July 16, 2023
July 30, 2023
August 13, 2023
August 27, 2023
September 10, 2023
September 24, 2023
October 8, 2023
October 22, 2023
November 5, 2023
November 19, 2023
December 3, 2023
December 17, 2023
December 31, 2023

End Date
December 31, 2022
January 14, 2023
January 28, 2023
February 11, 2023
February 25, 2023
March 11, 2023
March 25, 2023
April 8, 2023
April 22, 2023
May 6, 2023
May 20, 2023
June 3, 2023
June 17, 2023 July 1, 2023
July 1, 2023
July 15, 2023
July 29, 2023
August 12, 2023
August 26, 2023
September 9, 2023
September 23, 2023
October 7, 2023
October 21, 2023
November 4, 2023
November 18, 2023
December 2, 2023
December 16, 2023
December 30, 2023
January 13, 2024

Deadline
January 3, 2023
January 17, 2023
January 31, 2023
February 14, 2023
February 28, 2023
March 14, 2023
March 28, 2023
April 11, 2023
April 25, 2023
May 9, 2023
May 23, 2023
June 6, 2023
June 20, 2023
July 4, 2023
July 18, 2023
August 1, 2023
August 15, 2023
August 29, 2023
September 12, 2023
September 26, 2023
October 10, 2023
October 24, 2023
November 7, 2023
November 21, 2023
December 5, 2023
December 19, 2023
January 2, 2024
January 16, 2024

Paid On
January 13, 2023
January 27, 2023
February 10, 2023
February 24, 2023
March 10, 2023
March 24, 2023
April 7, 2023 April 21, 2023
April 21, 2023
May 5, 2023
May 19, 2023
June 2, 2023
June 16, 2023
June 30, 2023 July 14, 2023
July 14, 2023
July 28, 2023
August 11, 2023
August 25, 2023
September 8, 2023
September 22, 2023
October 6, 2023
October 20, 2023
November 3, 2023
November 17, 2023
December 1, 2023
December 15, 2023
December 29, 2023
January 12, 2024
January 26, 2024

2023 Bank & Palco Office Holidays

New Year's Day - Monday, January 2*
Martin Luther King, Jr. Day - Monday, January 16
President's Day - Monday, February 20
Memorial Day - Monday, May 29*
Juneteenth Day - Monday, June 19
Independence Day - Tuesday, July 4*

Labor Day - Monday, September 4*
Columbus Day - Monday, October 9
Veterans Day - Friday, November 10
Thanksgiving - Thursday-Friday, November 23-24*
Christmas - Monday, December 25*





Online: PalcoFirst.com

Instructions for Worker Forms

Please use the instructions below to complete the attached Palco forms in order to become a worker through the self-directed program.

- The Applicant Worker Intake is used to enroll the worker in the program and associate him or her with the employer and participant. Complete the entire form. Sign and date the highlighted fields on page 2. Please make sure your employer signs and dates the highlighted fields on page 2 as well.
- The Worker Information & Qualification notifies you of your duties associated with being a worker on the self-direction program. Please read this form carefully to make sure that you understand and will comply with the information therein. Complete the Worker Information box at the top of page 1. Sign and date the highlighted fields on page 2.
- The KBI Certified Record Check Request form gives Palco the permission to release information for a required background check that is performed on all workers that are hired by the employer. The employer will be informed about his or her responsibilities as an employer for their own personal health and safety in their own homes. The employer will be informed of the results of the criminal history background check. Complete all of the highlighted fields on the form. Sign and date the highlighted fields at the bottom of the page.
- The KS Child Abuse & Neglect Central Registry form gives Palco the permission to release information for a required background check that is performed on all workers that are hired by the employer. The employer will be informed about his or her responsibilities as an employer for their own personal health and safety in their own homes. The employer will be informed of the results of the criminal history background check. Complete all of the highlighted fields on the form. Sign and date the highlighted fields at the bottom of the page.
- The KS Adult Abuse, Neglect, Exploitation Central Registry form gives Palco the permission to release information for a required background check that is performed on all workers that are hired by the employer. The employer will be informed about his or her responsibilities as an employer for their own personal health and safety in their own homes. The employer will be informed of the results of the criminal history background check. Complete all of the highlighted fields on the form. Sign and date the highlighted fields in the middle of the page.





Applicant Worker Intake

Complete this form entirely to begin the enrollment process as a worker in the Work Opportunities Reward Kansans (WORK) program. Completion of this form does not constitute a hiring by the employer.

		PAF	RTICIPANT	INFO	RMAT	TION		
Full Name			SSN			Program		
							□ WORK	
	WC	DRKE	R (APPLIC		NFOF			
First Name		Middle Name		Last Nar	Last Name			
Social Security Number Email		Date o		of Birth (mi	of Birth (mm/dd/yyyy)			
Is the worker-applicant	related	to the	participant b	y blood	d or ma	arriage?		☐ Female
□ No □ Yes. I am	the pa	articipa	ınt's:				(specify	relationship)
Do you share a residen ☐ No ☐ Yes. Plea				ents the	reside	ence:		
Physical Address (Stree		ess, In	cluding Apt.					
City	State			Zip			County	
Mailing Address (Street	Addres	ss, Inc	luding Apt. #	:) – if di	fferen	t than the p	hysical addre	ess
City	State			Zip			County	
Phone1		Pho	one2			Preferred M ☐ Email ☐ Phone /		mmunication Mail
How would you like to o	ontinue	e the e	nrollment pro	ocess?				
☐ Complete Enrollment	Paper	work (Online. The v	vorker v	vill rec	eive login ir	nstructions fr	om Palco.
☐ Email a prepopulated PDF packet to the worker.								
☐ Mail a prepopulated p	paper p	acket	to the worke	r's add	ress			

By signing below, the worker consents to complete enrollment electronically and has





provided an email address and Social Security Number that belongs to him and her. The worker understands that Palco is not responsible for providing information to an incorrect email address supplied by him or her. The worker has read and agrees to Palco's Notice of Privacy Practices and the Terms and Conditions of Palco's online enrollment system. The worker agrees to receive information, notifications, and other correspondence electronically to the email address provided. Such correspondence may contain Personal Health Information as defined at 45 CFR 160.103 and other personally identifiable information. The worker accepts all risks associated with the transmission of such information via those channels. The worker understands that his or her consent is in effect until Palco is notified in writing that the worker withdraws such consent.

Worker Printed Name	Employer Printed Name
Worker Signature	Employer Signature
Date	<mark>Date</mark>

Please return this form to Palco via email: enrollment@palcofirst.com or via fax to 1.877.859.8757.



KS WORK Worker Information & Qualification

This form is required for all workers in self-direction. Please complete this form entirely.

WORKER (APPLICANT) INFORMATION					
Full Name	ID/Last 4 of SSN				

As a worker in self-direction, you must agree to the following terms of employment:

- You understand that the participant, or his or her surrogate, is your employer. Neither Palco, nor program/state administrators, is your employer.
- This position is paid as an employee and not as an independent contractor.
- This document does not create an anticipation, nor a contract, of employment.
- To adhere to all federal, state, local, and program laws, regulations, policies, and requirements throughout your employment. This includes staying current on information provided to me about the program throughout your employment.
- To accurately complete all enrollment documentation to ensure that you meet the program's eligibility requirements for providing services and is not prohibited in any manner from providing services.
- That your employment is contingent upon many factors, including successful completion and/or passing of required background checks, training, and/or credentialing.
- To report any changes in your ability to deliver services, including changes in your background history or qualifications required to perform services under this program.
- Being paid for services through the program is contingent upon the participant's eligibility for the program. Once eligibility terminates, you may no longer be paid through this program.
- Your employer is responsible for payment of services for activities not authorized in or exceeding the limitations established by the budget.
- Funds to pay for services are from public sources, and financial accountability and liability applies to the use of the funds. You understand that submitting false or fraudulent timesheets or submitting timesheets for tasks other than those approved on the authorized budget will be reported to the appropriate authorities for investigation and possible prosecution as fraud.
- That medical and personal information and data about the participant and the worker is confidential. You have read and agree to Palco's Privacy Practices.
- That neither Palco nor program/state administrators are responsible or liable for any negligent acts, work-related injuries, or omissions by me, the employer, participant, other workers or service providers, or authorized representatives.
- To report all critical incidents relating to the participant's health, safety, and welfare, including suspicion of fraud, abuse, or neglect.

Worker Initials





You certify that you are at least 18 years of age. You give your permission for Palco to run federal and state Office of Inspector General Medicaid exclusion checks and to share the results with my employer, state and program administrators, and others who may be involved in the participant's care through this program. You understand that your employment is based on the outcome of these checks and that you cannot provide services, nor receive payment, until Palco has notified you that you have been cleared to do so. You hereby release your employer, Palco, and his/her agents from any and all liability, claims and/or demands, of whatever kind, related to the compilation or preparation of the checks hereby authorized.

- Office of Inspector General Medicaid exclusion check.

By signing below, you acknowledge that you have read this agreement and accept responsibility as a worker in self-direction, understand their responsibilities and duties associated with that role, and will comply with program policies and requirements. The information provided herein is true and accurate to the best of your knowledge. You further understand and agree that violation of this agreement will result in termination.

Worker Printed Name	Worker Signature	<mark>Date</mark>

Certified Record Check Request Form

Regular name-based record checks are to be requested on-line at www.kansas.gov/kbi/criminalhistory

	To:	Kansas Bureau of Investigation	From:	Palco, Inc.		
		Attn: Central Repository 1620 SW Tyler		(Requestor's Full Name or Organization) (Please Print) Attn: Enrollment Dept.		
		Topeka, KS 66612-1837		(Requestor's Point of Contact and title) P.O. Box 242930		
				(Requestor's Mailing Address) Little Rock, AR 72223		
				(City, State or Country and Zip) 501.604.9936		
				(Requestor's Phone Number)		
1.	Birth are m		epository is requested for th	e following individual. The Full Name and Date of		
	Full I	Name: (Last Name)	(First Name)	(Middle Name)		
	Maide Alias					
		(Last Name)	(First Name)	(Middle Name)		
	Date	of Birth:	Social Security	Number;		
	Sex:	(Race:)	Place of Birth:			
2.	A fingerprii	nt card [is] [is not] included.				
3.	Purpose for	the criminal history record check (Please b	e specific):	o perform personal care assistant services		
	for an	individual enrolled in the Work O	pportunities Reward	Kansans (WORK) program.		
		as the "From" address above.				
5.	Enclosed is	payment made payable to the KBI Record	Check Fee Fund for the rec	ord check in the sum of:		
	[]	\$30.00 for a certifed name-based check	[] \$57.00 fc	or a certified Kansas fingerprint-based check or a certified Kansas/national fingerprint-based check* or federal statute allowing a national search is required		
6.	subject to th		egulations, including, but no	alations. The Requestor will comply with and be at limited to Title 28 (Judicial Administration) of the		
7.		Implement reasonable procedures to insur Indemnify and hold harmless the KBI, the representatives, successors, and assigns, f	rovided. Further, Requestor e the confidentiality and sec ir employees, including thei rom and against any and all			
8.		s the right to demand return of all information this request is violated or appears to be viol		when any rule, policy, procedure, regulation or law any service.		
9.		and understand my responsibilities when receival and properly use all information I receive.	eiving record check informa	tion from the Kansas Central Repository, and I agree		
		_				
				(Signature of Requestor)		



KANSAS DEPARTMENT FOR CHILDREN AND FAMILIES

Child Abuse and Neglect Central Registry

OBI 1011

Page 1 OF 1

9/2018

P.O. Box 2637 ● Topeka, KS 66601 ● <u>DCF.CentralRegistry@ks.gov</u>

Release of Information

Complete form by printing legibly in ink. Fee of \$10.00 per Release of Information form may be required prior to processing.

All releases and fees are to be sent to the address or email listed above (see below for specifics)

CONFIDENTIALITY: Kansas Department for Children and Family records are confidential. No individual, association, partnership,

	to \$1,000.		•	ass A nonperson		•
Contact Person: A	ttn: KS WORK Progra	am	Agency/Org.:	Palco, Inc		
Phone #: (501) 604	1.9936	_	Address:	P.O. Box 2	42930	
Email: enrollme	nt@palcofirst.com		City/State/Zip:	Little Rock	, AR 7222	3
Return Results by: 🛛 E	ncrypted email (list if differen	nt than above):				_ Postal Mail
Payment/Account Inform	ation (check box which appli	ies)				
☐ Fee included	\$10 per request. Check, Mo	ney Order (paya	able to DCF) or ca	sh. <i>Postal mail</i>	only.	
Online Payment*	www.dcf.ks.gov – 'Online Γ	OCF Payments'	bottom of page. Page.	ayment Portal.	Submit receipt	with ROI form(s).
Pre-Pay Account*	Agency/Org. has Pre-Pay A	ccount. FE	EIN: 05-05783	399		
☐ Mentoring Account*	As listed in the Kansas Men	tors' Partner Di	rectory. http://men	torkansas.org/F	ind-a-Program	
☐ Exempt*	No fee for State government	t agencies (Sub-	-contracting agenc	ies not included	l).	
*Release of Information for	orms may be submitted via er	nail to <u>DCF.Ce</u>	ntralRegistry@ks.	gov		
the contact listed above		on released is f	or their exclusive	and confidenti	al use:	X Yes No X Yes No Female
	(EN	MAIL:				
PHONE:						
PHONE: SIGNATURE:			0	DATE:		
SIGNATURE: DCF ONLY:	MATC	Н	(DATE:	CLEAR	ED
SIGNATURE: DCF ONLY: This applicant	MATC: is listed in the Child Central Registry.	Н	0	DATE:	CLEAR	ED

STATE OF KANSAS Department for Children & Families Office of Background Investigations

ADULT ABUSE, NEGLECT, EXPLOITATION CENTRAL REGISTRY RELEASE OF INFORMATION

OBI 10400 REV 4/21

I,	, give permission for the rele	ase of information	concerning
(PRINT Full Name)			
myself in the Adult Abuse, Neglect, Exploitation Cen			F04 C04 000 C
Contact Person(s)*	ATTN: KSWORK PROGRAM	Phone	501.604.9936
Agency name	PALCO, INC		
Agency mailing address	PO BOX 242930, LITTLE ROCK, AR 7		
Email address: Will return via Encrypted emai	il unless marked otherwise KSWORK@	PALCOFIRST.COM	
Maiden Name and/or Other Names Known By:			
	(PRINT ONLY	O	
Address:			
Street	City	State	Zip Code
			Male Female
(mm/dd/yyyy)	SS#:		(mark one)
Signature:	Dat	e:	
(An Ink Signature or a Verified E-Signature	is Required for Processing)	(mn	n/dd/yyyy)
RETURN TO:			
Email: DCF.APSRegistry@ks.gov			
Mail: Office of Background Investigations Adult Abuse Registry 500 SW Van Buren St Topeka, Kansas 66603 (Please allow 3-5 days for processing email requests and an additional contents of the second	onal 5-7 days if returning by US Postal Service	2)	
Adult Abuse Registry 500 SW Van Buren St Topeka, Kansas 66603			f CLEARED



PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456

Online: PalcoFirst.com

Instructions for I-9

The United States Department of Homeland Security, Citizenship and Immigration Services (CIS) department, requires all U.S. employers and workers to complete the I-9. The purpose is to verify that the applicant worker can be legally employed in the United States. Palco verifies all workers through the U.S. CIS online system.

Use the instructions and checklist below to guide you through completing this form. The applicant worker should complete all fields highlighted in blue. The employer should complete all fields highlighted in vellow.

1.	Complete	page 1. Must	be completed	by the	applicant	<u>t worker</u> .
----	----------	--------------	--------------	--------	-----------	-------------------

Complete all fields in Section 1. The name here must match the name on your
verification documents. (See #3 on this checklist.)

Section 1. Employee In than the first day of employ				ist cor piete and	sign S	ection 1 o	of Form I-9 no later
Last Name (Family Name)		First Name (Give	ren Name)	Middle nitical	Other L	ast Name	s Used (if any)
Address (Street Number and Na	ame)	A t. V	umb ir Cit or Town			State	ZIP Code
Date of Birth (mm/dd/yyyy)	U.S. Sc Li Sec	urit Numper	Employee's E-mail Add	lress	E	mployee's	Telephone Number
		* [-					

- ☐ Select the following box that applies to you.
 - If you select box 3, supply your alien registration or USCIS number.
 - If you select box 4, supply your work expiration date and complete any one of the three fields that follow.

I-9: Number. QR Code - Section 1 Do Not Write In This Space
Today's Date (mm/dd/yyyy)

of page 1.



PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456 Online: PalcoFirst.com

Co	emplete page 2. Mus	t be completed by	the employ	<u>/er</u> .	Omme. <u>Falco</u>	TH3t.com
	Enter the worker's na	ame and citizenship	status as it	appears on i	page 1.	
		ast Name (Family Name)	First Name (Gi		Citizenship/Immig	ration Status
	Refer to page 3 of the associated with the cone, but not both, of	documents provided	I in the spac	e designated	-	
	☐ One docum	ent from List A.				
	□ One docum	ent from List B and	l One docun	nent from Lis	tC.	
	List A Identity and Employment Author Document Title	OR norization Document Title	List B	AND	List (Employment A	
	Issuing Authority	Issuing A. hori	H^{-1}	Issuing A	uthority	
	Document Number	Follower Number	er	Documer	t Number	
	Expiration Date (if any, " ad/yyy	Expiration Date (if any)(mm/dd/yyyy)	Expiration	n Date (if any)(mm/do	l/yyyy)
	Attach copies of the must review the work			page 2 of th	e I-9. The e	mployer
	Provide the employe match the date the w	•	•	ne space prov	vided. This c	late must
	The employee's fir	<mark>st day of employm</mark>	ent <i>(mm/d</i> a	<mark>//yyyy):</mark>		
	Complete the next the the form.	ree rows of informa	ition in Sect	ion 2, includir	ng signing a	nd dating
	Signature of Employer or Authorized	Representative Today	's Date 'mi //dd/yyy 1	Title of Employer or	Authorized Represer	<mark>itative</mark>
	Last Name of Employer or Authorized Re	Firs Name (Lmp by	r o. Authorized Repres	entative Employer's E	Business or Organizat	ion Name
	Employer's Business or Organization	Address (Street Number and Nam	City or Town	, S	ZIP Code	
	Complete Section 3 the worker previously these apply, leave Section 3	y worked for the e			•	J ,
	Sign, date, and print	the employer's nan	ne at the bot	ttom of the pa	ige.	
	Signature of Employer or Authorized Re	Presentative Today's Date (mm/dd	Name of Em	<mark>ployer or Authorized Repr</mark>	esentative	

For more information and assistance on how to complete this form, visit https://www.uscis.gov/i-9.



Employment Eligibility Verification

Department of Homeland Security

U.S. Citizenship and Immigration Services

USCIS Form I-9

OMB No. 1615-0047 Expires 10/31/2022

► START HERE: Read instructions carefully before completing this form. The instructions must be available, either in paper or electronically, during completion of this form. Employers are liable for errors in the completion of this form.

ANTI-DISCRIMINATION NOTICE: It is illegal to discriminate against work-authorized individuals. Employers **CANNOT** specify which document(s) an employee may present to establish employment authorization and identity. The refusal to hire or continue to employ an individual because the documentation presented has a future expiration date may also constitute illegal discrimination.

ployee's E	or Town E-mail Addre	Middle Initial		State	s Used (if any) ZIP Code Telephone Number
ployee's E	E-mail Addre	ess	E		
		ess	E	mployee's	Telephone Number
or fines	s for false				Telephone Number
		statements o	r use of	false do	cuments in
ne follow	ving boxes	s):			
CIS Numb	er):				
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				Do	QR Code - Section 1 Not Write In This Space
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e compl	etion of S	ection 1 of th			
			ı oday's L	vate (mm/	aa/yyyy)
	First Name	e (Given Name)			
City or	Town			State	ZIP Code
t	e, mm/dd/ nstruction ument nution Numb one): translator and/or tra	one): translator(s) assisted and/or translators a	Today's Date Today's Date Today's Date Translator(s) assisted the employee in and/or translators assist an employee completion of Section 1 of the First Name (Given Name)	Today's Date (mm/dd/or translators assist an employee in completion of Section 1 of this form a First Name (Given Name)	Today's Date (mm/dd/yyyy) Today's Date (mm/dd/yyyy) Today's Date in completing Section and/or translators assist an employee in completing e completion of Section 1 of this form and that Today's Date (mm/dd/yyyy)

STOP Employer Completes Next Page STOP

Form I-9 10/21/19 Page 1 of 3



Employment Eligibility Verification

Department of Homeland Security

U.S. Citizenship and Immigration Services

USCIS Form I-9

OMB No. 1615-0047 Expires 10/31/2022

Section 2. Employer or Authorized Representative Review and Verification (Employers or their authorized representative must complete and sign Section 2 within 3 business days of the employee's first day of employment. You must physically examine one document from List A OR a combination of one document from List B and one document from List C as listed on the "Lists of Acceptable Documents.") Last Name (Family Name) First Name (Given Name) M.I. Citizenship/Immigration Status Employee Info from Section 1 OR List A List B AND List C **Identity and Employment Authorization** Identity **Employment Authorization** Document Title Document Title Document Title Issuing Authority Issuing Authority Issuing Authority Document Number Document Number Document Number Expiration Date (if any)(mm/dd/yyyy) Expiration Date (if any)(mm/dd/yyyy) Expiration Date (if any)(mm/dd/yyyy) **Document Title** QR Code - Sections 2 & 3 Additional Information Issuing Authority Do Not Write In This Space Document Number Expiration Date (if any)(mm/dd/yyyy) **Document Title** Issuing Authority Document Number Expiration Date (if any)(mm/dd/yyyy) Certification: I attest, under penalty of perjury, that (1) I have examined the document(s) presented by the above-named employee, (2) the above-listed document(s) appear to be genuine and to relate to the employee named, and (3) to the best of my knowledge the employee is authorized to work in the United States. The employee's first day of employment (mm/dd/yyyy): (See instructions for exemptions) Signature of Employer or Authorized Representative Today's Date (mm/dd/yyyy) Title of Employer or Authorized Representative Household Employer Last Name of Employer or Authorized Representative First Name of Employer or Authorized Representative Employer's Business or Organization Name State Employer's Business or Organization Address (Street Number and Name) City or Town ZIP Code Section 3. Reverification and Rehires (To be completed and signed by employer or authorized representative.) B. Date of Rehire (if applicable) A. New Name (if applicable) Last Name (Family Name) First Name (Given Name) Middle Initial Date (mm/dd/vvvv) C. If the employee's previous grant of employment authorization has expired, provide the information for the document or receipt that establishes continuing employment authorization in the space provided below. Document Title **Document Number** Expiration Date (if any) (mm/dd/yyyy) I attest, under penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual. Signature of Employer or Authorized Representative Today's Date (mm/dd/yyyy) Name of Employer or Authorized Representative

LISTS OF ACCEPTABLE DOCUMENTS All documents must be UNEXPIRED

Employees may present one selection from List A or a combination of one selection from List B and one selection from List C.

	LIST A Documents that Establish Both Identity and Employment Authorization	OR	LIST B Documents that Establish Identity AN	I D	LIST C Documents that Establish Employment Authorization
3.	U.S. Passport or U.S. Passport Card Permanent Resident Card or Alien Registration Receipt Card (Form I-551) Foreign passport that contains a temporary I-551 stamp or temporary I-551 printed notation on a machine- readable immigrant visa Employment Authorization Document		 Driver's license or ID card issued by a State or outlying possession of the United States provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address ID card issued by federal, state or local government agencies or entities, provided it contains a photograph or information such as a photograph or information such as a photograph of birth. 	2.	A Social Security Account Number card, unless the card includes one of the following restrictions: (1) NOT VALID FOR EMPLOYMENT (2) VALID FOR WORK ONLY WITH INS AUTHORIZATION (3) VALID FOR WORK ONLY WITH DHS AUTHORIZATION Certification of report of birth issued
	that contains a photograph (Form I-766)		information such as name, date of birth, gender, height, eye color, and address 3. School ID card with a photograph		by the Department of State (Forms DS-1350, FS-545, FS-240)
5.	For a nonimmigrant alien authorized to work for a specific employer because of his or her status: a. Foreign passport; and		 Voter's registration card U.S. Military card or draft record Military dependent's ID card 	3.	Original or certified copy of birth certificate issued by a State, county, municipal authority, or territory of the United States bearing an official seal
	b. Form I-94 or Form I-94A that has the following:(1) The same name as the passport; and		7. U.S. Coast Guard Merchant Mariner Card 8. Native American tribal document		Native American tribal document U.S. Citizen ID Card (Form I-197)
	(2) An endorsement of the alien's nonimmigrant status as long as that period of endorsement has not yet expired and the		Driver's license issued by a Canadian government authority	6.	Identification Card for Use of Resident Citizen in the United States (Form I-179)
	proposed employment is not in conflict with any restrictions or limitations identified on the form.		For persons under age 18 who are unable to present a document listed above:	7.	Employment authorization document issued by the Department of Homeland Security
6.	Passport from the Federated States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association Between the United States and the FSM or RMI		10. School record or report card11. Clinic, doctor, or hospital record12. Day-care or nursery school record		

Examples of many of these documents appear in Part 13 of the Handbook for Employers (M-274).

Refer to the instructions for more information about acceptable receipts.

Form I-9 10/21/19 Page 3 of 3



Instructions for Worker Payroll Forms

Please complete the appropriate IRS, state withholding, and additional forms in order to become a worker on the self-directed program. Follow the instructions listed below. All areas highlighted must be signed.

•	The Payroll Information Worksheet is used to determine any exemptions you qualify for in order for Palco to calculate the proper payroll and payroll tax for you and your employer.
	 □ Complete all fields in the Required Information section. □ Select the reason for completing the form. □ Complete Part A. ✓ Please select the option that most closely relates to your relationship. □ Complete Part B. ✓ Please select the option that most closely relates to the living arrangement. □ Sign and date the bottom of the form.
•	The IRS Form W-4 is used by Palco to withhold the proper amount of federal income tax from your paycheck. Complete Steps 1-4, then sign and date the bottom of the form. Additional instructions are included on page two of this form.
•	The State of Kansas Withholding Allowance Certificate (K-4) tells Palco the correct amount of state income tax to withhold from your paycheck.
	 □ Complete Box 1 with your name and full address. □ Write your Social Security Number in Box 2. □ Make the appropriate selection in Box 3. □ Include the total number of dependents you would like to claim in Box 4. □ Indicate any additional dollar amount to be withheld each pay cycle in Box 5. □ If you claim any exemptions, write EXEMPT in Box 6. □ Sign and date the bottom of the form.
•	The Pay Selection and Direct Deposit Authorization Agreement is used to inform Palco how you would like to be paid and gives Palco the authority to pay you via electronic funds transfer. Please select one of the two choices (Direct Deposit or Money Network Services). If you select the Direct Deposit option, please follow the instructions on the form. If you choose to enroll in the Money Network Services option, Palco will enroll you with our partners at First Data,

Money Network Services.





Payroll Information Worksheet

As a home care worker in self-direction, your payroll tax withholdings are subject to special tax rules, and your residency may impact your benefits under labor laws. Completing this form accurately will ensure that your taxes and benefits are calculated properly.

REQ	UIRED INFORMATION	
Employee Name	ID	
Employer Name	Participant Name (If different from Employer)
Select the following box that appli	es:	
This form is part of your first-t	ime enrollment with Palco.	
You are already enrolled with	Palco and need to change y	our information
certain taxes, such as FICA (Social		
and SUTA (State Unemployment). Y 15.	ou can find more information	TA (Federal Unemployment a about this in IRS Publication
and SUTA (State Unemployment). Y 15. Relationship to Employer	ou can find more information FICA ¹	TA (Federal Unemployment a about this in IRS Publication FUTA ²
and SUTA (State Unemployment). Y 15. Relationship to Employer Child employed by Parent	ou can find more information	TA (Federal Unemployment a about this in IRS Publication
and SUTA (State Unemployment). Y 15. Relationship to Employer	ou can find more information FICA ¹	TA (Federal Unemployment a about this in IRS Publication FUTA ²
and SUTA (State Unemployment). Y 15. Relationship to Employer Child employed by Parent Parent employed by Adult Child (including Adoptive and or	ou can find more information FICA Exempt until child turns 21	FUTA ² Exempt until child turns 21

¹ If you are not exempt as indicated above, appropriate taxes, including FICA, will be withheld. Should you not meet the annual IRS domestic service wage threshold for the current tax year, your FICA will be refunded to you in January of the following year, and your W-2 will reflect that no FICA was withheld.

² In most states, an exemption from FUTA will also apply to SUTA.



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Part B: Overtime Payments

	e are several factors that may gible for overtime based on progra			
	Exempt from overtime pay for Home Care Rule Exclusion quareside at the participant's resi and DOL Fact Sheet #79B). By program allows me to work mornin a work week, will NOT be participant.	alifications, which dence at least 5 or checking this box, re than 40 hours pe	means that I am days per week. (So I understand that er week, any hours	a live-in caregiver or I See 29 CFR §552.102 t, if my employer or the
	Non-Exempt. I do not qualify fo rates for time worked beyond 4	•	nd understand tha	t I will be paid overtime
docur you c incorr Payro docur any c suppl	my of the information in this doment and submit to Palco immor other employment-related morectly calculating or withholding coll Information Worksheet. By ament is correct and understand changes in this information, and blied herein.	ediately. Failure thatters from your g pay due to you signing below, you have the	o notify Palco material employer. Palco refailure to compage you certify that the burden to notife	ay result in a tax bill to is not responsible for lete and submit a new the information in this y Palco immediately o
Employ	byee Printed Name			
Employ	oyee Signature	ļ	<mark>Date</mark>	

Please return this form to Palco via email to enrollment@palcofirst.com or via fax to 501-821-0045.

Employee's Withholding Certificate

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. Give Form W-4 to your employer.

OMB No. 1545-0074

Department of the T			rm W-4 to your employer.	••		<u> </u>
Internal Revenue Se			ng is subject to review by the IF	łs.	1 1 2	
Step 1:	(a) ⊦	irst name and middle initial	Last name		(b) S	ocial security number
Enter						
Personal	Addre	SS				your name match the on your social security
Information	0.1	1710			card?	If not, to ensure you get
	City c	r town, state, and ZIP code				for your earnings, ot SSA at 800-772-1213
					or go t	to www.ssa.gov.
	(c)	Single or Married filing separately				
		Married filing jointly or Qualifying surviving s	spouse			
		Head of household (Check only if you're unmar	rried and pay more than half the costs	of keeping up a home for yo	ourself ar	nd a qualifying individual.)
		4 ONLY if they apply to you; otherwis m withholding, other details, and privac		2 for more information	n on e	ach step, who can
Step 2:		Complete this step if you (1) hold mor				
Multiple Job	S	also works. The correct amount of with	innolaing depends on income	e earned from all of tr	iese jo	DS.
or Spouse		Do only one of the following.				
Works		(a) Reserved for future use.				
		(b) Use the Multiple Jobs Worksheet	on page 3 and enter the resu	It in Step 4(c) below;	or	
		(c) If there are only two jobs total, you option is generally more accurate higher paying job. Otherwise, (b) is	than (b) if pay at the lower pa			
		TIP: If you have self-employment inco	ome, see page 2.			
		4(b) on Form W-4 for only ONE of the you complete Steps 3–4(b) on the Form			s. (You	ur withholding will
Step 3:		If your total income will be \$200,000 or	or less (\$400,000 or less if ma	arried filing jointly):		
Claim Dependent		Multiply the number of qualifying of	children under age 17 by \$2,0	00 \$	-	
and Other		Multiply the number of other depe	endents by \$500	. \$	-	
Credits		Add the amounts above for qualifying this the amount of any other credits.		ents. You may add to		\$
Step 4		(a) Other income (not from jobs).	If you want tax withheld f	or other income you	ı	
(optional):		expect this year that won't have w	<u> </u>			
Other		This may include interest, dividend	ds, and retirement income .		4(a)) \$
Adjustments	3	(h) Deductions If you expect to along	a deductions other than the of	andard daduation on	.	
•		(b) Deductions. If you expect to claim want to reduce your withholding, t				
		the result here	doc the beddenons workshee	t on page o and onto	4(b)) s
		(c) Extra withholding. Enter any addi	tional tax you want withheld e	each pay period	4(c)) \$
Step 5: Sign Here	Unde	r penalties of perjury, I declare that this cert	ificate, to the best of my knowled	dge and belief, is true, c	orrect, a	and complete.
	Em	ployee's signature (This form is not va	alid unless you sign it.)	Da	ite	
Employers Only	Emp	oyer's name and address		First date of employment	Employ numbe	ver identification r (EIN)

Form W-4 (2023) Page **2**

General Instructions

Section references are to the Internal Revenue Code.

Future Developments

For the latest information about developments related to Form W-4, such as legislation enacted after it was published, go to www.irs.gov/FormW4.

Purpose of Form

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. If too little is withheld, you will generally owe tax when you file your tax return and may owe a penalty. If too much is withheld, you will generally be due a refund. Complete a new Form W-4 when changes to your personal or financial situation would change the entries on the form. For more information on withholding and when you must furnish a new Form W-4, see Pub. 505, Tax Withholding and Estimated Tax.

Exemption from withholding. You may claim exemption from withholding for 2023 if you meet both of the following conditions: you had no federal income tax liability in 2022 and you expect to have no federal income tax liability in 2023. You had no federal income tax liability in 2022 if (1) your total tax on line 24 on your 2022 Form 1040 or 1040-SR is zero (or less than the sum of lines 27, 28, and 29), or (2) you were not required to file a return because your income was below the filing threshold for your correct filing status. If you claim exemption, you will have no income tax withheld from your paycheck and may owe taxes and penalties when you file your 2023 tax return. To claim exemption from withholding, certify that you meet both of the conditions above by writing "Exempt" on Form W-4 in the space below Step 4(c). Then, complete Steps 1(a), 1(b), and 5. Do not complete any other steps. You will need to submit a new Form W-4 by February 15, 2024.

Your privacy. If you have concerns with Step 2(c), you may choose Step 2(b); if you have concerns with Step 4(a), you may enter an additional amount you want withheld per pay period in Step 4(c).

Self-employment. Generally, you will owe both income and self-employment taxes on any self-employment income you receive separate from the wages you receive as an employee. If you want to pay income and self-employment taxes through withholding from your wages, you should enter the self-employment income on Step 4(a). Then compute your self-employment tax, divide that tax by the number of pay periods remaining in the year, and include that resulting amount per pay period on Step 4(c). You can also add half of the annual amount of self-employment tax to Step 4(b) as a deduction. To calculate self-employment tax, you generally multiply the self-employment income by 14.13% (this rate is a quick way to figure your selfemployment tax and equals the sum of the 12.4% social security tax and the 2.9% Medicare tax multiplied by 0.9235). See Pub. 505 for more information, especially if the sum of self-employment income multiplied by 0.9235 and wages exceeds \$160,200 for a given individual.

Nonresident alien. If you're a nonresident alien, see Notice 1392, Supplemental Form W-4 Instructions for Nonresident Aliens, before completing this form.

Specific Instructions

Step 1(c). Check your anticipated filing status. This will determine the standard deduction and tax rates used to compute your withholding.

Step 2. Use this step if you (1) have more than one job at the same time, or (2) are married filing jointly and you and your spouse both work.

If you (and your spouse) have a total of only two jobs, you may check the box in option (c). The box must also be checked on the Form W-4 for the other job. If the box is checked, the standard deduction and tax brackets will be cut in half for each job to calculate withholding. This option is roughly accurate for jobs with similar pay; otherwise, more tax than necessary may be withheld, and this extra amount will be larger the greater the difference in pay is between the two jobs.



Multiple jobs. Complete Steps 3 through 4(b) on only one Form W-4. Withholding will be most accurate if you do this on the Form W-4 for the highest paying job.

Step 3. This step provides instructions for determining the amount of the child tax credit and the credit for other dependents that you may be able to claim when you file your tax return. To qualify for the child tax credit, the child must be under age 17 as of December 31, must be your dependent who generally lives with you for more than half the year, and must have the required social security number. You may be able to claim a credit for other dependents for whom a child tax credit can't be claimed, such as an older child or a qualifying relative. For additional eligibility requirements for these credits, see Pub. 501, Dependents, Standard Deduction, and Filing Information. You can also include other tax credits for which you are eligible in this step, such as the foreign tax credit and the education tax credits. To do so, add an estimate of the amount for the year to your credits for dependents and enter the total amount in Step 3. Including these credits will increase your paycheck and reduce the amount of any refund you may receive when you file your tax return.

Step 4 (optional).

Step 4(a). Enter in this step the total of your other estimated income for the year, if any. You shouldn't include income from any jobs or self-employment. If you complete Step 4(a), you likely won't have to make estimated tax payments for that income. If you prefer to pay estimated tax rather than having tax on other income withheld from your paycheck, see Form 1040-ES, Estimated Tax for Individuals.

Step 4(b). Enter in this step the amount from the Deductions Worksheet, line 5, if you expect to claim deductions other than the basic standard deduction on your 2023 tax return and want to reduce your withholding to account for these deductions. This includes both itemized deductions and other deductions such as for student loan interest and IRAs.

Step 4(c). Enter in this step any additional tax you want withheld from your pay **each pay period**, including any amounts from the Multiple Jobs Worksheet, line 4. Entering an amount here will reduce your paycheck and will either increase your refund or reduce any amount of tax that you owe.

K-4(Rev. 8-15)

KANSAS EMPLOYEE'S WITHHOLDING ALLOWANCE CERTIFICATE

Use the following instructions to accurately complete your K-4 form, then detach the lower portion and give it to your employer. For assistance, call the Kansas Department of Revenue at 785-368-8222.

Purpose of the K-4 form: A completed withholding allowance certificate will let your employer know how much Kansas income tax should be withheld from your pay on income you earn from Kansas sources. Because your tax situation may change, you may want to re-figure your withholding each year.

Exemption from Kansas withholding: To qualify for exempt status you must verify with the Kansas Department of Revenue that: 1) last year you had the right to a refund of all STATE income tax

7 Employer's name and address

withheld because you had <u>no</u> tax liability; and **2)** this year you will receive a full refund of <u>all</u> STATE income tax withheld because you will have <u>no</u> tax liability.

Basic Instructions: If you are not exempt, complete the Personal Allowance Worksheet that follows. The total on line F should <u>not</u> exceed the total exemptions you claim under "Exemptions and Dependents" on your Kansas income tax return.

NOTE: Your status of "Single" or "Joint" may differ from your status claimed on your federal Form W-4).

Using the information from your **Personal Allowance Worksheet**, complete the **K-4** form below, sign it and provide it to your employer. If your employer does not

Personal Allowance Worksheet (Keep for your records)

receive a K-4 form from you, they must withhold Kansas income tax from your wages without exemption at the "Single" allowance rate.

Head of household: Generally, you may claim head of household filing status on your tax return only if you are unmarried and pay more than 50% of the cost of keeping up a home for yourself and for your dependent(s).

Non-wage income: If you have a large amount of non-wage Kansas source income, such as interest or dividends, consider making Kansas estimated tax payments on Form K-40ES. Without these payments, you may owe additional Kansas tax when you file your state income tax return.

8 EIN (Employer ID Number)

If you are married and <u>your spouse has</u> If you are married and your spouse doe	income mark "Cine	do"		A □ Single □ Joint
ii you are mamed and your spouse doe	-			iii Joint
Enter "0" or "1" if you are married or single and no one elsyou avoid having too little tax withheld)				
Enter "0" or "1" if you are married and only have one job, you avoid having too little tax withheld)				
Enter "2" if you will file head of household on your tax retu	urn (see conditions	under Head of household	above)	D
Enter the number of dependents you will claim on your ta dependents that your spouse has already claimed on the				E
Add lines B through E and enter the total here				F
		50p) 5. a.i. 10 to a.i. 20pc	i arront or	Revenue.
Print your First Name and Middle Initial	Last Name			Revenue.
	Last Name			
Print your First Name and Middle Initial Mailing Address	Last Name	Allowance Rate Mark the allowance rate	2 Soci	ial Security Number
	Last Name	3 Allowance Rate	2 Soci	ial Security Number
Mailing Address		3 Allowance Rate Mark the allowance rat	2 Soci	ial Security Number
Mailing Address City or Town, State and Zip Code	e)	3 Allowance Rate Mark the allowance rat Single	2 Soci	ial Security Number d in line A above.
Mailing Address City or Town, State and Zip Code Total number of allowances you are claiming (from line F above	e)check (this is optional)	3 Allowance Rate Mark the allowance rat Single Exemption from withholding	2 Soci	ial Security Number d in line A above. Joint





PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456 Online: PalcoFirst.com

Pay Selection and Direct Deposit Authorization Agreement

				ULD YOU LIKE T	О ВІ	E PAID?	
Pa	ayme	ent Selection: (please	check only	one box)			
		☐ Dire	ct Deposit:			Money Netv	vork Services.*
		choose the Money Netwo Network Services. You v					
Red	-	t Type (check one): v Account Setup	☐ Chan	ge in Existing Acco	ount	□ Can	cellation
			DIRECT DE	POSIT ACCOUN	IT IN	FORMATION	
	Acc	Account Holder's Full Name				ID or Last 4	of SSN
	Fin	ancial Institution	Routing	Number		Account Nur	nber
	Тур	pe of Account (select	one):	☐ Checking		Savings	☐ Pre-paid card
REQUIRED The following validating documentation is attached: Uoided check with account holder name printed on the check. Check cannot be a temporary check.							
		OR					
l		Official documentation and routing number cards.				•	
dep the dela inst unc initi my Any full	oosit repa ay o itutio lersta ating emp cha force	to the account indicate ayment to Palco from reloss of funds due to on or due to an error and that it is my respect debits against my apployer or worker. Palanges to my account	ted herein future amount of incorrect on the particular to count. I under the count of the count	In the event Palo ounts owed to me t or incomplete in t of my financial i o verify the credit inderstand the risk esponsible for any ubmitted to Palco eived written cance	co is I ur Iform Institi Ing co Is of Is char Ing co Ing co Ing	unable to inition derstand Palonation supplied ution in deposed funds by my sharing an accurages I incur fuediately. This ion in such time	e of correcting an erroneous ate debit entries, I authorize to is not responsible for any d by me or by my financial siting funds to my account. If inancial institution prior to ecount with others, including from my financial institution authorization will remain in the and in such manner as to nity to act on it.
<mark>Prir</mark>	nted	Name Name					
Sia	natu	 re				Date	

Please return this form to Palco via email: enrollment@palcofirst.com or via fax to 1.877.859.8757.



PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456

Online: PalcoFirst.com

PCA Pay Rate Information

Select the appropriate reason for this form: ☐ Initial Setup ☐ New Service for PCA ☐ Change Existing Rate							
REG	REQUIRED INFORMATION						
Employer Name							
PCA Name	PCA Name						
Participant Name	ID						
Below, please indicate the Pay Rais the amount that the PCA will recto the employer (including employ Rate. The Billable Rate needs to Please note that Palco will only ref	ceive per hour wo er taxes) to pay o match the app	orked, and the Billab the PCA the agree proved Individualize	lle Rate is the cost d upon hourly Pay d WORK Budget.				
SERVICES COVERED	EFFECTIVE DATE	HOURLY PAY RATE	HOURLY BILLABLE RATE*				
Personal Assistance Services Activities of Daily Living (bathing, grooming, toileting, eating, transferring, medication, management, & mobility) Instrumental Activities of Daily Living (shopping, housekeeping, laundry, meal prep, lawn care/snow removal, transportation, & money management) Employment Related Support		\$/ hour	\$/ hour				
Night Support **Please only set a rate for Night Support if it is an approved service on your budget allocated by your ILC**		\$/ hour	\$/ hour				
*If under age 18, a PCA may only provide By signing below, the Employer an and was agreed to by both parties	d PCA certify tha		this form is correct				
PCA Signature		<mark>Date</mark>					
Employer Signature							

Please return this form to Palco via email: enrollment@palcofirst.com or via fax to 1.877.859.8757





Electronic Visit Verification (EVV) Registration Form

This form is for the purpose of EVV registration with Palco as well as changes to an existing EVV registration. Please complete the entire form and review for accuracy before submitting.					
New EVV Setup for New Worker Change	to Existing EVV Registration				
PARTICIPANT INFORMATION					
Full Name (First, Middle, Last):	Palco ID:				
Email (required):	Phone:				
EMPLOYEE INFORMATION					
Full Name (First, Middle, Last):	Palco ID:				
Email (required):	Phone:				
EVV METHOD SELECTION How would you like to utilize EVV2 Change only one option					
How would you like to utilize EVV? Choose only one option					
☐ Authenticare Mobile Application					
Device ID:					
PRINT CLEARLY! INCLUDE ALL DASHES (-) IF APPLICABLE For instructions on obtaining your Device ID, see the Authenticare Mobile App instructions located in your program's page on palcofirst.com. Failure to provide your proper device ID will result in your time being rejected and a delay in payroll.					
OR					
☐ Telephony/IVR option via the participant's home land line.					
Landline Phone Number:					
CANNOT BE A CELL PHONE					
THIS FORM IS NOT TO BE USED TO UPDATE LANDLINE PHONE NUMBER,					
<u>A CHANGE OF INFORMATION FORM MUST BE SUBMITTED SEPARATELY.</u>					





EVV APPROVALS

Making edits and approvals to time submissions entered via IVR or the mobile application will
require registration in our Connect online portal. Palco will register you in Connect with your
email address. Please check your email address for further registration instructions
email address. I lease check your email address for farther registration instructions

Employer Email Address:

REQUIRED FIELD

Important Information:

- ✓ Please allow 3-5 business days for processing of this form and for updating and changes. Change will be effective the following pay period after processing.
- ✓ You may only use one method of EVV at a time and you must submit this form again to make a change to an existing registration. Changes take 3-5 business days to process.
- ✓ The selected method must be used for the capturing and recording of all time expected for
 payment reimbursement by Palco on services that have been mandated as a required under the
 21St Century Cures Act. Fraudulent misrepresentation of location, false registration of
 information, or failure to use EVV as required will result in your requirement to repay
 Medicaid funds.
- ✓ This form cannot be used to change your email address or primary phone number for contact purposes. If you would like to update that information, please complete a Change of Information form instead.
- ✓ Visit www.palcofirst.com for instructions on using the mobile application and telephony/IVR.

Consent:

By signing below, both the participant and employee (collectively, "parties") attest that the information provided is true and accurate. Both parties acknowledge that Palco will use the information provided herein to complete EVV registration on their behalf, which will include exchanging Personal Health Information ("PHI"), as defined at 45 CFR 160.103, and other personally identifiable information ("PII") with the EVV vendor, any EVV aggregators, and other related organizations required for the treatment, payment, and operations under the self-directed program. Both parties have read and agree to Palco's Notice of Privacy Practices, Palco's EVV policies posted at palcofirst.com, and the Terms and Conditions of Palco's online system; agree to receive information, notifications, and other correspondence, which may contain PHI/PII, to the email address / phone number provided in this document; and, accept all risks associated with the transmission of such information. The parties understand it is their responsibility to obtain the credentials required to access the system by properly completing this form and using this form to update their information, and that Palco is not responsible for incorrect information that is submitted

Participant/Employer Signature	Employer Signature
Date Date Date	<mark>Date</mark>