

You must complete and return:

PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456 Online: PalcoFirst.com

# **Common Law Employer Enrollment Packet**

Thank you for choosing Vendor Fiscal/Employment Agent (VF/EA) Financial Management Services (FMS) model of service with the Pennsylvania Office of Developmental Programs (ODP) and welcome to Palco. This packet contains all the forms you need to enroll as a Common Law Employer (CLE) in self-direction and information on enrolling your Support Service Professional (SSP). Please make sure to follow all directions in this packet.

•	
Common Law Employer Designation Form	IRS Form SS-4
Common Law Employer Agreement Form	IRS Form 2678
Employer Authorization Agreement Form	IRS Form 8821
Participant Directed Services Back-up Plan	

We encourage you to use the checklist above as a final review before you return the forms to Palco. Failure to return these forms will delay enrollment. The other documents, including information on how to complete forms, the payment schedule, Palco's Notice of Privacy Practices, F.A.Q. and similar instructional forms, are for informational purposes only and do not need to be returned to Palco. Send completed paper forms by fax, email or mail to Palco at the address below.

Fax: 501-821-0045
Email: enrollment@palcofirst.com
 Palco, Inc.
 Attn: Enrollment
 P.O. Box 242930
Little Rock, AR 72223

You can also complete the packet online if you do not wish to complete these forms by hand. To do so, complete the Participant Intake and Common Law Designation forms and send it in to Palco via email, mail, or fax, and your online login credentials will be sent to you within 3 business days. You will receive an email with your login information. Follow the instructions in that email to complete your enrollment.

Should you need any assistance during this process, please contact a friendly customer support representative at 1.866.710.0456 or <a href="PAODP@palcofirst.com">PAODP@palcofirst.com</a>. Relay Service 711 (TDD/TTY). Customer support is available 8:00 am - 5:00 pm EST, Monday through Friday, except on state and federal holidays. All VF/EA FMS materials are available in alternate print. If you are in need of alternate print materials please contact a customer support representative for assistance.

Please visit our website at www.palcofirst.com for more information on forms and frequently asked questions.

We look forward to serving you!

Sincerely, The Palco Team

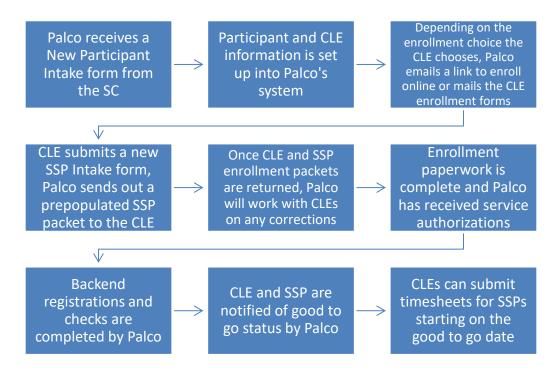
Page 1 of 3 EN-380021-CEP-1.0





**Good to Serve Process** 

# PAODP VF/EA Option



All SSP's must complete the forms listed below and return them to Palco before a good to go notification can be made.

□ SSP Intake Form
 □ Payroll Information Worksheet
 □ SSP Qualification Form
 □ IRS Form W-4
 □ SSP Agreement
 □ Residency Certification
 □ U.S.CIS Form I-9
 □ SSP Pay Selection and Direct Deposit Form
 □ Copy of Social Security Card
 □ SSP Rate Sheet
 □ Copy of State Issued Photo ID/Driver's License

We encourage you to use the checklist above as a final review before you return the forms to Palco. Failure to return these forms will delay enrollment.



# **Role and Responsibilities**

**VF/EA FMS/ Palco, Inc.:** The primary role of the VF/EA FMS (Palco) is to act as the employer agent for individuals or surrogates who are the common law employer of the qualified SSPs they hire directly. Being the agent means providing services on behalf of the employer by stepping into their shoes solely for the purpose of performing activities, such as paying taxes, setting up workers' compensation insurance, and generating payroll. Federal tax activities associated with providing VF/EA services are in 26 U.S.C. §3504 (Internal Revenue Code) and IRS Rev. Proc. 2013-39.

For a complete list of the VF/EA's roles more information of the VF/EA FMS responsibilities please visit the ODP Bulletin Vendor Fiscal/Employer Agent Financial Management Services (VF/EA FMS) Number 00-08-14.

**Common Law Employers:** When you enroll in the VF/EA FMS program, you (waiver participant) or the individual you designate as the Common Law Employer (CLE of the SSP hired to provide the Participant Directed Services). You are required to perform employer-related tasks for your SSP, and you will receive supports, as needed, from Palco. Palco is not the employer of your SSP. The CLE has many responsibilities listed on the CLE Responsibilities Form, please read this document carefully and make sure you understand everything that you will be responsible for.

**Support Service Professionals**: As your employee, your SSP is required to provide the supports/services as identified and authorized in the Individual Support Plan (ISP) in accordance with the outcomes and health and safety requirements identified and consistent with ODP's approved waivers related to waiver service definitions.

**Vendors:** A Vendor is a company that provides goods and services to the participant. The goods and services provided must adhere to the specific requirements listed in the Participant's ISP. There are specific instances where an individual may be considered a Vendor if they are only qualifying to provide only transportation services. No Vendor payments can be made without the proper services being approved in the Participant's ISP.

# **Additional Information**

For additional information on Worker's Compensation Insurance, workplace safety information, and other information pertaining to being an effective Common Law Employer please see the VF/EA Employer Handbook.



PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456

Online: PalcoFirst.com

# **Notice of Privacy Practices**

Palco may receive and create records concerning your medical and individually identifiable information ("PHI") and is required to maintain the privacy and security of your PHI. Please read this notice carefully. If you have questions or concerns, contact the Palco Privacy Officer at <a href="mailto:privacy@palcofirst.com">privacy@palcofirst.com</a>. Palco will only use and disclose your information as allowed by law and as described below:

- Help manage the health care treatment you receive. We may disclose your information to provide treatment and administer services, including performing assessments, issuing workers' compensation and administering similar programs, and recommending services in some situations. We may disclose information to others who implement your health services. We may correspond with you and/or your designated representative (e.g., Common Law Employer). All emailed correspondence from Palco is encrypted and secure. By emailing Palco with your personal email account, you accept the risk that your correspondence may not be encrypted, nor secure.
- Run our business, including payment for and administration of your health services. We may use and disclose your information to receive and issue payment on your behalf and bill Medicaid, or other bodies, as required by your program.
- Comply with federal and state law, including investigations by the United States Department of Health and Human Services (U.S. DHHS) and law enforcement. Palco is required by law to comply with investigations by regulatory bodies and issues involving national security. Palco may be required to disclose your information to coroners and other officials at your death.
- Respond to legal actions and health oversight, such as lawsuits or quality assurance reviews. Palco
  may be required to respond to requests, including discovery, subpoenas, audits, and other legal or
  regulatory matters.

## You have the right to:

- Authorize the use and disclosure of your PHI for reasons not authorized by federal or state law. Palco will seek your approval to disclose PHI for reasons not required at law, and you may reject disclosure.
- Receive this notice of privacy practices. You can request a copy of this notice or view the posting at
  palcofirst.com, in enrollment packets, and in program manuals, as applicable. Palco can change the terms
  of this notice at any time. Changes will apply to all of your medical records. Direct complaints to the Privacy
  Officer or the U.S. DHHS.
- Review and receive copies of your records and a list of disclosures. Requests must be on a Request for Sensitive Records. We will provide you with a copy or summary within 10 days of receiving your request. We may charge a reasonable, cost-based fee for collection of the records, including postage and labor. Palco may reject some requests if required by law.
- Request amendments to your records. Requests must be on a Request to Amend Sensitive Information. We will provide you with a copy or summary or a rejection within 15 days of receiving your request.
- Request information in an alternate format or restrict access on your records. Requests must be in
  writing on a Request for Additional Privacy. We will provide you with a copy or summary within 15 days of
  receiving your request. We may reject or terminate the request in certain limited cases and will notify you of
  rejections and terminations.
- Be notified in case of a breach of your sensitive information. You will be notified within 60 days by the Privacy Officer.
- Choose someone to act on your behalf with regard to your records. You must complete the appropriate forms and information to designate Authorized Users in order for those individuals to communicate with Palco on your behalf.



# PALCO BI-WEEKLY PAYMENT SCHEDULE

# Pennsylvania ODP Payment Schedule 2023-24

# **Pay Period**

#### **Start Date End Date** June 18, 2023 July 1, 2023 July 2, 2023 July 15, 2023 July 16, 2023 July 29, 2023 July 30, 2023 August 12, 2023 August 13, 2023 August 26, 2023 August 27, 2023 September 9, 2023 September 23, 2023 September 10, 2023 October 7, 2023 September 24, 2023 October 8, 2023 October 21, 2023 October 22, 2023 November 4, 2023 November 5, 2023 November 18, 2023 November 19, 2023 December 2, 2023 December 3, 2023 December 16, 2023 December 17, 2023 December 30, 2023 December 31, 2023 January 13, 2024 January 14, 2024 January 27, 2024 January 28, 2024 February 10, 2024 February 11, 2024 February 24, 2024 February 25, 2024 March 9, 2024 March 23, 2024 March 10, 2024 March 24, 2024 April 6, 2024 April 7, 2024 April 20, 2024 April 21, 2024 May 4, 2024 May 5, 2024 May 18, 2024 May 19, 2024 June 1, 2024 June 2, 2024 June 15, 2024 June 16, 2024 June 29, 2024 June 30, 2024 July 13, 2024 July 14, 2024 July 27, 2024

# **Timesheets** submitted in Connect by CLE due by Monday at 5:00 pm

Deadline
July 3, 2023
July 17, 2023
July 31, 2023
August 14, 2023
August 28, 2023
September 11, 2023
September 25, 2023
October 9, 2023
October 23, 2023
November 6, 2023
November 20, 2023
December 4, 2023
December 18, 2023
January 1, 2024
January 15, 2024
January 29, 2024
February 12, 2024
February 26, 2024
March 11, 2024
March 25, 2024
April 8, 2024
April 22, 2024
May 6, 2024
May 20, 2024
June 3, 2024
June 17, 2024
July 1, 2024
July 15, 2024
July 29, 2024

# **Payment Date**

Paid On
July 14, 2023
July 28, 2023
August 11, 2023
August 25, 2023
September 8, 2023
September 22, 2023
October 6, 2023
October 20, 2023
November 3, 2023
November 17, 2023
December 1, 2023
December 15, 2023
December 29, 2023
January 12, 2024
January 24, 2024
February 9, 2024
February 23, 2024
March 8, 2024
March 22, 2024
April 5, 2024
April 19, 2024
May 3, 2024
May 17, 2024
May 31, 2024
June 14, 2024
June 28, 2024
July 12, 2024
July 26, 2024
August 9, 2024

#### 2023 Bank & Palco Office Holidays

Independence Day - Tuesday, July 4, 2023\* Labor Day - Monday, September 4, 2023\* Columbus Day - Monday, October 9, 2023 Veterans Day - Friday, November 10, 2023

Thanksgiving - Thursday-Friday, November 23-24, 2023\*

Christmas - Monday, December 25, 2023\*

New Year's Day - Monday, January 1, 2024\* Martin Luther King, Jr Day - Monday, January 15, 2024 President's Day - Monday, February 19, 2024 Memorial Day - Monday, May 27, 2024\* Juneteenth Day - Wednesday, June 19, 2024

### \* Palco Office Closures





# **Instructions for Common Law Employer Forms**

Please use the instructions below to complete the attached Palco forms in order to become an employer through the self-directed program.

- The Common Law Employer Designation Form is used to establish a Employer
  of Record on behalf of the participant. Complete the entire form. Sign and date the
  highlighted fields at the bottom of page 2.
- The Common Law Employer Agreement Form outlines the responsibilities of the employer. Complete, sign, and date the three highlighted fields at the bottom of the page.
- The **Employer Authorization Agreement Form** outlines Palco's responsibilities as the fiscal/employer-agent and authorizes Palco to ensure compliance with the IRS and other federal and state tax authorities on the employer's behalf. Complete, sign, and date the four highlighted fields at the bottom of the page.
- The **Participant Directed Services Back-up Plan** is used to identify an individual that in the event a regularly scheduled SSP is unable to provide the authorized services to the participant, they will provide the services as the designated back-up support coverage person as indicated on the plan.

•	The <b>IRS Form SS-4</b> gives Palco the ability to file for a FEIN (Federal Employer Identification Number) with the IRS on your behalf. This is required of all employers in the United States. This form is prepopulated with your information. If you already have an FEIN under your SSN, please send Palco a copy FEIN assignment letter from the IRS.
	☐ Sign and date at the bottom of the form.
•	The IRS Form 2678 appoints Palco as your agent only for the limited purposes of payment employment payroll taxes for the participant's worker. This form is prepopulated with your information.  ☐ Sign and date at the bottom of the form.
•	The <b>IRS Form 8821</b> allows Palco to correspond with the IRS on your behalf for the limited purpose of the self-directed program. This form is prepopulated with your information.
	g





# **Common Law Employer (CLE) Designation**

# **CLE Responsibilities and Attestation:**

I understand and agree with my role as a Common Law Employer. I understand that my appointment as Common Law Employer may be revoked at any time by the Participant, myself, or the Office of Developmental Programs (ODP).

I understand as a Common Law Employer, I cannot receive payment for performing the Common Law Employer role. I also cannot receive payment for any services funded through the Consolidated, Community Living, or Person/Family Directed Support (P/FDS) Waivers that I provide to the Participant with the exception of Transportation Mile reimbursement.

I understand that PDS must be provided in accordance with the authorized Individual Support Plan (ISP). As a surrogate, I agree that I will make decisions regarding PDS services on the Participant's behalf.

Once appointed to be the Common Law Employer, I am responsible to do the following:

- Maintain compliance with federal and state regulations, ODP policy bulletins and the approved waivers noted above, as applicable.
- As much as possible, make the decisions the Participant would make if the Participant made the decisions.
- Accommodate the Participant, to the extent necessary, so that the Participant is included to the extent possible in all decisions that affect the Participant.
- Give due consideration to all information including the recommendations of other interested and involved parties.

I understand and agree with my responsibilities as the Common Law Employer. I understand and agree with my responsibilities as they relate to participating in the PDS program and enrolling with Palco. If I am a surrogate, I understand and agree with my responsibilities and will act on behalf of the Participant who designated me as the Common Law Employer

CLE Printed Name	Participant Printed Name
CLE Signature	Participant Signature
Date Date	



# Common Law Employer (CLE) Agreement

As the CLE, I accept the responsibility as the legal employer of the qualified Support Service Professional(s) (SSP). The CLE has the ability to exercise decision-making authority over some or all of the services and supports as authorized in the Individual Service Plan (ISP).

PARTICIPANT INFORMATION					
Full Name	ID	Program/Plan			
COMMON LAW EMPLOYER INFORMATION					
First Name	Last Name	ID or Last 4 of SSN			

# **Common Law Employer Requirements**

The Participant or surrogate, when appointed by the Participant, must meet the following criteria in order to be the Common Law Employer:

- Be at least 18 years of age or older.
- Must attest in writing that they have no convictions reported as per the Older Adult Protective Services Act (OAPSA) [35 P.S. §10225.101 et. seq. and 6 PA. Code Chapter 15], and when service a child under 18, conduct child abuse clearances as per the Child Protective Services Law (CPSL) [23 Pa. C.S. Chapter 63].
- Be a resident of Pennsylvania for two (2) calendar years immediately preceding the date of request to become a Common Law Employer.
  - o If the Common Law Employer has not been a Pennsylvania resident for the previous two (2) years or is not currently a resident, the Common Law Employer must attest in writing that they have no convictions reported in the Federal Criminal History Record from the Federal Bureau of Investigation (FBI), in addition to the Criminal History Record from the State Police.
- Participates in required training as notified by ODP and Palco.
- Enters into and maintain compliance with all agreements related to the VF/EA FMS model.
- Agrees to perform all the tasks outlined in the CLE Responsibilities Section.
- Agrees to work with the Supports Coordinator (SC) to develop and revise the Participant's ISP as needed and required.
- Agrees to participate in SC monitoring at the required frequency and location outlined in the approved Waivers.
- Agrees to work with the Supports Broker when the Supports Broker service has been authorized on the Participant's ISP.

# Common Law Employer (CLE) Responsibilities

- 1. Enroll with VF/EA FMS and complete the required documents.
- 2. Agree to manage the authorized participant-directed service in accordance with the Common Law Employer Agreement.



- 3. Recruit, interview, and hire qualified SSPs.
- 4. Verify qualifications of SSPs and vendors prior to the person or entity rendering a waiver funded participant-directed service.
- 5. Complete and submit required qualified SSP documents to the VF/EA FMS for processing.
- 6. Maintain an employment/qualification file on each qualified SSP and qualified vendor.
- 7. Verify ongoing qualifications for the SSPs, both regularly scheduled and emergency back-up SSPs, as needed per ODP Waiver requirements and timelines established in the approved Waiver.
- 8. Once the SSP is qualified, the CLE and the qualified SSP must sign the Support Service Professional (SSP) Agreement form and submit it to the VF/EA FMS.
- 9. Update any changes in qualified SSP information and submit the required information to the VF/EA FMS.
- 10. Negotiate the wage and optional benefit allowance for qualified SSPs within the ODP established wage ranges and complete and sign the Support Service Professional Rate Sheet, and submit the rate sheet to the SC for processing.
- 11. Negotiate and explain to a qualified vendor that the vendor will be reimbursed at the cost of the goods charged to the general public and in accordance with the authorized ISP.
- 12. Obtain bids or estimates and secure qualified vendors.
- 13. Explain to individuals providing mileage that mileage is a vendor payment for an SSP or a non-SSP and is paid at the mileage reimbursement rate established by ODP in accordance with the approved Waiver.
- 14. Sign the Request for Vendor Payment Form, when appropriate to do so.
- 15. Develop and implement emergency back-up plans which include qualified SSPs or natural supports to cover the hours when a regularly scheduled qualified SSP does not report to work.
- 16. Determine the work schedule of qualified SSPs up to a maximum of 40 hours per week based on the services authorized in the ISP.
- 17. Schedule SSP's work schedule to ensure required and authorized services are provided and overtime will not occur.
- 18. When multiple relatives and/or legal guardians provide the service(s), each individual may receive no more than 60 hours per week of Community Participation Support, Companion, or a combination of Community Participant Support and Companion (when both services are authorized in the ISP) from all relatives and legal guardians.
- 19. Determine the tasks/activities the qualified SSP or natural support person will perform including how and when to perform service-related tasks/activities, in accordance with the authorized ISP and ODP service definitions.
- 20. Orient and train qualified SSPs as per the qualification criteria and service definition requirements included in the approved Waivers and ISP.
- 21. Ensure that the ODP Progress Notes form is completed by you, qualified SSPs or vendors, and that the form documents that all services delivered support the ISP outcomes.
- 22. Review, approve, and sign the qualified SSP timesheets and vendor invoices to ensure accuracy prior to submitting to the VF/EA FMS organization.



- Therefore, if a timesheet or invoice is submitted to the VF/EA FMS by the individual or his or her surrogate that includes services or supports not authorized for the person, the individual or his or her surrogate will be responsible for paying the costs in 10 excess of those authorized for the individual. The individual or his or her surrogate must pay any excess amount(s) using their own personal funds or other non-ODP funds.
- 23. Review, approve, and sign the qualified SSP timesheets and vendor invoices and submit them to the VF/EA FMS organization for processing in accordance with payment cycle or schedule and in accordance with PA Dept of Labor standards.
- 24. Provide supervision to all qualified SSPs and emergency back-up SSPs, natural supports person, and vendors.
- 25. Terminate qualified SSPs for just cause and notify the VF/EA FMS of the dismissal of qualified SSPs.
- 26. Track utilization of authorized services and associated funds to ensure qualified SSPs and vendors provide participant-directed services in accordance with the authorized ISP.
- 27. Notify and discuss with the SC any changes in a Participant's need that may require a team meeting and/or revision to the ISP.
- 28. Notify the SC and the VF/EA FMS when the CLE suspects or is aware of issues of Medicaid fraud or financial abuse related to the delivery of the Participant's PDS.
- 29. In accordance with ODP policy on reportable incidents, report any reportable incidents to the SC.
- 30. Respond to surveys regarding the Participant's or surrogate's satisfaction with the VF/EA FMS.
- 31. Participate in required orientation and trainings offered by the VF/EA FMS or ODP related to the VF/EA FMS model.
- 32. Enter into and maintain compliance with all standard agreements with the VF/EA FMS and ODP.
- 33. Prepare and report on ISP outcomes and progress achieved during ISP meetings.
- 34. Participant in remediation, training, and termination processes as established and directed by ODP.

# **Attestation**

By signing below, I attest that I have read this Common Law Employer Agreement in its entirety. As a condition of enrolling and participating in the VF/EA FMS model, I understand that I must complete, sign, and return this form to Palco, who is under contract with the Office of Developmental Programs (ODP). I attest that I understand my responsibilities as a Common Law Employer (CLE) and agree to abide by the CLE terms and conditions. I further understand and agree that violation of any of the terms and/or conditions of this agreement may result in corrective action including termination of this agreement.

CLE Printed Name	ame	
CLE Signature	<del>,</del>	Date



# Common Law Employer (CLE) Authorization Agreement

PARTICIPANT INFORMATION				
Full Name	ID	Program/Plan		

COMMON LAW EMPLOYER INFORMATION				
First Name Last Name	ID or Last 4 of SSN			

As the employer of record, I understand that I have certain responsibilities, such as filing and paying employment taxes for my SSPs and other employment-related responsibilities falling under Internal Revenue Service (IRS) guidance, Department of Labor (DOL), and agency/programmatic guidelines and regulations. Palco, Inc. will act as my agent in a limited scope and on my behalf for only the tasks related to this program and as listed below, notwithstanding approval by the IRS or other state agencies.

- To perform all duties as the Fiscal/Employer Agent as required by contract, policy regulation, federal and state statues, and other applicable rules and regulations.
- To obtain a Federal Employer Identification Number (FEIN), file IRS Form 2678 to represent me for program-related and employer-related tax purposes, file tax reports, and correspond with the IRS regarding FEINs or employer tax information.
- To establish and register me as an employer in the state in which business is conducted.
- To be my agent for the limited purposes of state and/or local income tax withholding and state unemployment tax purposes, including applying for state and/or local income tax withholding and state unemployment identification number(s), establishing online account(s) to file and pay taxes on my behalf, and receiving correspondence related to my program-related state and/or local income tax withholding and state unemployment tax account(s).
- To receive confidential information about me and receive and disburse public funds, as directed by me, the program, and the budget and/or spending plan.
- To apply for and establish workers' compensation policies and accounts, pay workers' compensation premiums, and comply with annual audit requirements, when permissible by state law and program policies.
- To provide limited information on my behalf with regards to benefits, appeals, and as required by law to fulfill tax, labor, and other disputes.
- To complete federal and state tax and labor forms as required and as related to the employer duties enumerated above.

I understand and agree with my responsibilities as the Common Law Employer. I understand and agree with my responsibilities as they relate to participating in the PDS program and enrolling with Palco. If I am a surrogate, I understand and agree with my responsibilities and will act on behalf of the Participant who designated me as the Common Law Employer.



I attest that I have read and agreed to Palco's Notice of Privacy Practices and the Terms and Conditions of Palco's online enrollment system and agrees to receive information, notifications, and other correspondence electronically to the email address provided in this document. Such correspondence may contain Personal Health Information as defined at 45 CFR 160.103 and other personally identifiable information, and I accept all risks associated with the transmission of such information via those channels. This consent is in effect until Palco is notified in writing of the intention to withdraw such consent.

I attest that I, as the Common Law Employer, understand that it is my responsibility to properly execute the USCIS Form I-9, as defined in Instructions for Employment Eligibility Verification by the Department of Homeland Security. Palco provides the Form I-9 in the employment packets, and the Common Law Employer retains the original Form I-9 and forwards a completed copy to Palco; which Palco will retain in the SSP's files.

This Authorization revokes all earlier authorizations and powers of attorney on file and shall remain in full force and effect until revoked by either party in writing. By signing below, I hereby authorize Palco, Inc. to act on my behalf for the items listed herein and attest that I understand these responsibilities and agree to the terms of this Employer Authorization Agreement.

CLE Name	I <mark>D#</mark>
CLE Signature	Date Date



# Participant Directed Services Back-up Plan

PARTICIPANT INFORMATION						
Full Name	ID			Program/Plan		
		MDL OVED	INFORM	I A TIC	NI.	
E II Maria		MPLOYER	INFORM	IATIC		Disco
Full Name		ID			Program/Plan	
	BACK.	-UP COVER	PAGE INI	FORM	/ATION	
Check one box and fi				OIXI	ATION	
Check one box and in	II III IIIE Dack-	up sor s IIII	omation.			
☐ Qualified SSP	□ Natural Su	pport $\square$	Traditiona	al Prov	vider	
Name						
Physical Address (Stro	eet Address, I	Including Apt	:. #)			
City	State		Zip			County
Mailing Address (Stree	et Address, In	cluding Apt.	#) – if diff	erent	than the ph	ysical address
, ,			,		·	
City	State		Zip			County
						•
Phone1	Pł	none2		Em	ail	
Services and Availability:						
Indicate the services (by code) to be covered, as well as the days and times the back-up person is available.						

SERVICES AND AVAILABILITY OF BACK-UP				
Service	Day	Time		



Back-up's Responsibilities:	
Indicate the responsibilities that the Back-u	p is responsible for in supporting the ISP.
Attestation	
for the Participant in the VF/EA FMS model event a regularly scheduled SSP is unab participant, I will provide the services as the as indicated on this plan. I understand that the participant's approved and authoriz understand that my acceptance of the resp	esponsibilities as the Back-up support person of Participant Directed Services (PDS). In the le to provide the authorized services to the designated back-up support coverage person the PDS must be provided in accordance with ed Individual Support Plan (ISP). I also consibility as a PDS back-up person may be see Common Law Employer, or the Office of
LE Printed Name	Back-ups Printed Name
LE Signature	Back-ups Signature
ate	Date Date

# (Rev. December 2019)

Department of the Treasury

Application for Employer Identification Number (For use by employers, corporations, partnerships, trusts, estates, churches, government agencies, Indian tribal entities, certain individuals, and others.)

• Go to www.irs.gov/FormSS4 for instructions and the latest information.

• See separate instructions for each line.

	OIVIB NO.	1545-0003	
EIN			

Intern	al Revenue	Service See separate instructions for each line.		eep a	copy	ior your recor	us.	
	1 Leç	gal name of entity (or individual) for whom the EIN is bein	g requ	iested				
early.		ide name of business (if different from name on line 1)	3	Exe	ecutor,			"care of" name 504 Fiscal Employer Agent
nt cle	4a Ma	illing address (room, apt., suite no. and street, or P.O. bo <b>Box 242930</b>	x) 5a	Stre	eet add	dress (if differe	nt) (Don'	t enter a P.O. box.)
Type or print clearly.		y, state, and ZIP code (if foreign, see instructions) ttle Rock, AR 72223	y, state	e, and ZIP code	e (if forei	gn, see instructions)		
lype	<b>6</b> Co	unty and state where principal business is located						
	<b>7a</b> Na	me of responsible party			7b	SSN, ITIN, or I	EIN	
8a		application for a limited liability company (LLC) reign equivalent)? Yes	X	No		If 8a is "Yes," LLC members		he number of
8c					٠			· · · · D Yes No
9a	Type of	entity (check only one box). Caution: If 8a is "Yes," see	the in	struct	ions fo	r the correct b	ox to ch	eck.
	☐ Sol	e proprietor (SSN)			☐ E	state (SSN of c	deceden	t)
	☐ Par	tnership			□ P	lan administrat	or (TIN)	
	☐ Cor	rporation (enter form number to be filed) 🕨			□ Ti	rust (TIN of gra	ıntor)	
	☐ Per	sonal service corporation			M	lilitary/National	Guard	State/local government
	☐ Chu	urch or church-controlled organization					Federal government	
		ner nonprofit organization (specify)			<u> </u>		☐ Indian tribal governments/enterprises	
		ner (specify)   Household Employer (HCSR)			Group Exemption Number (GEN) if any ▶			
9b		poration, name the state or foreign country (if State) where incorporated	ate				Foreigr	n country
10 Reason for applying (check only one box) Banking purpos						(specify purpo	se) ►	
	☐ Sta	rted new business (specify type) ►	Chan	hanged type of organization (specify new type) ▶				
			Purch	nased	ed going business			
Hired employees (Check the box and see line 13.)				ed a t	rust (s	pecify type) ►		
						pension plan (specify type) ►		
	X Oth	ner (specify) ► Household Employer (HCSR)						
11	Date bu	siness started or acquired (month, day, year). See instruc	ctions.		12	Closing mon	th of ac	counting year
					14			nployment tax liability to be \$1,000 or
13	U	number of employees expected in the next 12 months (efficiency notes in the next 12 months) for employees expected, skip line 14.	enter -	0- if		annually inst (Your employ	ead of F yment ta	r year <b>and</b> want to file Form 944 orms 941 quarterly, check here. Ix liability generally will be \$1,000
	Agricultural Household Other				or less if you expect to pay \$5,000 or less in total wages.) If you don't chec this box, you must file Form 941 for every quarter.			
15		te wages or annuities were paid (month, day, year). <b>N</b> dent alien (month, day, year)				7	g agent,	enter date income will first be paid to
16	Check o	one box that best describes the principal activity of your bus	iness.		Health	n care & social a	assistano	ce  Wholesale-agent/broker
	☐ Cor	nstruction	nousing		Accor	nmodation & fo	od servi	ce Wholesale-other Retail
	Rea	al estate 🗌 Manufacturing 🔲 Finance & insurance	е	X	Other	(specify) ►	<b>House</b> l	hold Employer (HCSR)
17	Indicate	principal line of merchndise sold, specific construction	work c	lone, p	oroduc	ts produced, c	r service	es provided.
18	Has the	applicant entity shown on line 1 ever applied for and rec	eived	an EIN	N?	Yes	No	
	If "Yes,"	' write previous EIN here ▶						
		Complete this section <b>only</b> if you want to authorize the named in	dividua	l to rec	eive the	entity's EIN and	answer c	uestions about the completion of this form.
Thir		Designee's name						Designee's telephone number (include area code)
Part	_	Alicia Paladino						(501)604.9936
Des	ignee	Address and ZIP code						Designee's fax number (include area code)
		PO Box 242930, Little Rock, AR 72223						(501) 821.0045
Under	penalties of	perjury, I declare that I have examined this application, and to the best of my ki	nowledge	e and be	elief, it is t	rue, correct, and cor	mplete.	Applicant's telephone number (include area code)
Name	and title (	type or print clearly) ►						
Signs	ature <b>&gt;</b>				Date ▶			Applicant's fax number (include area code)

# Form 2678 Employer/Payer Appointment of Agent

(Rev. August 2014) Department of the Treasury — Internal Revenue Service

Use this form if you want to request approval to have an agent file returns and make deposits or payments of employment or other withholding taxes or if you want to revoke an existing appointment.

• If you are an employer or payer who wants to request approval, complete Parts 1 and 2 and sign Part 2. Then give it to the agent. Have the agent complete Part 3 and sign it.

Note. This appointment is not effective until we approve your request. See the instructions

For IRS use:

OMB No. 1545-0748

f	for filing Form 2678 on page 3.	the same and same and			
	f you are an employer, payer, or agent who w		ointment,		
	complete all three parts. In this case, only one a Part 1: Why you are filing this form	signature is required.			
	heck one)				
` <b>√</b>	You want to appoint an agent for tax reporting	depositing, and paying.			
	You want to <b>revoke</b> an existing appointment.				
P	Part 2: Employer or Payer Information: Com	plete this part if you want to ap	point an age	ent or revoke ar	n appointment.
1	1 Employer identification number (EIN)		[		
2	2 Employer's or payer's name (not your trade name)				
3	3 Trade name (if any)				
4	4 Address	PO BOX 242930			
		Number Street			Suite or room number
		LITTLE ROCK		AR	72223
		City		State	ZIP code
		Foreign country name	Foreign provin	ce/county	Foreign postal code
ţ	5 Forms for which you want to appoint an ag	ent or revoke the agent's		For ALL	For SOME
	appointment to file. (Check all that apply.)			mployees/ es/payments	employees/ payees/payments
	Form 940, 940-PR (Employer's Annual Federa	al Unemployment (FUTA) Tax Ret		<u> </u>	
	Form 941, 941-PR, 941-SS (Employer's QUA	· · · · · · · · · · · · · · · · · · ·		<b>✓</b>	
	Form 943, 943-PR (Employer's Annual Federal	=	yees)		
	Form 944, 944(SP) (Employer's ANNUAL Fed Form 945 (Annual Return of Withheld Federal	-			
	Form CT-1 (Employer's Annual Railroad Retire	· ·		H	H
	Form CT-2 (Employee Representative's Quart	erly Railroad Tax Return)			
	*Generally you cannot appoint an agent to	report, deposit, and pay tax re	ported on Fo	orm 940, Emplo	yer's Annual Federa
	Unemployment (FUTA) Tax Return, unless yo	· · · · · · · · · · · · · · · · · · ·			- 14
	Check here if you are a home care servitax for you. See the instructions.	ce recipient, and you want to app	oint the agen	it to report, depo	osit, and pay FUTA
	I am authorizing the IRS to disclose otherwise appointment, including disclosures required t				
	reporting agent or certified public accountant	, to prepare or file the returns cov	ered by this	appointment, or	to make any required
	deposits and payments. Such contract may a agent to such third party. If a third party fails				
	payer remain liable.	o lile the returns of make the dep	osiis and pa	tyrrierits, trie age	ent and employer/
,	Sign your	Print you	<mark>r name here</mark>		
	name here	Print you	r title here	HCSR Housel	nold Employer
•			· · · · · · · · · · · · · · · · · · ·	501-604-993	36
	Date / /	Best day	time phone		ent to complete.

# Form **8821**

(Rev. January 2021)

Department of the Treasury Internal Revenue Service

# **Tax Information Authorization**

▶ Go to www.irs.gov/Form8821 for instructions and the latest information.
 ▶ Don't sign this form unless all applicable lines have been completed.
 ▶ Don't use Form 8821 to request copies of your tax returns or to authorize someone to represent you. See instructions.

0	MB No. 1545-1165
Fo	or IRS Use Only
Received	by:
Name	
Telephone	•
Function	
Date	

1 Taxpayer information. Taxpaye	er must sign and date this for	orm c	n line 6			-	
Taxpayer name and address	Taxpayer identification number(s)						
				Daytime telephor (501) 604.99		r Plan number	(if applicable)
2 Designee(s). If you wish to nam designees is attached ►	e more than two designees	, atta	ich a list	to this form. Che	ck here i	f a list of additi	onal
Name and address			CAF N	o. 5005-46467R			
Palco Alicia Paladino			PTIN _	P000142099			
PO Box 242930			Teleph	one No. (50	1) 604.9936	) 	
Little Rock, AR 72223		_	Fax No	). <u>(50</u>	1) 821.004	5	
Check if to be sent copies of notic	es and communications	X	Check	if new: Address	☐ I ele	phone No. 🔲	Fax No. □
Name and address			CAF	o			
			PIIN _				
			Leleph	one No.			
0. 1			Fax No				
Check if to be sent copies of notic		<u> </u>		if new: Address		•	
3 Tax information. Each designed periods, and specific matters yo				confidential tax in	itormation	i for the type of	tax, torms,
By checking here, I authorize	-	via a	n Intern		ovider.		
(a) Type of Tax Information (Income, Employment, Payroll, Excise, Estate, Gift, Civil Penalty, Sec. 4980H Payments, etc.)	(b) Tax Form Number (1040, 941, 720, etc.)			(c) Year(s) or Period(s)		(d) Specific Tax	
Employment	SS-4, 2678, 8821						
Employment	W-4, W-5						
Employment	940, 941, W-2,W-3						
4 Specific use not recorded or specific use not recorded on CA							
5 Retention/revocation of prior isn't checked, the IRS will auto box and attach a copy of the tar.  To revoke a prior tax information	matically revoke all prior ta x information authorization	ax info (s) tha	ormatio at you w	n authorizations o ant to retain .	n file unle	ess you check	the line 5
	(-)		<b>J</b>	,			
6 Taxpayer signature. If signed be individual, if applicable), execute the legal authority to execute this	or, receiver, administrator, t	ruste	e, or inc	ividual other than	the taxpa	yer, I certify that	ıt I have
► IF NOT COMPLETED, SIGNE	ED, AND DATED, THIS TA	X INF	ORMA	TION AUTHORIZA	ATION W	ILL BE RETUR	NED.
► DON'T SIGN THIS FORM IF	IT IS BLANK OR INCOMP	LETE	i.				
Signature					Date	ısehold Employ	ar (HCSD)
Print Name						applicable)	——————————————————————————————————————
. The Name					TILLE (III	applicable	



# Instructions for Vendor Fiscal/Employer Agent (VF/EA) Financial Management Services (FMS) Service Notes

Service Notes must be completed by either the Common Law Employer (CLE) or a Support Service (SSP) to substantiate the claim for the provision of the services. The CLE is responsible to train the SSP in completing the form, prior to that person completing the form independently. The CLE is responsible for ensuring that Service Notes are completed and must be kept by the CLE for the purposes of substantiating a claim. The provider or CLE must maintain a record of the time worked or the time that a service was delivered to support the claim.

A separate Service Note must be completed for each SSP at the following frequency:

 Daily – immediately following service delivery when the SSP or vendor provides the service, typically staff might do this when they finish their shift or before they leave a person's home.

Service Notes may be completed for multiple services rendered to the participant on the same form when the services are rendered by the same SSP or vendor.

Example 1: Joe is a qualified SSP that provides both In-Home and Community Supports and Companion to participant Dave. Both the In-Home and Community Supports and Companion services provided by Tom may be documented on the same Service Note.

The following guidance is provided to aid in the completion of the Service Notes form:

- The name of the participant to whom the service(s) was provided should be entered on the first line.
- The degree/license/certificate for enhanced service levels only should be listed on the second line.
- Review any services in the ISP that are being documented, ensuring that the correct service is being provided according to the service definition.
- Document all services that are rendered by the SSP or Vendor. This should be done immediately after the service is rendered in order to provide an accurate account of the services rendered.

## Completion of the Table

- The service(s) provided shall be entered in the first column of the table. Remember, if more than one service is reflected on the Service Notes, all the services documented must be rendered by the same qualified SSP or vendor.
- The date the service was provided is entered in the second column, if a service crosses over into a new day then a separate line must be entered for services provided the next day.



- The start and end time must be documented in the third and fourth column. If additional shifts or services are provided in the same day, then another line must be entered supporting those services.
- The fifth column is used to document the place that a service was rendered.
- Describe the service that was provided in the sixth column, this must accurately reflect the service listed in the first column.
- The name of the SSP or Vendor rendering the documented service must be listed on the line provided.
- Both the CLE and the SSP or Vendor rendering the services provided on the Service Note must sign and date on the lines provided.

# Maintain copy:

- a. The CLE must maintain a copy of the Services Notes.
- b. The CLE must make Service Notes available to the Supports Coordinator.
- c. If the CLE provides a copy of the Service Notes to the VF/EA organization, the VF/EA is responsible to maintain a copy in the participant's file.
- d. The CLE is responsible to provide copies to ODP or the AE upon request.
- e. If the CLE has further questions regarding completion of the Service Notes, please refer to the PA ODP Guide to Participant-directed Services or the participant's SC.

# Vendor Fiscal/Employer Agent (VF/EA) Financial Management Services (FMS)

# **SERVICE NOTE**

The common-law employer is responsible to ensure service notes are completed. The service notes shall be maintained in the individual's record by the common-law employer.

The documentation to provide a record of services delivered to an individual must be prepared and kept by common-law employer for the purposes of substantiating a claim. The provider or common-law employer shall maintain a record of the time worked or the time that a service was delivered to support the claim. If a common law employer chooses to not use this template, the requirements for service documentation still must be met in accordance with the Office of Developmental Programs bulletin 00-18-04, Interim Technical Guidance for Claim and Service Documentation.

Name of the Individual receiving the serv Degree/license/certificate for onhanced	Name of the Individual receiving the service:	olderilane se vilar slovie			
	יכ לסו כוווימוויכים אבו מוכב זי	cress only, as applicable			
SERVICE PROVIDED	DATE SERVICE PROVIDED	START TIME	END TIME	PLACE SERVICE IS RENDERED	DESCRIPTION OF THE SERVICE
Name of the Support Service Professiona		or Vendor providing the service:	:e:		
	_	-	: :	÷	
signature of Support Service Professional	_	or Vendor providing the service (E-Signature is allowed):.	e (E-Signature is allowe	ea):	
Common Law Employer Signature:_	Signature:				



# Instructions for Vendor Fiscal/Employer Agent (VF/EA) Financial Management Services (FMS) Progress Notes

Progress Notes must be completed by either the Common Law Employer (CLE) or a Support Service (SSP) to substantiate the claim for the provision of the services. The CLE is responsible to train the SSP in completing the form, prior to that person completing the form independently.

A separate Progress Note must be completed for each SSP at the following frequency:

 Monthly - when the SSP or vendor provides the service at least once a month or more frequently.

OR

• Each time the SSP or vendor provides the service – when the service is provided on a less than monthly frequency.

Progress Notes may be completed for multiple services rendered to the participant on the same form when the services are rendered by the same SSP or vendor.

Example 1: Tom is a qualified SSP that provides both In-Home and Community Supports and Respite (unlicensed) to participant Dave. Both the In-Home and Community Supports and Respite (unlicensed) services provided by Tom may be documented on the same Progress Note.

The following guidance is provided to aid in the completion of the Progress Notes form:

- The name of the participant to whom the service(s) was provided should be entered on the first line.
- The name of the qualified SSP or vendor that provided the service(s) should be entered on the second line.
- The timeframe covered by the Progress Notes should be indicated on the third line. Some examples of the timeframe could include, but are not limited to: One specific date on which services were provided, a week during which services were provided or an entire month during which services were provided. Please note that the maximum timeframe that can be covered by one Progress Notes form is one calendar month.



# Completion of the Table

- The service(s) provided shall be entered in the first column of the table. Remember, if more than one service is reflected on the Progress Notes, all the services documented must be rendered by the same qualified SSP or vendor.
- The documentation that was reviewed to verify the service was provided as specified in the ISP should be listed in the second column.
- The answer to whether the service met the participant's assessed needs and preferences should be placed in the third column.
- An outcome statement is to be copied from the participant's Individual Support Plan (ISP) and entered on the table in the fourth column.
- Describe the impact on the individual's health, safety, well-being, preferences and routine in the fifth column.
- Describe issues, problems or barriers experienced by the participant, SSP, or vendor related to providing the service.
- Was there a lack of progress on an outcome, how is this being addressed? If "yes" describe the lack of progress and enter recommendations for changes to the service or outcome.
- Describe the progress made or maintenance of skills for the specific outcome.
   Indicate the progress the participant is making towards obtaining the outcome, or that the participant is maintaining the skills of the outcome.
- The person completing the form must print their name and title/role (example CLE or SSP) and sign and date below their printed name. If the person completing the form is not the CLE, the CLE must sign and date the form as well.

# Maintain copy:

- a. The CLE must maintain a copy of the Progress Notes.
- b. The CLE must make progress notes available to the Supports Coordinator.
- c. If the CLE provides a copy of the Progress Notes to the VF/EA organization, the VF/EA is responsible to maintain a copy in the participant's file.
- d. The CLE is responsible to provide copies to ODP or the AE upon request.
- e. If the CLE has further questions regarding completion of the Progress Notes, please refer to the PA ODP Guide to Participant-directed Services or the participant's SC.

# ODP PDS 9-26-12

Vendor Fiscal/Employer Agent (VF/EA) Financial Management Services (FMS)  Progress Notes	Name of participant (Print/type):	Qualified SSW or Vendor Providing the Service(s) (Print/type):	Timeframe covered:	Service Provided Frequency Date(s) Service Outcome Statement and and Progress or Skills Maintained Toward Duration    Describe the Activities Performed That Supports the Services Provided and Progress or Skills Maintained Toward The Outcome   The Outcome		
	Name of pa	Qualified St	Timeframe (	Service Pro		



# **Employment Separation Notice Instructions**

You are required to notify Palco of separation of employment, as specified on the form. Failure to notify us of such events increases the chances of fraudulent claims filed on your behalf, which could present penalties under the U.S. False Claims Act, as well as potentially impact the participant's benefits.

Complete the following fields on the Employment Separation Notice:

- SSP Name
- SSP Palco ID#
- CLE Name
- CLE Palco ID#
- Date of the LAST day the SSP worked for the CLE
- Reason for employment separation.

The CLE must sign and date the form and submit to Palco for processing within 24 hours of the SSP's termination. Once the form is received and processed by Palco, the SSP will be deactivated effective on the day immediately following the last date worked.

Please send completed forms to Palco by one of these methods:

Fax: 1-877-859-8757

Email: Enrollment@palcofirst.com

Mail: Palco Inc.

Attn: Enrollment P.O. Box 242930 Little Rock, AR 72223



# **SSP Employment Separation Notice**

You are required to notify Palco of separation of employment. Failure to notify us of such events increases the chances of fraudulent claims filed on your behalf, which could potentially impact the participant's benefits.

Complete this form if the worker named no longer works for you. Submit to Palco within 24 hours of separation. This form must be completed to the best of your ability to enable Palco to comply with important state employment laws on your behalf.

REQUIRED INFORMATI	ON
SSP Full Name	SSP ID
CLE Full Name	CLE ID
Last Day Worked (mm/dd/yyyy)	
Primary Reason for Separation	
☐ Worker resigned.	
☐ Worker failed to report to work for shifts.	
☐ Worker was dismissed for poor attendance.	
☐ Worker was dismissed for poor performance.	
Worker was dismissed for other reason:	
CLE Signature	Date

# **Financial Management Services (FMS)**

# PARTICIPANT VOLUNTARY TERMINATION FORM

A participant <sup>1</sup> may voluntarily discontinue participant direction of waiver services at any time. This form is to be completed by the participant and Supports Coordinator when the participant has expressed their decision to discontinue participant direction of waiver services.

1.	Voluntary Termination information: (Print/type)	
	Reason for termination:	
2.	Participant information: (Print/type)	
	Participant's name:	_
	Participant's phone number: ()	
	Participant's signature: (Sign)	
	Participant's Common Law Employer: (if not the Participant)	
	Common Law Employer's phone number: ()	-
3.	Supports coordinator's (SC) signature:	
	SC name (Print)	
	SC signature: (Sign)	
	Date signed:	
	Date form submitted to AE:	
4.	Administrative Entity Responsibilities:	
	Date PDS authorizations end-dated in ISP:	
	Date the AE submitted the form to VF/EA:	

<sup>&</sup>lt;sup>1</sup> Participant for the purposes of this form includes the participant, power of attorney or legal guardian for a participant.

# **Next steps:**

The AE and SC must retain a copy of the form.

The SC must provide a copy of the form to the participant/surrogate and CLE (when applicable).

The AE must provide a copy of the form to the VF/EA FMS organization to notify the VF/EA FMS of the date that the authorizations for all participant directed services under the VF/EA FMS have/will be end-dated in the ISP.