

PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456

Online: PalcoFirst.com

Michigan Program Worker Employment Packet

Welcome to self-direction and to Palco! This packet contains all the forms you need to enroll as a Worker and begin providing services to your participant. Please follow all directions in this packet. You will not be paid for services until all forms are completed, Palco verifies all information, criminal checks, and clears you for hire, and you are notified that you are ready to provide service. You must complete and return:

Worker Intake & Attestation Form	IRS Form W-4
Worker Information & Qualification Form	MI W-4 State Withholding Form
U.S.CIS Form I-9	Pay Selection and Direct Deposit Form
I-9 supporting documentation	Worker Pay Rate Information
Payroll Information Worksheet	

We encourage you to use the checklist above as a final review before you return the forms to Palco. Failure to return these forms will delay enrollment. The other documents, including information on how to complete forms, the payment schedule, Palco's Notice of Privacy Practices, F.A.Q. and similar instructional forms, are for informational purposes only and do not need to be returned to Palco. Send completed paper forms by fax, email, or mail to Palco at the address below.

Fax: 501-821-0045
Email: enrollment@palcofirst.com
Palco, Inc.
Attn: Enrollment
P.O. Box 242930
Little Rock, AR 72223

You can also complete the packet online if you do not wish to complete these forms by hand. To do so, contact our customer support team and request to enroll online or send us the Worker Intake form with the online option selected.

Should you need any assistance during this process, please contact a friendly customer support representative at 1.866.710.0456 or info@palcofirst.com. Customer support is available 8:00 am - 5:00 pm EST, Monday through Friday, except on state and federal holidays. Please visit our website at www.palcofirst.com for more information on forms and frequently asked questions.

We look forward to serving you!

Sincerely, The Palco Team



Frequently Asked Questions

Palco serves individuals who participate in the self-directed model by providing various financial, customer support, and informational services. Below are frequently asked questions to help you understand our processes, your requirements, and how to receive assistance.

How do I complete forms if I am unable to sign?

We encourage you to enroll online, as there are plenty of accessible options on our website. However, if you are unable to use our online system, you may either sign with an X or a mark, then have a witness legibly sign the document on the line above the 'witnessed by'.

What if I need assistance in completing forms?

Online enrollment is the easiest method for completing forms. Palco customer support agents can assist you in gaining credentials to enroll online. Or, if you would prefer, our staff can provide inperson assistance with completing forms.

When can the worker begin providing services?

Palco will notify the employer and the worker once all requirements for enrollment have been met. The date of this notification is the date work can begin. Any work performed prior to that date will not be paid by the program.

Are there limitations on when services can be provided?

All services are expected to be delivered when the participant is awake and face-to-face.

Can a worker provide services to multiple participants?

Two services cannot be provided at the same time. It is important to coordinate with other service providers regarding your start and stop times to prevent overlapping claims and ensure services can be paid.

What happens if a worker wants to work for another employer?

Workers may be employed by as many employers as he or she would like. Each time he or she begins working for a new employer, a new worker packet must be completed, just like getting any new job. However, some requirements may be waived depending on the circumstances, such as providing a copy of Social Security cards or documentation related to receiving direct deposit. Generally, background checks can also transfer, but be sure to check with your program rules to make sure you understand all the requirements.

What happens if a worker stops providing services?

Anytime a worker stops providing services, Palco must be notified via an Employment Separation Notice, which can be found on our website. Even after termination, workers should keep Palco aware of any changes in contact information throughout the year, so that we can send correspondence, such as W-2s, to the correct address.



How does a participant change an employer of record?

A Designation of Surrogate Employer form must be completed. Be sure to include the date of the change at the top of the form.

How does an employer of record change impact existing workers?

Workers must re-complete some new hire forms, such as the I-9. Palco will notify you of the requirements. Be sure to complete any required forms so that your pay is not impacted.

Can someone correspond with Palco on my behalf?

Federal and state privacy laws prevent Palco from disclosing personal information to unauthorized individuals. Palco will only correspond with workers about that worker's particular account. Surrogate employers may receive all information about the worker's accounts and information about the participant necessary to carry out employer roles. Participants have unlimited information on their account. Participants may appoint an authorized user by completing an Authorized User Designation form.

How are timesheets submitted?

Timesheets can be submitted online via our portal, by fax, by mail or email. When using the online portal, submit all time properly. Both the employer and the worker must approve all time before it can be processed for payment by Palco. Additional instructions can be found in our Online Registration Packet. When submitting a paper timesheet, follow all instructions to reduce submission errors. A properly submitted timesheet must be received before the deadline to ensure a worker's pay is not delayed.

When does a worker submit timesheets?

The employer is provided with a payroll schedule that shows the deadlines for submitting timesheets and scheduled paydays. The payroll schedule for specific programs can also be found at <u>palcofirst.com</u>.

How will I know a timesheet was received and approved?

The online portal will display approval messages in real time. For other methods of submission, contact Palco Customer Support 48 hours after submission to allow time for processing.

What if a worker doesn't receive the funds on the scheduled payday?

For direct deposited payments, please allow sufficient time for the pay to deposit into your account. We recommend allowing 24 hours after payday for the deposit.

Will the worker receive a W-2 at year-end?

W-2s are available January 31. If receiving the W-2 by mail, please allow one week for delivery. All workers receive a W-2. Workers who earn less than the annual domestic service threshold, per IRS Pub. 15 (Circular E), will also receive a refund of over-collected FICA. The employer should encourage their workers to make sure that the correct address and direct deposit information is current with Palco prior to this date, even if the worker is no longer working.



How do I change my information with Palco?

The fastest and easiest method is to log into your account and change your information. Otherwise, you must complete the appropriate form and mail or fax it to Palco. All forms are found at <u>palcofirst.com</u>. For name and contact information changes, complete a Change of Information form and attach documentation to show proof of name change which can be driver's license, divorce degree or marriage license. For withholding changes, complete an IRS W-4, or Payroll Information Worksheet. To change payment information, complete a Direct Deposit Authorization. For any other changes, contact Palco customer support.

How can Palco be contacted?

Palco Customer Support representatives are available Monday through Friday, 8:00 a.m. to 5:00 p.m. CST, except state holidays. You may reach us by phone at 501.604.9936 or toll free at 1.866.710.0456, email to INFO@palcofirst.com, fax to 501.821.0045 or mail to P.O. Box 242930, Little Rock, AR 72223. Palco has a range of translator and interpreter services at your request.



Notice of Privacy Practices

Palco may receive and create records concerning your medical and individually identifiable information ("PHI") and is required to maintain the privacy and security of your PHI. Please read this notice carefully. If you have questions or concerns, contact the Palco Privacy Officer at privacy@palcofirst.com. Palco will only use and disclose your information as allowed by law and as described below:

- Help manage the health care treatment you receive. We may disclose your information to provide treatment and administer services, including performing assessments, issuing workers' compensation and administering similar programs, and recommending services in some situations. We may disclose information to others who implement your health services. We may correspond with you and/or your designated representative (e.g., surrogate employer or authorized user). All emailed correspondence from Palco is encrypted and secure. By emailing Palco with your personal email account, you accept the risk that your correspondence may not be encrypted, nor secure.
- Run our business, including payment for and administration of your health services. We may use and disclose your information to receive and issue payment on your behalf and bill Medicaid, Medicare, Managed Care Organizations, the Veterans Administration, or other bodies, as required by your program.
- Comply with federal and state law, including investigations by the United States Department of Health and Human Services (U.S. DHHS) and law enforcement. Palco is required by law to comply with investigations by regulatory bodies and issues involving national security. Palco may be required to disclose your information to coroners and other officials at your death.
- Respond to legal actions and health oversight, such as lawsuits or quality assurance reviews. Palco may
 be required to respond to requests, including discovery, subpoenas, audits, and other legal or regulatory
 matters.

You have the right to:

- Authorize the use and disclosure of your PHI for reasons not authorized by federal or state law. Palco will seek your approval to disclose PHI for reasons not required at law, and you may reject disclosure.
- Receive this notice of privacy practices. You can request a copy of this notice or view the posting at palcofirst.com, in enrollment packets, and in program manuals, as applicable. Palco can change the terms of this notice at any time. Changes will apply to all of your medical records. Direct complaints to the Privacy Officer or the U.S. DHHS.
- Review and receive copies of your records and a list of disclosures. Requests must be on a Request for Sensitive Records. We will provide you with a copy or summary within 10 days of receiving your request. We may charge a reasonable, cost-based fee for collection of the records, including postage and labor. Palco may reject some requests if required by law.
- **Request amendments to your records.** Requests must be on a Request to Amend Sensitive Information. We will provide you with a copy or summary or a rejection within 15 days of receiving your request.
- Request information in an alternate format or restrict access on your records. Requests must be in writing on a Request for Additional Privacy. We will provide you with a copy or summary within 15 days of receiving your request. We may reject or terminate the request in certain limited cases and will notify you of rejections and terminations.
- **Be notified in case of a breach of your sensitive information.** You will be notified within 60 days by the Privacy Officer.
- Choose someone to act on your behalf with regard to your records. You must complete the appropriate forms and information to designate Authorized Users in order for those individuals to communicate with Palco on your behalf.



PALCO SEMI-MONTHLY PAYMENT SCHEDULE - 2024 Michigan Program

Service Period

Timesheets Due to Palco By 5:00 PM

Payment Date

Start Date
April 1, 2024
April 16, 2024
May 1, 2024
May 16, 2024
June 1, 2024
June 16, 2024
July 1, 2024
July 16, 2024
August 1, 2024
August 16, 2024
September 1, 2024
September 16, 2024
October 1, 2024
October 16, 2024
November 1, 2024
November 16, 2024
December 1, 2024
December 16, 2024

End Date
April 15, 2024
April 30, 2024
May 15, 2024
May 31, 2024
June 15, 2024
June 30, 2024
July 15, 2024
July 31, 2024
August 15, 2024
August 31, 2024
September 15, 2024
September 30, 2024
October 15, 2024
October 31, 2024
November 15, 2024
November 30, 2024
December 15, 2024
December 31, 2024

Deadline
April 16, 2024
May 1, 2024
May 16, 2024
June 1, 2024
June 6, 2024
July 1, 2024
July 16, 2024
August 1, 2024
August 16, 2024
September 1, 2024
September 16, 2024
October 1, 2024
October 16, 2024
November 1, 2024
November 16, 2024
December 1, 2024
December 16, 2024
January 1, 2025

Paid On
April 25, 2024
May 10, 2024
May 28, 2024
June 10 2024
June 25, 2024
July 10, 2024
July 25, 2024
August 12, 2024
August 26, 2024
September 10, 2024
September 25, 2024
October 10, 2024
October 25, 2024
November 11, 2024
November 25, 2024
December 10, 2024
December 26, 2024
January 10, 2025

Late time submissions and mistakes may result in late payment!

2024 Bank & Palco Office Holidays

New Year's Day - Monday, January 1*
Martin Luther King, Jr. Day - Monday, January 15
President's Day - Monday, February 19
Memorial Day - Monday, May 27*
Juneteenth Day – Wednesday, June 19
Independence Day - Thursday, July 4*

Labor Day - Monday, September 2*
Columbus Day - Monday, October 14
Veterans Day - Monday, November 11
Thanksgiving - Thursday-Friday, November 28-29*
Christmas - Tuesday-Wednesday, December 24-25*

* Palco Office Closures



PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456

Online: PalcoFirst.com

Program: Michigan	
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Worker/Applicant Intake

Complete this form entirely to begin the enrollment process. All information on this form is required in order to enroll. Completion of this form does not constitute hiring by the employer. Services should not begin until you receive a notification from Palco that enrollment is approved.

F	ARTICIPANT/CL	IENT INFORMAT	ION	
Full Name		Palco	DID	
		NFORMATION		
First Name	Middle Name	Last Name		
Social Security Number Ema	il	Date of Birt	h (mm/dd/yyyy)	Gender: ☐ Female ☐ Male
Is the worker related to the participal \square No \square Yes, I am the participal	•		ecify relationship)
Do you share a residence with the	participant/client?	⊓ No □ Yes	5	
Please specify who owns or rents t Is the worker at least 18 years of a		 'es		
Have you lived in any other state of	ther than Michiga	n within the last 5	years? \square Yes	□ No
Mailing Address				
City	State	Zip	County	
Phone	Preferred Meth	hod of Communica \Box Mail \Box	ation Phone/Voicemai	
Race: (please check one) American Indian/Alaskan A	sian/Pacific island	er □ Black □ '	White □ Hispai	nic □Unknown
Palco has a fully online enroll instructions from Palco via em your enrollment right away to	ail within 3-5 bu	ısiness days. Ond	•	•
\Box Check this box If you are unspecialist will contact you for fu	•	Palco's online en	rollment process	s and an enrollment
Worker Printed Name		Participant/Emp	loyer Printed Name	
Worker Signature	Date	Participant/Emp	loyer Signature	Date

Please return this form to Palco via email: enrollment@palcofirst.com or via fax to 1.877.859.8757.



Worker Information & Qualification

This form is required for all workers in self-direction. Please complete this form entirely.

V	PRKER (APPLICANT) INFORMATION
Full Name	ID/Last 4 of SSN

As a worker in self-direction, you must agree to the following terms of employment:

- You understand that the participant, or his or her surrogate, is your employer. Neither Palco, nor program/state administrators, is your employer.
- This position is paid as an employee and not as an independent contractor.
- This document does not create an anticipation, nor a contract, of employment.
- To adhere to all federal, state, local, and program laws, regulations, policies, and requirements throughout your employment. This includes staying current on information provided to me about the program throughout your employment.
- To accurately complete all enrollment documentation to ensure that you meet the program's eligibility requirements for providing services and is not prohibited in any manner from providing services.
- That your employment is contingent upon many factors, including successful completion and/or passing of required background checks, training, and/or credentialing.
- To report any changes in your ability to deliver services, including changes in your background history or qualifications required to perform services under this program.
- Being paid for services through the program is contingent upon the participant's eligibility for the program. Once eligibility terminates, you may no longer be paid through this program.
- Your employer is responsible for payment of services for activities not authorized in or exceeding the limitations established by the budget.
- Funds to pay for services are from public sources, and financial accountability and liability applies to the use of the funds. You understand that submitting false or fraudulent timesheets or submitting timesheets for tasks other than those approved on the authorized budget will be reported to the appropriate authorities for investigation and possible prosecution as fraud.
- That medical and personal information and data about the participant and the worker is confidential. You have read and agree to Palco's Privacy Practices.
- That neither Palco nor program/state administrators are responsible or liable for any negligent acts, work-related injuries, or omissions by me, the employer, participant, other workers or service providers, or authorized representatives.
- To report all critical incidents relating to the participant's health, safety, and welfare, including suspicion of fraud, abuse, or neglect.

Worker Initials



You certify that you are at least 18 years of age. You give your permission for Palco to run federal and state Office of Inspector General Medicaid exclusion checks and to share the results with my employer, state and program administrators, and others who may be involved in the participant's care through this program. You understand that your employment is based on the outcome of these checks and that you cannot provide services, nor receive payment, until Palco has notified you that you have been cleared to do so. You hereby release your employer, Palco, and his/her agents from any and all liability, claims and/or demands, of whatever kind, related to the compilation or preparation of the checks hereby authorized.

- ☑ MI Public Sex Offender Registry Check
- ☑ National Public Sex Offender Registry Check
- ☑ Office of Inspector General Medicaid exclusion check

- □ Certified Records Check for ICHAT
- ☑ U.S.CIS e-verify system

By signing below, you acknowledge that you have read this agreement and accept responsibility as a worker in self-direction, understand their responsibilities and duties associated with that role, and will comply with program policies and requirements. The information provided herein is true and accurate to the best of your knowledge. You further understand and agree that violation of this agreement will result in termination.

Worker Printed Name	Worker Signature	



Instructions for I-9

The United States Department of Homeland Security, Citizenship, and Immigration Services (CIS) department, requires all U.S. employers and workers to complete the I-9. The purpose is to verify that the applicant worker can be legally employed in the United States. Palco verifies all workers through the U.S. CIS online system.

Use the instructions and checklist below to guide you through completing this form. The applicant worker should complete all fields highlighted in blue. The employer should complete all fields highlighted in yellow.

Section 1. Employee Information and Attestation: Employees must complete and sign Section 1 of F day of employment, but not before accepting a job offer.	
	t Names Used (if any)
Address (Street Number and Name) Apt. Nu nuar (if Lay) City or Town	State ZIP Code
Date of Birth (mm/dd/yyyyy) U.S. Social Security Number Employee's Email Address	Employee's Telephone Number
If you select box 4, supply your work expiration date and come the three fields that follow. Check one of the following boxes to attest to your citizenship or immigration that (See page 2 and the desired States). A third part of the United States.	
A citizen of the United States A noncitizen national of the United States (See Instructions.)	
A lawful permanent resident (Enter USCIS or A-Lumber)	
4. A noncitizen (other than Item Numbers 2. angle above) authorized to work until (exp. date	e. if anv)
If you check Item Number 4., enter one of these.	



2.	Complete Section 2 at the bottom of	page	1. Must be com	pleted b	y the employer.
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□ One d	ocument from Lis ocument from Lis		ne documen	t from List C	<u>,</u>
Danis A Title 4	List A	OR	List B	AND	List C
Document Title 1					
Issuing Authority Document Number (if any)			X		
Expiration Date (if any)					
Document Title 2 (if any)		Additional	h forma ion		
Issuing Authority					
Document Number (if any)					
Expiration Date (if any)		1			
Document Title 3 (if any)					
Issuing Authority					
Document Number (if any)					
Expiration Date (if any)		Check h	ere if you used an alternat	tive procedure authorize	d by DHS to examine documents.
	oloyee's first day			space provic	led. This date mu
	the worker signed	a on pago			
natch the date	the worker signed e <mark>'s first day of en</mark>		t (mm/dd/yy	<u>/yy):</u>	
natch the date. The employee Complete the norm.		nploymen formation	in Section 2,	including s	Today's Date (mm/dd/y)

For more information and assistance on how to complete this form, visit https://www.uscis.gov/i-9.



Employment Eligibility Verification

Department of Homeland Security

U.S. Citizenship and Immigration Services

USCIS Form I-9

OMB No.1615-0047 Expires 07/31/2026

START HERE: Employers must ensure the form instructions are available to employees when completing this form. Employers are liable for failing to comply with the requirements for completing this form. See below and the Instructions.

ANTI-DISCRIMINATION NOTICE: All employees can choose which acceptable documentation to present for Form I-9. Employers cannot ask employees for documentation to verify information in **Section 1**, or specify which acceptable documentation employees must present for **Section 2** or Supplement B, Reverification and Rehire. Treating employees differently based on their citizenship, immigration status, or national origin may be illegal.

Section 1. Employee day of employment,	Information but not before	n and a	Attestation epting a job	n: Emp o offer.	loye	es must comp	lete and s	sign Sect	ion 1 of F	orm I-9 n	o latei	r than the first
Last Name (Family Name)			First Name ((Given N	ame)		Middle Init	tial (if any)	Other Las	t Names Us	sed (if ar	ny)
Address (Street Number an	nd Name)		Ap	t. Numbe	er (if a	ny) City or Town	1		I	State		ZIP Code
Date of Birth (mm/dd/yyyy) U.S. Social Security Number			urity Number		mploy	ree's Email Addres	s			Employee	s's Telep	hone Number
provides for imprisonment and/or fines for false statements, or the				f the Unit	ted Sta		· 		status (See	page 2 and	d 3 of the	e instructions.):
use of false document connection with the co	,					ne United States (\$						
this form. I attest, und			· ·			ent (Enter USCIS						
of perjury, that this inf		4	I. A noncitize	en (other	than I	tem Numbers 2. a	and 3. above	e) authorize	ed to work ur	itil (exp. dat	te, if any	′)
including my selection attesting to my citizen		If you	check Item N	umber 4	., ente	er one of these:						
immigration status, is		U	SCIS A-Numb			orm I-94 Admissi	on Number		eign Passpo	ort Number	r and Co	ountry of Issuance
correct.					DR -			OR				
Signature of Employee							To	oday's Date	(mm/dd/yyy	y)		
If a preparer and/or to	anslator assis	ted you	in completin	g Sectio	n 1, th	hat person MUST	complete t	the Prepar	er and/or Tr	anslator Co	ertificat	ion on Page 3.
Section 2. Employer Review and Verification: Employers or their authorized representative must complete and sign Section 2 within three business days after the employee's first day of employment, and must physically examine, or examine consistent with an alternative procedure authorized by the Secretary of DHS, documentation from List A OR a combination of documentation from List B and List C. Enter any additional documentation in the Additional Information box; see Instructions.												
		List	A		DR	Lis	st B		AND		List (С
Document Title 1				4	L							
Issuing Authority												
Document Number (if any) Expiration Date (if any)				\dashv	H							
Document Title 2 (if any)				1	Addit	ional Informati	on					
Issuing Authority												
Document Number (if any)												
Expiration Date (if any)												
Document Title 3 (if any)												
Issuing Authority												
Document Number (if any)												
Expiration Date (if any)					Ch	neck here if you us	ed an alterr	native proce	edure author			
Certification: I attest, undo employee, (2) the above-lis best of my knowledge, the	ted document	ation ap	pears to be g	genuine	and to	o relate to the emates.	ployee nan	ned, and (3	3) to the	(mm/dd/		ployment
Last Name, First Name and	Title of Employe	er or Auti	horized Repre	esentative	е	Signature of Em	ployer or A	uthorized R	epresentativ	re)	Today's	s Date (mm/dd/yyyy)
Employer's Business or Orga	anization Name			Employ	er's B	usiness or Organiz	zation Addre	ess, City or	Town, State	, ZIP Code		

Form I-9 Edition 08/01/23 Page 1 of 4

LISTS OF ACCEPTABLE DOCUMENTS

All documents containing an expiration date must be unexpired.

* Documents extended by the issuing authority are considered unexpired.

Employees may present one selection from List A or a combination of one selection from List B and one selection from List C.

Examples of many of these documents appear in the Handbook for Employers (M-274).

LIST A Documents that Establish Both Identity and Employment Authorization	OR	LIST B Documents that Establish Identity AN	LIST C Documents that Establish Employment Authorization
 U.S. Passport or U.S. Passport Card Permanent Resident Card or Alien Registration Receipt Card (Form I-551) Foreign passport that contains a temporary I-551 stamp or temporary I-551 printed notation on a machinereadable immigrant visa Employment Authorization Document that contains a photograph (Form I-766) For an individual temporarily authorized to work for a specific employer because of his or her status or parole: Form I-94 or Form I-94A that has the following: The same name as the passport; and An endorsement of the individual's status or parole as long as that period of 		1. Driver's license or ID card issued by a State or outlying possession of the United States provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address 2. ID card issued by federal, state or local government agencies or entities, provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address 3. School ID card with a photograph 4. Voter's registration card 5. U.S. Military card or draft record 6. Military dependent's ID card 7. U.S. Coast Guard Merchant Mariner Card 8. Native American tribal document 9. Driver's license issued by a Canadian government authority	1. A Social Security Account Number card, unless the card includes one of the following restrictions: (1) NOT VALID FOR EMPLOYMENT (2) VALID FOR WORK ONLY WITH INS AUTHORIZATION (3) VALID FOR WORK ONLY WITH DHS AUTHORIZATION 2. Certification of report of birth issued by the Department of State (Forms DS-1350, FS-545, FS-240) 3. Original or certified copy of birth certificate issued by a State, county, municipal authority, or territory of the United States bearing an official seal 4. Native American tribal document 5. U.S. Citizen ID Card (Form I-197) 6. Identification Card for Use of Resident Citizen in the United States (Form I-179)
endorsement has not yet expired and the proposed employment is not in conflict with any restrictions or limitations identified on the form.		For persons under age 18 who are unable to present a document listed above: 10. School record or report card	7. Employment authorization document issued by the Department of Homeland Security For examples, see Section 7 and Section 13 of the M-274 on
6. Passport from the Federated States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association Between the United States and the FSM or RMI		Clinic, doctor, or hospital record Day-care or nursery school record	uscis.gov/i-9-central. The Form I-766, Employment Authorization Document, is a List A, Item Number 4. document, not a List C document.
		Acceptable Receipts	
Mav be prese	ented	d in lieu of a document listed above for a t	emporary period.
, ,		For receipt validity dates, see the M-274.	, ,,
 Receipt for a replacement of a lost, stolen, or damaged List A document. Form I-94 issued to a lawful permanent resident that contains an I-551 stamp and a photograph of the individual. 	OR	Receipt for a replacement of a lost, stolen, or damaged List B document.	Receipt for a replacement of a lost, stolen, or damaged List C document.
Form I-94 with "RE" notation or refugee stamp issued to a refugee.			

^{*}Refer to the Employment Authorization Extensions page on <u>I-9 Central</u> for more information.

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Last Name (Family Name) from Section 1.

Supplement A, Preparer and/or Translator Certification for Section 1

Department of Homeland Security

U.S. Citizenship and Immigration Services

First Name (Given Name) from Section 1.

USCIS Form I-9 Supplement A OMB No. 1615-0047 Expires 07/31/2026

Middle initial (if any) from Section 1.

Instructions: This supplement must be com of Form I-9. The preparer and/or translator must complete, sign, and date a separate cer completed Form I-9.	ıst enter the employee's name	in the spaces provided above. Eac	ch preparer or translato
I attest, under penalty of perjury, that I have knowledge the information is true and corrections.		of Section 1 of this form and that	t to the best of my
Signature of Preparer or Translator		Date (mm/dd/yyyy	<i>(</i>)
Last Name (Family Name)	First Name (Given I	Name)	Middle Initial (if any)
Address (Street Number and Name)	City or Town	State	ZIP Code

Signature of Preparer or Translator

Last Name (Family Name)

First Name (Given Name)

Middle Initial (if any)

Address (Street Number and Name)

City or Town

State

ZIP Code

I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.

Signature of Preparer or Translator			Date (mm	/dd/yyyy)	
Last Name (Family Name)	First I	Name (Given Name)			Middle Initial (if any)
Address (Street Number and Name)		City or Town		State	ZIP Code

I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.

Signature of Preparer or Translator			Date (mr	n/dd/yyyy)	
Last Name (Family Name)	First I	Name (Given Name)			Middle Initial (if any)
Address (Street Number and Name)		City or Town		State	ZIP Code

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Supplement B, Reverification and Rehire (formerly Section 3)

Department of Homeland Security

U.S. Citizenship and Immigration Services

USCIS Form I-9 Supplement B OMB No. 1615-0047 Expires 07/31/2026

Last Name (Family Name) from Section 1. First Name (Given Name) from Section 1. Middle initial (if any) from Section 1.

Instructions: This supplement replaces Section 3 on the previous version of Form I-9. Only use this page if your employee requires reverification, is rehired within three years of the date the original Form I-9 was completed, or provides proof of a legal name change. Enter the employee's name in the fields above. Use a new section for each reverification or rehire. Review the Form I-9 instructions before completing this page. Keep this page as part of the employee's Form I-9 record. Additional guidance can be found in the Handbook for Employers: Guidance for Completing Form I-9 (M-274)

	p this page as part of the e Guidance for Completing F		d. Additional guidance can b	e found in the_	
Date of Rehire (if applicable)	New Name (if applicable)				
Date (mm/dd/yyyy)	Last Name (Family Name)		First Name (Given Name)		Middle Initial
	ree requires reverification, you prization. Enter the documen		present any acceptable List A opelow.	or List C documenta	tion to show
Document Title		Document Number (if any)		Expiration Date (if an	y) (mm/dd/yyyy)
I attest, under penalty of employee presented doc	perjury, that to the best of umentation, the documenta	my knowledge, this emplo ition I examined appears t	yee is authorized to work in to be genuine and to relate to	the United States, the individual who	and if the presented it.
Name of Employer or Authoriz	ed Representative	Signature of Employer or Aut	horized Representative	Today's Date	(mm/dd/yyyy)
Additional Information (Initi	al and date each notation.)				rou used an cedure authorized mine documents.
Date of Rehire (if applicable)	New Name (if applicable)				
Date (mm/dd/yyyy)	Last Name (Family Name)		First Name (Given Name)		Middle Initial
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Name of Employer or Authoriz	ed Representative	Signature of Employer or Aut	horized Representative	Today's Date	(mm/dd/yyyy)
Additional Information (Initi	al and date each notation.)	1			ou used an cedure authorized mine documents.



Payroll Information Worksheet

As a home care worker in self-direction, your payroll tax withholdings are subject to special tax rules, and your residency may impact your benefits under labor laws. Completing this form accurately will ensure that your taxes and benefits are calculated properly.

	REQUIRED INF	ORMATION
	Employee Name	ID
	Employer Name	Participant Name (If different from Employer)
	Select the following box that applies:	
	☐ This form is part of your first-time e	
	\square You are already enrolled with Palco a	nd need to change your information
Pa	art A: FICA (Social Security and Medicare) Tax	ces .
		kers from paying FICA (Social Security and
	edicare) taxes.	, , , , , , , , , , , , , , , , , , ,
	elect the appropriate response:	
	□ Non-Exempt. None of the selections apply.	
	☐ Exempt. I am under 18 and a fulltime student.	
	☐ Exempt. I am a non-resident alien holding a vis	sa for household services.
	☐ Exempt. I am the spouse of my employer.	
	☐ Exempt. I am the child of my employer and un	
	☐ Exempt. I am the parent of my employer who i	s an adult. This includes adoptive and stepparents.
	Exception: If you are the parent of the emp	loyer and select any of the following you are non-
	exempt	loyer and select any or the ronorming you are non
	•	provide care for my grandchild or step-grandchild in
		grandchild or step-grandchild is under 18 or has a personal care of an adult for at least four weeks in a rvices are performed.
	,	ild (son or daughter) is widowed, divorced, not a mental or physical condition so the spouse cannot reeks in a row during the calendar quarter in which



Part B: Unemployment Tax Exemption

The IRS and State tax agencies exempt some wages from FUTA (Federal Unemployment) or SUTA (State Unemployment) taxes.

Select the appropriate response:
 Exempt. I am the child of my employer and under 21. Exempt. I am the parent of my employer who is an adult. This includes adoptive and stepparents. Exempt. I am the spouse of my employer. Exempt. I am a non-resident alien holding a visa for household services. Non-Exempt. None of the selections apply.
Part C: Overtime Payments There are several factors that may qualify you as being exempt from overtime payments or ineligib for overtime based on program specific rules. Please check the box that applies below:
 □ Exempt from overtime pay for any reason, including program rules or that I meet the DC Home Care Rule Exclusion qualifications, which means that I am a live-in caregiver, or reside at the participant's residence at least 5 days per week. (See 29 CFR §552.102 ar DOL Fact Sheet #79B). By checking this box, I understand that, if my employer or the program allows me to work more than 40 hours per week, any hours that I do work over 40 in a work week, will NOT be paid at overtime rates. □ Non-Exempt. I do not qualify for any exemptions and understand that I will be paid overtime rates for time worked beyond 40 in a work week.
If any of the information in this document changes at any time, please complete a new document and submit to Palco immediately. Failure to notify Palco may result in a tax bill to you or other employment-related matters from your employer. Palco is not responsible for incorrect calculating or withholding pay due to your failure to complete and submit a new Payro Information Worksheet. By signing below, you certify that the information in this document correct and understand that you have the burden to notify Palco immediately of any changes this information, and you hold Palco harmless for any incorrect information supplied herein.
Employee Printed Name
Employee Signature Date

Please return this form to Palco via email to enrollment@palcofirst.com or via fax to 501-821-0045.

Employee's Withholding Certificate

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. Give Form W-4 to your employer.

OMB No. 1545-0074

Department of the Treasury						ZU Z4				
Internal Revenue Se			ig is subject to review by the IF	RS.	1 1 2					
Step 1:	(a) ⊦	irst name and middle initial	Last name		(b) S	ocial security number				
Enter	Addre	ee e			Doos	your name match the				
Personal	Addie	33			name	on your social security				
Information	City	r town, state, and ZIP code				If not, to ensure you get for your earnings,				
	Oity C	town, state, and 2n oode			contac	ot SSA at 800-772-1213				
	(c)	Single or Married filing separately			or go t	to www.ssa.gov.				
	(0)	Married filing jointly or Qualifying surviving s	enouse							
		Head of household (Check only if you're unmai	•	of keeping up a home for vo	ourself ar	nd a qualifying individual.)				
	l									
		4 ONLY if they apply to you; otherwis m withholding, and when to use the est			n on e	ach step, who can				
Step 2: Multiple Job	s	Complete this step if you (1) hold moralso works. The correct amount of wi								
or Spouse		Do only one of the following.								
Works		(a) Use the estimator at www.irs.gov/W4App for most accurate withholding for this step (and Steps 3–4). If you or your spouse have self-employment income, use this option; or								
		(b) Use the Multiple Jobs Worksheet	on page 3 and enter the resu	It in Step 4(c) below;	or					
		(c) If there are only two jobs total, you	. •			other iob. This				
		option is generally more accurate higher paying job. Otherwise, (b) is	than (b) if pay at the lower pa	aying job is more thar						
		4(b) on Form W-4 for only ONE of the you complete Steps 3–4(b) on the Form If your total income will be \$200,000 or	n W-4 for the highest paying j	job.)	os. (You	ur withholding will				
Claim		•	•	3 , ,						
Dependent		Multiply the number of qualifying of	-							
and Other		Multiply the number of other depe	-							
Credits		Add the amounts above for qualifying this the amount of any other credits. I		ents. You may add to		\$				
Step 4		(a) Other income (not from jobs).								
(optional):		expect this year that won't have w								
Other		This may include interest, dividend	ds, and retirement income .		4(a)) \$				
Adjustments	3	(b) Deductions. If you expect to claim	deductions other than the st	andard deduction and	, l					
		want to reduce your withholding, u								
		the result here			4(b)	\$				
		(c) Extra withholding. Enter any addi	tional tax you want withheld e	each pay period	4(c)) \$				
Step 5: Sign Here	Unde	er penalties of perjury, I declare that this cert	ificate, to the best of my knowled	dge and belief, is true, c	orrect, a	and complete.				
	Em	ployee's signature (This form is not va	alid unless you sign it.)	Da	ite					
Employers Only	Emp	oyer's name and address		First date of employment	Employ numbe	ver identification r (EIN)				

Form W-4 (2024) Page **2**

General Instructions

Section references are to the Internal Revenue Code.

Future Developments

For the latest information about developments related to Form W-4, such as legislation enacted after it was published, go to www.irs.gov/FormW4.

Purpose of Form

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. If too little is withheld, you will generally owe tax when you file your tax return and may owe a penalty. If too much is withheld, you will generally be due a refund. Complete a new Form W-4 when changes to your personal or financial situation would change the entries on the form. For more information on withholding and when you must furnish a new Form W-4, see Pub. 505, Tax Withholding and Estimated Tax.

Exemption from withholding. You may claim exemption from withholding for 2024 if you meet both of the following conditions: you had no federal income tax liability in 2023 and you expect to have no federal income tax liability in 2024. You had no federal income tax liability in 2023 if (1) your total tax on line 24 on your 2023 Form 1040 or 1040-SR is zero (or less than the sum of lines 27, 28, and 29), or (2) you were not required to file a return because your income was below the filing threshold for your correct filing status. If you claim exemption, you will have no income tax withheld from your paycheck and may owe taxes and penalties when you file your 2024 tax return. To claim exemption from withholding, certify that you meet both of the conditions above by writing "Exempt" on Form W-4 in the space below Step 4(c). Then, complete Steps 1(a), 1(b), and 5. Do not complete any other steps. You will need to submit a new Form W-4 by February 15, 2025.

Your privacy. Steps 2(c) and 4(a) ask for information regarding income you received from sources other than the job associated with this Form W-4. If you have concerns with providing the information asked for in Step 2(c), you may choose Step 2(b) as an alternative; if you have concerns with providing the information asked for in Step 4(a), you may enter an additional amount you want withheld per pay period in Step 4(c) as an alternative.

When to use the estimator. Consider using the estimator at *www.irs.gov/W4App* if you:

- 1. Expect to work only part of the year;
- Receive dividends, capital gains, social security, bonuses, or business income, or are subject to the Additional Medicare Tax or Net Investment Income Tax; or
- 3. Prefer the most accurate withholding for multiple job situations.

Self-employment. Generally, you will owe both income and self-employment taxes on any self-employment income you receive separate from the wages you receive as an employee. If you want to pay these taxes through withholding from your wages, use the estimator at www.irs.gov/W4App to figure the amount to have withheld.

Nonresident alien. If you're a nonresident alien, see Notice 1392, Supplemental Form W-4 Instructions for Nonresident Aliens, before completing this form.

Specific Instructions

Step 1(c). Check your anticipated filing status. This will determine the standard deduction and tax rates used to compute your withholding.

Step 2. Use this step if you (1) have more than one job at the same time, or (2) are married filing jointly and you and your spouse both work.

Option (a) most accurately calculates the additional tax you need to have withheld, while option (b) does so with a little less accuracy.

Instead, if you (and your spouse) have a total of only two jobs, you may check the box in option **(c)**. The box must also be checked on the Form W-4 for the other job. If the box is checked, the standard deduction and tax brackets will be cut in half for each job to calculate withholding. This option is accurate for jobs with similar pay; otherwise, more tax than necessary may be withheld, and this extra amount will be larger the greater the difference in pay is between the two jobs.



Multiple jobs. Complete Steps 3 through 4(b) on only one Form W-4. Withholding will be most accurate if you do this on the Form W-4 for the highest paying job.

Step 3. This step provides instructions for determining the amount of the child tax credit and the credit for other dependents that you may be able to claim when you file your tax return. To qualify for the child tax credit, the child must be under age 17 as of December 31, must be your dependent who generally lives with you for more than half the year, and must have the required social security number. You may be able to claim a credit for other dependents for whom a child tax credit can't be claimed, such as an older child or a qualifying relative. For additional eligibility requirements for these credits, see Pub. 501, Dependents, Standard Deduction, and Filing Information. You can also include other tax credits for which you are eligible in this step, such as the foreign tax credit and the education tax credits. To do so, add an estimate of the amount for the year to your credits for dependents and enter the total amount in Step 3. Including these credits will increase your paycheck and reduce the amount of any refund you may receive when you file your tax return.

Step 4 (optional).

Step 4(a). Enter in this step the total of your other estimated income for the year, if any. You shouldn't include income from any jobs or self-employment. If you complete Step 4(a), you likely won't have to make estimated tax payments for that income. If you prefer to pay estimated tax rather than having tax on other income withheld from your paycheck, see Form 1040-ES, Estimated Tax for Individuals.

Step 4(b). Enter in this step the amount from the Deductions Worksheet, line 5, if you expect to claim deductions other than the basic standard deduction on your 2024 tax return and want to reduce your withholding to account for these deductions. This includes both itemized deductions and other deductions such as for student loan interest and IRAs.

Step 4(c). Enter in this step any additional tax you want withheld from your pay **each pay period**, including any amounts from the Multiple Jobs Worksheet, line 4. Entering an amount here will reduce your paycheck and will either increase your refund or reduce any amount of tax that you owe.



EMPLOYEE'S MICHIGAN WITHHOLDING EXEMPTION CERTIFICATE STATE OF MICHIGAN - DEPARTMENT OF TREASURY

This certificate is for Michigan income tax withholding purposes only. Read instructions on page 2 before completing this form.

Issued under P.A. 281 of 1967.			1. Full So	cial Security Number	▶ 2. D	Date of Birth
3. Name (First, Middle Initial, Last)			4. Driver's L	icense Number or State ID		
Home Address (No., Street, P.O. Box or Rural Route)			▶ 5. Are you a new employee? Yes If Yes, enter date of hire		'	dd/yyyy)
City or Town	State	ZIP Code	No			
6. Enter the number of personal and dependent ex	cemptions (se	e instructions)			6 .	
7. Additional amount you want deducted from each	n pay (if empl	oyer agrees)			7. \$.00
8. I claim exemption from withholding because (se						
b. Wages are exempt from withholding. Ex	plain:					
c. Permanent home (domicile) is located in	n the following	g Renaissance Z	one:			
EMPLOYEE: If you fail or refuse to file this form, y exemptions. Keep a copy of this form for your reco					s without all	owance for any
Under penalty of perjury, I certify that the number claim. If claiming exemption from withholding, I cer	•	•				nber I am allowed to
9. Employee's Signature					▶ Date	е
EMPLOYER: Complete the below section.						
10. Employer's Name			▶ 11. Feder	al Employer Identification N	lumber	
Address (No., Street, P.O. Box or Rural Route)			City or Town	ו	State	ZIP Code
Name of Contact Person			Contact Pho	one Number		
INSTRUCTIONS TO EMPLOYER: Keep a copy o www.mi-newhire.com for information.	f this certifica	te with your reco	rds. All new	hires must be reported t	to the State	of Michigan. See
In addition, a copy of this form must be sent to the exempt from withholding. Send a copy to:	Michigan De	partment of Trea	sury if the e	mployee claims 10 or m	ore exempti	ons or claims they are
Michigan Department of Treasury Tax Technical Section P.O. Box 30477						
Lansing, MI 48909						

INSTRUCTIONS TO EMPLOYEE'S MICHIGAN WITHHOLDING EXEMPTION CERTIFICATE (Form MI-W4)

You must submit a Michigan withholding exemption certificate (form MI-W4) to your employer on or before the date that employment begins. If you fail or refuse to submit this certificate, your employer must withhold tax from your compensation without allowance for any exemptions. Your employer is required to notify the Michigan Department of Treasury if you have claimed 10 or more personal or dependency exemptions or claimed that you are exempt from withholding.

You MUST provide a new MI-W4 to your employer within 10 days if your residency status changes or if your exemptions decrease because: a) your spouse, for whom you have been claiming an exemption, is divorced or legally separated from you or claims his/her own exemption(s) on a separate certificate, or b) a dependent no longer qualifies under the Internal Revenue Code.

Line 5: If you check "Yes," enter your date of hire.

Line 6: Personal and dependency exemptions. The number of exemptions claimed here may not exceed the number of exemptions you are entitled to claim on a *Michigan Individual Income Tax Return* (Form MI-1040). Dependents include qualifying children and qualifying relatives under the Internal Revenue Code, even if your AGI exceeds the limits to claim federal tax credits for them.

Do not claim the same exemptions more than once or tax will be under-withheld. Specifically, **do not claim:**

- Your personal exemption if someone else will claim you as their dependent.
- Your personal exemption with more than one employer at a time.
- Your spouse's personal exemption if they claim it with their employer.
- Your dependency exemptions if someone else (for example, your spouse) is claiming them with their employer.

Line 7: You may designate additional withholding if you expect to owe more than the amount withheld.

Line 8a: You may claim exemption from Michigan income tax withholding if all of the following conditions are met:

- Your employment is intermittent, temporary, or less than full time;
- ii) Your personal and dependency exemptions exceed your annual taxable compensation;
- iii) You claimed exemption from federal withholding;
- iv) You did not incur a Michigan income tax liability for the previous year.

Line 8b: Reasons wages might be exempt from withholding include:

- You are a nonresident spouse of military personnel stationed in Michigan.
- You are a resident of one of the following reciprocal states while working in Michigan: Illinois, Indiana, Kentucky, Minnesota, Ohio, or Wisconsin.
- You are a member of a Native American tribe that has a tax agreement with the State of Michigan and whose principal place of residence is within the designated agreement area.
- You are an enrolled member of a federallyrecognized tribe that does not have a tax agreement with the State of Michigan, you reside within that tribe's Indian Country (as defined in 18 USC 1151), and compensation from this job will be earned within that Indian Country.

Line 8c: For questions about Renaissance Zones, contact your local assessor's office.



PALCO

PO Box 242930 Little Rock, AR 72223 Toll Free 866.710.0456 Online: PalcoFirst.com

Pay Selection and Direct Deposit Authorization Agreement

	-	IOW WOULD YOU LII	KE TO BE	E PAID?	
Pa	ayment Selection: (please cl	neck only one box)			
	□ Direc	t Deposit:		Money Netw	vork Services.*
	you choose the Money Netwo oney Network Services. You w				
Re	quest Type (check one): New Account Setup	☐ Change in Existing	Account	□ Can	cellation
	DI	RECT DEPOSIT ACC	OUNT IN	FORMATION	
	Account Holder's Full Na	me		ID or Last 4 of	of SSN
	Financial Institution	Routing Number		Account Nun	nber
	Type of Account (select of	one): Checkin	ıg 🗆	Savings	☐ Pre-paid card
RE	QUIRED The following va	alidating documentation	n is attacl	hed:	
	□ Voided check with accomplete Check cannot be a tell	count holder name prin	ited on th	e check.	
	OR				
	 Official documentation and routing number. cards. 	n from financial institut This includes letters t		•	
der the del ins und init my Any full	uthorize Palco, Inc. to initial posit to the account indicate repayment to Palco from fay or loss of funds due to distribution or due to an error of derstand that it is my responsiting debits against my account remployer or worker. Palco changes to my account reforce and effect until Palco and Palco and all appropriates	ed herein. In the event uture amounts owed to incorrect or incomple on the part of my finan onsibility to verify the o count. I understand the o is not responsible for nust be submitted to F o has received written	Palco is one. I unete information institution control institution of the part	unable to initian derstand Palo nation supplied ution in deposof funds by my sharing an accarges I incur finediately. This on in such time	ate debit entries, I authorize to is not responsible for and by me or by my financial iting funds to my account of financial institution prior account with others, including my financial institution authorization will remain the and in such manner as
Pri	nted Name				
Sia	nature			Date	

Please return this form to Palco via email: enrollment@palcofirst.com or via fax to 1.877.859.8757.



Worker Pay Rate Information

Select the appropriate reason for this form:					
\square New Client Setup \square Ch	ange Existing	g Rate			
REQUIRED INFORMATION					
Participant/Employer Name	ID				
Worker Name	ID or Last 4 o	of SSN			
Authorized Representative Name (if applicable)	ID (if applica	ble)			
Below, please indicate the Pay Rate you are agreeing to. The Pay Rate is the amount that the Worker will receive per hour worked. Please provide a Pay Rate for ONLY services approved					
in your Individual Plan of Service (IPOS).					
Rate Name		Hourly Rate			
CLS Rate					
Respite Rate					
Overnight Rate					
By signing below, the Participant/Employer and Worker certifies correct and was agreed to by both parties. For changes to edays for processing. Once processed, the change will take efficient will not be applied retroactively to payments already made.	existing rates	s, please allow five (5)			
Worker Signature	Date				
Participant/Employer Signature	 Date				

Please return this form to Palco via fax: 1-877-859-8757, email: enrollment@palcofirst.com or mail: PO Box 242930, Little Rock, AR 72223



Palco Michigan Self-Directed Services Training Requirements Grid

Required Training	Frequency	Delivery Method	Notes	Paid Training Time
Training in IPOS	Prior to delivery of any service and then when IPOS is updated or amended	Provided in person by either the Case Manager, or the individual/lead staff/family member/guardian who has been trained by the Case Manager	Document training on IPOS Training Document form provided by the Case Manager Send completed training document to your CSM	30 mins
Blood Borne Pathogens	Within 30 days of hire and then annually	https://www.improvingmipractices.org/focus- areas/courses/healthcare-workplace- essentials/infection- control-standard- precautions/course	Must set up an account with www.improvingmypractices.org Send certificate of completion to Enrollment@palcofirst.com	1 hour
Recipient Rights	Within 30 days of hire and then annually	https://www.improvingmipractices.org/focus- areas/courses/healthcare-workplace- essentials/recipient- rights-direct-care- professionals	Preferred: Summit Pointe Recipient Rights Training – Biweekly Tuesday Mornings Register Here Alternative: Must set up an account with www.improvingmypractices.org Send certificate of completion to Enrollment@palcofirst.com	Initial: 2 hrs Renewal: 3.5 hours
General Emergency Procedures (fire, tornado, etc.)	Within 30 days of hire	https://www.improvingmipractices.or g/focus- areas/courses/healthcare- workplace- essentials/emergency- preparedness	Must set up an account with www.improvingmypractices.org Send certificate of completion to Enrollment@palcofirst.com	1 hour



First Aid (CPR is optional but often scheduled together)	Within 60 days of hire and every 2 years after	https://www.redcross.org	Send certificate of completion to Enrollment@palcofirst.com	Up to 7 hrs
Criminal Background	Annually	Completed by the FMS Annually		N/A

OPTIONAL TRAININGS - NOT REQUIRED UNLESS YOU HAVE BEEN INFORMED THAT IT IS NEEDED

Medication Administration *Only required if necessary to implement IPOS or the customer requires but is unable to take medicine independently*	One time - Within 90 days of hire or prior to working independently with customer	https://iskzoo.org/providers/isk-training/ Online Refresher (if needed) can be done completed at https://www.improvingmipractices.org/focus-areas/courses/healthcare-workplace-essentials/medication-administration-refresher/course#	Contact FMS with preferred date/time/location of training and they will schedule and purchase the training. Send certificate of completion to Enrollment@palcofirst.com	Initial Training: Up to 7 hrs Refresher: 30 mins
MANDT or CPI Non-aversive techniques for prevention and treatment of challenging behavior *Only required if necessary to implement IPOS or the customer requires but is unable to take medicine independently*	Within 60 days of hire and then annually	https://iskzoo.org/providers/isk-training/ *Only as necessary to implement individual personcentered plans*	Contact FMS with preferred date/time/location of training and they will schedule and purchase the training. Send certificate of completion to Enrollment@palcofirst.com	Initial Training: Up to 14 hours Annual Refresher: Up to 7 hrs