

CHANDA CENTER FOR HEALTH REMOTE



VENDOR SERVICES

The Chanda Center for Health Remote Services option is a 1099 vendor service, meaning the therapist—massage, chiropractic, or acupuncture—can provide the services without becoming a Medicaid provider. Below, we have highlighted some vendor-specific details in this program including a breakdown of how the service works, pay rates, requirements to qualify, how quickly an individual can get enrolled, and benefits for vendors looking to work with this program.

HOW IT WORKS

Once you have been fully enrolled with Palco and begin providing services to a participant, you will be ready to submit your provider/vendor payment request to Palco. Below, we have laid out the step-by-step process in regards to vendor payments.

1

Complete the Provider/Vendor Payment Request form and submit to Palco at accounting@palcofirst.com for processing.

2

Palco will process the vendor payment request and notify you of any issues.

3

Payment for services will be issued following the published payroll schedule for providers/vendors. When payment is issued, a notification will be sent.

4

Palco will provide you with access to the online portal, Connect, to monitor the amount of services a participant has remaining and to monitor your payments. At the end of the year, Palco will issue you a 1099 Form for tax purposes. Please keep Palco up to date if your contact details change.

5

Palco maintains an on-demand training library for vendors/providers. Should you want to review the training materials from enrollment at any time, visit www.palcofirst.com/chanda-training and enter the password, "chanda1".

6

Palco requires that all vendors/providers keep Palco up to date with license renewals and proof of insurance. Please send your renewal documents to the Palco enrollment team at enrollment@palcofirst.com when you receive them. Failure to provide Palco documents can result in program suspension and denied payments.

7

The Complementary and Integrative Health Waiver (CIH) serves thousands of eligible participants across the state who have a qualifying condition such as a spinal cord injury, multiple sclerosis, brain injury, spina bifida, muscular dystrophy, or cerebral palsy. Alternative therapies such as chiropractic, massage, and acupuncture can be life changing for these individuals! If you are interested in serving more participants, ensure you are listed on Palco's provider list so your information is shared with newly enrolled participants in your area.

HOW TO QUALIFY

In order to be a successful vendor for the Chanda Center for Health Remote Services option, it is important you are able to meet the needs of the participants by possessing the following qualifications:

- ✓ Experience treating individuals with disabilities.
- ✓ Licensed and insured in your treatment.
- ✓ Been in practice for more than five years.
- ✓ Having a wheelchair accessible office or home visits as an alternative.
- ✓ An easy-to-use scheduling process.
- ✓ Ability to provide services at the current program reimbursement rates below.
- ✓ Ability to provide basic required enrollment documents for submission to Palco such as your W-9 and ACH payment details.



PAY RATES

Service	Current Reimbursement Rate to Providers* (Price Per Session)
Acupuncture (97810 U1 SC)	\$68.95 per 60 minutes (4 units)
Massage Therapy (97124 U1 SC)	\$71.33 per 60 minutes (4 units)
Chiropractic (98942 U1 SC)	\$44.37 per 30 minutes (2 units)

*Last Updated 07/01/2024

ENROLL IN LESS THAN AN HOUR!

For an already established participant on the program, if Palco receives a packet completely filled out, we can have the entire enrollment process done in no more than 30 minutes! That's right, vendor intake is a quick and easy process from start to finish, only taking individuals one outreach on average to complete the entire process.

VENDOR BENEFITS

- ✓ Expand your client base.
- ✓ Build community relationships.
- ✓ Opportunity for training to work with individuals with disabilities.
- ✓ Make an impact on an underserved population.

www.palcofirst.com

Call Us:
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