



## KS WORK Employer Enrollment Packet

Thank you for choosing Palco to direct your care. This packet contains all the forms you need to enroll as an employer in self-direction and begin paying your worker. Please make sure to follow all directions in this packet.

You must complete and return:

| Participant Referral & Intake                      | □ KS DO-10 Kansas Dept of Revenue POA |
|--|---------------------------------------|
| Designation of Surrogate Employer (Optional)       | □ IRS Form SS-4                       |
| Employer Responsibilities & Attestation            | □ IRS Form 2678                       |
| Authorization Agreement                            | □ IRS Form 8821                       |
| K-CNS 032 Employer Representative<br>Authorization |                                       |

Failure to return these forms will delay enrollment. We encourage you to use the checklist above as a final review before you return the forms to Palco. The other documents, including information on how to complete forms, the payment schedule, Palco's Notice of Privacy Practices, F.A.Q. and similar instructional forms, are for informational purposes only and do not need to be returned to Palco. Send completed paper forms by fax, email or mail to Palco at the address below.

Fax: 877-859-8757 Email: <u>enrollment@palcoirst.com</u> Palco, Inc. Attn: Enrollment P.O. Box 13260 Maumelle, AR 72113

Visit our website to download an intake form OR contact customer support to get connected to an enrollment specialist. You must complete a consent form before receiving an email with your login instructions. Follow the instructions in that email to complete your enrollment.

Should you need any assistance during this process, please contact a friendly customer support representative at 1.866.710.0456 or <u>KSWORK@palcofirst.com</u>.

We look forward to serving you!

Sincerely, The Palco Team

## Frequently Asked Questions

Palco serves individuals who participate in the self-directed model by providing various financial, customer support, and informational services. Below are frequently asked questions to help you understand our processes, your requirements, and how to receive assistance.

## How do I complete forms if I am unable to sign?

We encourage you to enroll online, as there are plenty of accessible options on our website. However, if you are unable to use our online system, you may either sign with an X or a mark, then have a witness legibly sign the document on the line above the 'witnessed by'.

## What if I need assistance in completing forms?

Online enrollment is the easiest method for completing forms. Palco customer support agents can assist you in gaining credentials to enroll online. Or, if you would prefer, our staff can provide in-person assistance with completing forms.

## When can the worker begin providing services?

Palco will notify the employer and the worker once all requirements for enrollment have been met. The date of this notification is the date work can begin. Any work performed prior to that date will not be paid by the program.

## Can a worker provide services to multiple participants?

Yes. However, a worker must abide by all program rules, especially those regarding overlapping claims for payment of services.

## What happens if a worker wants to work for another employer?

Workers may be employed by as many employers as he or she would like. Each time he or she begins working for a new employer, a new worker packet must be completed, just like getting any new job. However, some requirements may be waived depending on the circumstances, such as providing a copy of Social Security cards or documentation related to receiving direct deposit. Generally, background checks can also transfer, but be sure to check with your program rules to make sure you understand all the requirements.

## What happens if a worker stops providing services?

Anytime a worker stops providing services, Palco must be notified via an Employment Separation Notice, which can be found on our website. Even after termination, workers should keep Palco aware of any changes in contact information throughout the year, so that we can send correspondence, such as W-2s, to the correct address.

## How does a participant change an employer of record?

A Designation of Surrogate Employer form must be completed. Be sure to include the date of the change at the top of the form.

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## How does an employer of record change impact existing workers?

Workers must re-complete some new hire forms, such as the I-9. Palco will notify you of the requirements. Be sure to complete any required forms so that your pay is not impacted.

### Can someone correspond with Palco on my behalf?

Federal and state privacy laws prevent Palco from disclosing personal information to unauthorized individuals. Palco will only correspond with workers about that worker's particular account. Surrogate employers may receive all information about the worker's accounts and information about the participant necessary to carry out employer roles. Participants have unlimited information on their account. Participants may appoint an authorized user by completing an Authorized User Designation form.

### How are timesheets submitted?

Timesheets can be submitted online via our portal, by fax, by mail or email. When using the online portal, submit all time properly. Both the employer and the worker must approve all time before it can be processed for payment by Palco. Additional instructions can be found in our Online Registration Packet. When submitting a paper timesheet, follow all instructions to reduce submission errors. A properly submitted timesheet must be received before the deadline to ensure a worker's pay is not delayed.

### When does a worker submit timesheets?

The employer is provided with a payroll schedule that shows the deadlines for submitting timesheets and scheduled paydays. The payroll schedule for specific programs can also be found at <u>palcofirst.com</u>.

### How will I know a timesheet was received and approved?

The online portal will display approval messages in real time. For other methods of submission, contact Palco Customer Support 48 hours after submission to allow time for processing.

### What if a worker doesn't receive the funds on the scheduled payday?

For direct deposited payments, please allow sufficient time for the pay to deposit into your account. We recommend allowing 24 hours after payday for the deposit.

### Will the worker receive a W-2 at year-end?

W-2s are available January 31. If receiving the W-2 by mail, please allow one week for delivery. All workers receive a W-2. Workers who earn less than the annual domestic service threshold, per IRS Pub. 15 (Circular E), will also receive a refund of over-collected FICA. The employer should encourage their workers to make sure that the correct address and direct deposit information is current with Palco prior to this date, even if the worker is no longer working.

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## How do I change my information with Palco?

The fastest and easiest method is to log into your account and change your information. Otherwise, you must complete the appropriate form and mail or fax it to Palco. All forms are found at <u>palcofirst.com</u>. For name and contact information changes, complete a Change of Information form and attach documentation to show proof of name change which can be driver's license, divorce degree or marriage license. For withholding changes, complete an IRS W-4, or Payroll Information Worksheet. To change payment information, complete a Direct Deposit Authorization. For any other changes, contact Palco customer support.

#### How can Palco be contacted?

Palco Customer Support representatives are available Monday through Friday, 8:00 a.m. to 5:00 p.m. CST, except state holidays. You may reach us by phone at 501.604.9936 or toll free at 1.866.710.0456, email to <u>KSWORK@palcofirst.com</u>, fax to 877.859.8757 or mail to P.O. Box 13260, Maumelle, AR 72113. Palco has a range of translator and interpreter services at your request.

## **PALCO BI-WEEKLY PAYMENT SCHEDULE - 2025**

## **KS WORK Programs**

| Service            | Period             | Timesheets<br>Due to Palco<br>By5 PM | Payment<br>Date    |
|--------------------|--------------------|--------------------------------------|--------------------|
| Start Date         | End Date           | Deadline                             | Paid On            |
| December 15, 2024  | December 28, 2024  | December 31, 2024                    | January 10, 2025   |
| December 29, 2024  | January 11, 2025   | January 14, 2025                     | January 24, 2025   |
| January 12, 2025   | January 25, 2025   | January 28, 2025                     | February 7, 2025   |
| January 26, 2025   | February 8, 2025   | February 11, 2025                    | February 21, 2025  |
| February 9, 2025   | February 22, 2025  | February 25, 2025                    | March 7, 2025      |
| February 23, 2025  | March 8, 2025      | March 11, 2025                       | March 21, 2025     |
| March 9, 2025      | March 22, 2025     | March 25, 2025                       | April 4, 2025      |
| March 23, 2025     | April 5, 2025      | April 8, 2025                        | April 18, 2025     |
| April 6, 2025      | April 19, 2025     | April 22, 2025                       | May 2, 2025        |
| April 20, 2025     | May 3, 2025        | May 6, 2025                          | May 16, 2025       |
| May 4, 2025        | May 17, 2025       | May 20, 2025                         | May 30, 2025       |
| May 18, 2025       | May 31, 2025       | June 3, 2025                         | June 13, 2025      |
| June 1, 2025       | June 14, 2025      | June 17, 2025                        | June 27, 2025      |
| June 15, 2025      | June 28, 2025      | July 1, 2025                         | July 11, 2025      |
| June 29, 2025      | July 12, 2025      | July 15, 2025                        | July 25, 2025      |
| July 13, 2025      | July 26, 2025      | July 29, 2025                        | August 8,2025      |
| July 27, 2025      | August 9,2025      | August 12, 2025                      | August 22,2025     |
| August 10, 2025    | August 23, 2025    | August 26, 2025                      | September 5, 2025  |
| August 24,2025     | September 6, 2025  | September 9, 2025                    | September 19, 2025 |
| September 7, 2025  | September 20, 2025 | September 23, 2025                   | October 3, 2025    |
| September 21, 2025 | October 4, 2025    | October 7, 2025                      | October 17, 2025   |
| October 5, 2025    | October 18, 2025   | October 21, 2025                     | October 31, 2025   |
| October 19, 2025   | November 1, 2025   | November 4, 2025                     | November 14, 2025  |
| November 2, 2025   | November 15, 2025  | November 18, 2025                    | November 28, 2025  |
| November 16, 2025  | November 29, 2025  | December 2, 2025                     | December 12, 2025  |
| November 30, 2025  | December 13, 2025  | December 16, 2025                    | December 26, 2025  |
| December 14, 2025  | December 27, 2025  | December 30, 2025                    | January 9, 2026    |
| December 28, 2025  | January 10, 2026   | January 13, 2026                     | January 23, 2026   |

Late time submissions and mistakes may result in late payment!

#### 2025 Bank and/or Palco Office Closures

New Year's Day - Wednesday, January 1\* Martin Luther King, Jr. Day - Monday, January 20 President's Day - Monday, February 17 Memorial Day - Monday, May 26\* Juneteenth Day- Thursday, June 19 Independence Day - Friday, July 4\* Labor Day - Monday, September 1\* Columbus Day - Monday, October 13 Veterans Day - Tuesday, November 11 Thanksgiving - Thursday-Friday, November 27-28\* Christmas - Wednesday-Thursday, December 24-25\*

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\* Palco Office Closures

## Notice of Privacy Practices

Palco may receive and create records concerning your medical and individually identifiable information ("PHI") and is required to maintain the privacy and security of your PHI. Please read this notice carefully. If you have questions or concerns, contact the Palco Privacy Officer at <a href="mailto:privacy@palcofirst.com">privacy@palcofirst.com</a>. Palco will only use and disclose your information as allowed by law and as described below:

- Help manage the health care treatment you receive. We may disclose your information to provide treatment and administer services, including performing assessments, issuing workers' compensation and administering similar programs, and recommending services in some situations. We may disclose information to others who implement your health services. We may correspond with you and/or your designated representative (e.g., surrogate employer or authorized user). All emailed correspondence from Palco is encrypted and secure. By emailing Palco with your personal email account, you accept the risk that your correspondence may not be encrypted, nor secure.
- Run our business, including payment for and administration of your health services. We may use and disclose your information to receive and issue payment on your behalf and bill Medicaid, Medicare, Managed Care Organizations, the Veterans Administration, or other bodies, as required by your program.
- Comply with federal and state law, including investigations by the United States Department of Health and Human Services (U.S. DHHS) and law enforcement. Palco is required by law to comply with investigations by regulatory bodies and issues involving national security. Palco may be required to disclose your information to coroners and other officials at your death.
- Respond to legal actions and health oversight, such as lawsuits or quality assurance reviews. Palco may be required to respond to requests, including discovery, subpoenas, audits, and other legal or regulatory matters.

You have the right to:

- Authorize the use and disclosure of your PHI for reasons not authorized by federal or state law. Palco will seek your approval to disclose PHI for reasons not required at law, and you may reject disclosure.
- **Receive this notice of privacy practices.** You can request a copy of this notice or view the posting at palcofirst.com, in enrollment packets, and in program manuals, as applicable. Palco can change the terms of this notice at any time. Changes will apply to all of your medical records. Direct complaints to the Privacy Officer or the U.S. DHHS.
- Review and receive copies of your records and a list of disclosures. Requests must be on a Request for Sensitive Records. We will provide you with a copy or summary within 10 days of receiving your request. We may charge a reasonable, cost-based fee for collection of the records, including postage and labor. Palco may reject some requests if required by law.
- **Request amendments to your records.** Requests must be on a Request to Amend Sensitive Information. We will provide you with a copy or summary or a rejection within 15 days of receiving your request.
- Request information in an alternate format or restrict access on your records. Requests must be in writing on a Request for Additional Privacy. We will provide you with a copy or summary within 15 days of receiving your request. We may reject or terminate the request in certain limited cases and will notify you of rejections and terminations.
- **Be notified in case of a breach of your sensitive information.** You will be notified within 60 days by the Privacy Officer.
- Choose someone to act on your behalf with regard to your records. You must complete the appropriate forms and information to designate Authorized Users in order for those individuals to communicate with Palco on your behalf.



## Instructions for Employer Forms

Please use the instructions below to complete the attached Palco forms in order to become an employer through the self-directed program.

- The **Participant Referral and Intake** is used to enroll the participant in the program and establish the employer of record. Complete the entire form.
- The **Designation of Surrogate Employer** is used to establish a surrogate Employer of Record on behalf of the participant. Complete the entire form. Sign and date the highlighted fields at the bottom of page 2. <u>This form is applicable only</u> <u>when the participant is not the employer.</u>
- The **Employer Responsibilities & Attestation** outlines the responsibilities of the employer. Complete, sign, and date the four highlighted fields at the bottom of the page.
- The **Employer Authorization Agreement** outlines Palco's responsibilities as the fiscal/employer-agent and authorizes Palco to ensure compliance with the IRS and other federal and state tax authorities on the employer's behalf. Complete, sign, and date the four highlighted fields at the bottom of the page.
- The K-CNS 032 gives Palco the authority to provide and receive information and to perform any and all acts that Palco can perform on your behalf as the employer with respect to any Kansas unemployment compensation matters. Complete, sign and date the highlighted fields on the page.
- The KS DO-10 POA gives Palco the authority to provide and receive information and to perform any and all acts that Palco can perform on your behalf as the employer with respect to any Kansas tax withholding matters. Complete, sign and date the highlighted fields on the page.
- The **PCA Pay Rate Information** is used to determine the initial pay rate of the worker or to document any changes to the worker's pay rate.
  - □ The employer completes this form.
  - $\Box$  The worker signs and dates at the bottom of the form.
  - $\Box$  The employer signs and dates the bottom of the form.



## KS WORK Participant Referral & Intake

Complete this form entirely to enroll the participant, provide important information to continue the enrollment process, and establish the employer of record.

| PARTICIPANT INFORMATION                                |   |                    |                                   |                           |             |        |  |  |  |
|--|---|--------------------|-----------------------------------|---------------------------|-------------|--------|--|--|--|
| First Name   | Middl   | e Name             |                                   |                           | Last Name   |        |  |  |  |
| Social Security Numb                                   | er Date o   | mm/dd/yyyy) Gender |                                   | Gender<br>□ Male □ Female | Medicaid ID |        |  |  |  |
| Physical Address (Stre                                 | Physical Address (Street Address, Including Apt. #) |                    |                                   |                           |             |        |  |  |  |
| City   |   | State              |                                   | Zip                       |             | County |  |  |  |
| Mailing Address-if different than the physical address |   |                    |                                   |                           |             |        |  |  |  |
| City Sta   |   | State              | Zip                               |                           |             | County |  |  |  |
| Phone1 Email   |   |                    | Preferred Method of Communication |                           |             |        |  |  |  |
| INDEPENDENT LIVING COUNSELOR INFORMATION               |   |                    |                                   |                           |             |        |  |  |  |
| Full Name  |   |                    | Address:                          |                           |             |        |  |  |  |
| Phone1   |   |                    | Email                             |                           |             |        |  |  |  |

By participating in the self-directed, budget authority model, the participant or someone over the age of 18 who the participant elects (the "surrogate") will manage and direct the services and funds provided under the budget. This may include either agency-provided, agency-directed employer of record or member-directed attendant care. The tasks may include recruiting, hiring, training, and terminating caregivers who provide support to the participant, overseeing worker tasks and schedules, completing enrollment forms, and submitting timesheets. Tasks may also include directing budgeted funds to providers or vendors the participant chooses to use. This responsibility is known as the employer of record. Who will serve as the employer of record? (Select one.)

## □ A surrogate individual. Please complete a Designation of Surrogate Employer.

 $\Box$  The participant.



How would you like to continue the enrollment process?

Complete Enrollment Paperwork Online. The EOR will receive login instructions from Palco

□ Email a prepopulated PDF packet to the EOR

□ Mail a prepopulated paper packet to the EOR's address

The Independent Living Counselor assigned to your case will have access to enrollment information, carryover funds, and utilization data in the Palco portal. If you want to opt out of them having this access, please write below that you are choosing to opt out.

By signing below, the participant consents to complete enrollment electronically and has provided an email address and Social Security Number that belongs to him and her. The participant understands that Palco is not responsible for providing information to an incorrect email address supplied by him and her. The participant has read and agrees to Palco's Notice of Privacy Practices and the Terms and Conditions of Palco's online enrollment system and agrees to receive information, notifications, and other correspondence electronically to the email address provided in this document. Such correspondence may contain Personal Health Information as defined at 45 CFR 160.103 and other personally identifiable information. The participant accepts all risks associated with the transmission of such information via those channels. The participant understands that his or her consent is in effect until Palco is notified in writing that the participant withdraws such consent.

| Partici           | ipant Printed Name   |
|-------------------|--|
| Partici           | ipant Signature  |
| <mark>Date</mark> |  |
|                   | Please return this form to Palco<br>via email: <u>enrollment@palcofirst.com</u><br>or via fax to 1.877.859.8757. |

| <i>If the participant is unable to sign, please witness:</i> |
|--|
| Witness Printed Name   |
|  |
|  |
|  |
| Witness Signature  |
|  |
|  |
|  |
| Date   |
|  |
|  |



## **Designation of Surrogate Employer**

Check this box if this form is being used to change the Employer of Record on an existing participant's account. Effective date of change: \_\_\_/\_\_\_/\_\_\_. This change will be effective starting the next scheduled service period after paperwork is processed.

Check this box if revoking current Designated Surrogate Employer on an existing participant's account. Effective date of revocation: \_\_\_\_/\_\_\_\_.

Name of Employer being terminated: \_\_\_\_\_

|           | PARTICIPANT INFORM | IATION   |      |
|-----------|--------------------|----------|------|
| Full Name | ID / Last 4 of SSN | Program: | WORK |

The employer of record must recruit, hire, train, supervise, and terminate workers who provide support to the participant. This includes overseeing worker tasks and schedules, completing enrollment forms, and submitting timesheets. The employer of record functioning, must be over the age of 18, demonstrate a strong commitment to the participant, display knowledge about and respect for the participant's preferences, and use sound judgment to act on the participant's behalf.

|                                 | EMPLOYE          | ER INFORMAT       | ION         |                        |
|---------------------------------|------------------|-------------------|-------------|------------------------|
| First Name                      | Middle Name      | 9                 | Last Nar    | me                     |
| Social Security Number          | Email            |                   | Date of     | Birth (mm/dd/yyyy)     |
| Relationship to Participant     |                  |                   |             | Gender                 |
| Parent     Spouse               | Child 🗖 Le       | egal Guardian     |             | Male                   |
| Power of Attorney               | Other Non-rela   | ative             |             | Female                 |
| □ Other:                        | I                |                   |             | Female                 |
|                                 |                  | · //>             |             |                        |
| Physical Address (Street Addres | s, Including Ap  | t. #)             |             |                        |
| City                            | State            | Zip               |             | County                 |
| Mailing Address (Street Address | , Including Apt. | #) – if different | than the ph | nysical address        |
| City                            | State            | Zip               |             | County                 |
| Phone1                          | Phone2           | P                 | referred M  | ethod of Communication |
|                                 |                  |                   | Email       | 🗖 Mail                 |
|                                 |                  |                   | Phone / \   | /oicemail              |

The employer does not receive monetary compensation for directing care on the participant's behalf in the course of the self-directed program. Employers cannot provide direct support services to the participant. Employees must have no convictions involving exploitation, abuse, or assault on another person and must be fully capable of the responsibilities associated with managing support staff and handling financial aspects of the self-directed program, including proper utilization of the budget and verifying the accuracy of reports provided by Palco.

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By completing this form and signing below, all parties agree that the individual named herein shall accept the responsibilities of the employer of record. The employer consents to complete enrollment electronically and has provided an email address and Social Security Number that belongs to him and her. The employer understands that Palco is not responsible for providing information to an incorrect email address supplied by him or her. The employer has read and agrees to Palco's Notice of Privacy Practices and the Terms and Conditions of Palco's online enrollment system and agrees to receive information, notifications, and other correspondence electronically to the email address provided in this document. Such correspondence may contain Personal Health Information as defined at 45 CFR 160.103 and other personally identifiable information. The employer accepts all risks associated with the transmission of such information via those channels. The employer understands that his or her consent is in effect until Palco is notified in writing that the employer withdraws such consent.

| Employer Printed Name  | Participant Printed Name                              |
|--|---|
| Employer Signature   | Participant Signature                                 |
| Date   | Date  |
|  | If the participant is unable to sign, please witness: |
| Please return this form to Palco<br>via email: <u>enrollment@palcofirst.com</u><br>or via fax to 1.877.859.8757. | Witness Printed Name                                  |
|  | Witness Signature                                     |
|  | Date  |

Employer Revocation Attestation: I understand that by signing this form the current surrogate employer listed on this form will be made inactive and terminated in the Palco system. If a surrogate employer is required and or a new surrogate employer has not been designated by the effective date listed above then your services as a participant will be suspended. Service provided during the suspended period may not be eligible for payment by Palco if the proper employer/ employee relationship is not established.



## Employer Responsibilities & Attestation

As the employer of record, I understand that I am the sole employer for all support workers providing services to the participant. The employer controls the training and management, evaluation, scheduling, and termination of the worker. The worker is not employed or retained by Palco, program/state administrators, or any other state or federal governmental agency. The worker is not an independent contractor.

As the employer, I must adhere to all federal, state, local, program, and employmentrelated (including all Department of Labor, United States Citizenship and Immigration Services, Internal Revenue Service, and state law and unemployment agency) laws, regulations, and requirements, as well as program rules and policy. This includes providing necessary training and orientation to workers, reporting critical incidents, and reporting suspected fraud, waste, abuse, neglect, or exploitation.

The employer must assume responsibility for managing the risk and liability of any incidence(s) of work-related injuries or illnesses and for any negligent acts or omissions in the work place. Neither Palco, nor program/state administrators, are responsible or liable for any negligent acts, work-related injuries, or omissions by the employer, participant, worker, service providers, or other authorized parties.

Funds to pay for services provided by the worker are from public sources, and financial accountability and liability applies to the use of the funds. Both the employer and worker have individual and joint responsibilities to be accountable for the funds spent through the program and understand that submitting false or fraudulent timesheets or submitting requests for payment of goods or services provided, other than those approved on the authorized service budget, will be reported to the appropriate authorities for investigation and possible prosecution as fraud. In the case of insufficient funds to cover program expenses, as the employer, you are responsible for payment to the worker or service provider under state and federal laws. The employer must maintain accurate records and provide such records to authorized parties as requested, as well as adhere to all program rules and regulations, including Palco's Privacy Policies.

By signing below, I attest that I have read, understand, agree and attest to the above and have directed my worker accordingly.

Printed Employer Name ID# / Last Four of SSN
Employer Signature Date



## **Employer Authorization Agreement**

As the employer of record, I understand that I have certain responsibilities, such as filing and paying employment taxes for my workers and other employment-related responsibilities falling under Internal Revenue Service (IRS) guidance, Department of Labor (DOL), and agency/programmatic guidelines and regulations. Palco, Inc. will act as my agent in a limited scope and on my behalf for only the tasks related to this program and as listed below, notwithstanding approval by the IRS or other state agencies.

- To perform all duties as the Fiscal/Employer Agent as required by contract, policy regulation, federal and state statues, and other applicable rules and regulations.
- To obtain a Federal Employer Identification Number (FEIN), file IRS Form 2678 to represent me for program-related and employer-related tax purposes, file tax reports, and correspond with the IRS regarding FEINs or employer tax information.
- To establish and register me as an employer in the state in which business is conducted.
- To be my agent for the limited purposes of state and/or local income tax withholding and state unemployment tax purposes, including applying for state and/or local income tax withholding and state unemployment identification number(s), establishing online account(s) to file and pay taxes on my behalf, and receiving correspondence related to my program-related state and/or local income tax withholding and state unemployment tax account(s).
- To receive confidential information about me and receive and disburse public funds, as directed by me, the program, and the budget and/or spending plan.
- To apply for and establish workers' compensation policies and accounts, pay workers' compensation premiums, and comply with annual audit requirements, when permissible by state law and program policies.
- To provide limited information on my behalf with regards to benefits, appeals, and as required by law to fulfill tax, labor, and other disputes.
- To complete federal and state tax and labor forms as required and as related to the employer duties enumerated above.

This Authorization revokes all earlier authorizations and powers of attorney on file and shall remain in full force and effect until revoked by either party in writing. By signing below, I hereby authorize Palco, Inc. to act on my behalf for the items listed herein and attest that I understand these responsibilities and agree to the terms of this Employer Authorization Agreement.

| Printed Employer Name | ID# / Last Four of SSN |
|-----------------------|------------------------|
|                       |                        |
| Employer Signature    | Date                   |

| KANSAS DEPARTMENT OF LABOR   |                     |  |
|--|---------------------|--|
| www.dol.ks.gov   | MAIL:               | Kansas Department of Labor   |
| EMPLOYER REPRESENTATIVE AUTHORIZATIO   | DN FAX:             | UI Tax Contributions<br>401 SW Topeka Blvd.<br>Topeka, KS 66603-3182<br>785-291-3425 |
|  | EMAIL               | kdol.uitax@ks.gov  |
| Request will be denied if any item is incomplete.  |                     |  |
| Employer Account Number (10-digit):  |                     |  |
| Employer:  |                     |  |
| Physical address of business <b>in KANSAS</b> . If no physical address, store front or busines <b>where in KANSAS</b> you have workers performing a service. Do <b>NOT</b> use a Post Office B |                     | KANSAS, you must indicate  |
| Business location       Job site       Compa         X       Other (explain):       Household Employer   | ny representative r | esidence   |
| Address (Do <u>NOT</u> use PO Box number) City   | State               | ZIP  |
| Representative retained to represent you: Palco, Inc   |                     |  |
| Representative's phone: (501) 604.9936 Representative's email:   | tax@palcofirst.cor  | n  |
| Indicate which Kansas unemployment insurance reports you have delegated the authorit the delegated reports.  |                     |  |
| X Unemployment Tax Mailing   |                     |  |
| Name: Palco, Inc.  |                     |  |
| Address: PO Box 13260  |                     |  |
|  |                     |  |
| City, State, ZIP: Maumelle, AR 72113   |                     |  |
| Unemployment Claims Mailing and SIDES Broker Number (if applicable)  |                     |  |
| Name: Palco, Inc.  |                     |  |
| Address: PO Box 13260  |                     |  |
| City, State, ZIP:Maumelle, AR 72113  |                     |  |
|  |                     |  |
|  |                     |  |
|  |                     |  |
|  |                     |  |
| Owner, partner, corporate officer, LLC member/manager signature  | Dat                 | <mark>te (mm/dd/yyyy)</mark>   |
| Email Phone  |                     |  |
|  |                     |  |
|  |                     |  |
|  |                     |  |

More information about filing reports as an authorized employer representative is found at kansaslabor.gov

## KANSAS DEPARTMENT OF REVENUE

## POWER OF ATTORNEY

#### TAXPAYER INFORMATION. 1.

Include spouse's name if this is for a joint return. If a business, enter both its legal name and its trade or DBA name. Both the person granting and the person being granted the power of attorney must sign and date this form below in Sections 3 and 4.

| Taxpayer's Name (if a business include | both legal name and DE | <mark>3A name)</mark> |          |         |          |        |           | Taxpayer's EIN/SSN/PTIN         |
|--|------------------------|-----------------------|----------|---------|----------|--------|-----------|---------------------------------|
| Address                                |                        | City                  |          |         | State    | Zip Co | ode       | Area Code & Phone Number        |
| Foreign Address (if applicable)        | City                   |                       | Province | Country | Zip Code |        | Email Add | ress                            |
| Spouse's Name                          |                        |                       |          |         |          |        |           | Spouse's Social Security Number |
| Address (if different)                 |                        | City                  |          |         | State    | Zip Co | ode       | Area Code & Phone Number        |
| Foreign Address (if applicable)        | City                   |                       | Province | Country | Zip Code |        | Email Add | ress                            |

#### 2. TAXPAYER GRANT OF POWER OF ATTORNEY.

I hereby appoint the following attorney, accountant, or other representative as my attorney-in-fact:

| Representative's name and title (if mem | ber of a firm, enter both th | e representative's name a | nd firm name) |          | EIN/SSN/PTIN     | Phone Number     |
|---|------------------------------|---------------------------|---------------|----------|------------------|------------------|
| PALCO, INC                              |                              |                           |               |          | 05-0578399       | 501.604.9936     |
| Address                                 |                              | City                      |               | State    | Zip Code         | Fax Number       |
| PO BOX 242930                           | L                            | ITTLE ROCK                |               | AR       | 72223            | 501.821.0045     |
| Foreign Address (if applicable)         | City                         | Province                  | Country       | Zip Code | Email Address ta | x@palcofirst.com |
|   |                              |                           |               |          | EIN/SSN/PTIN     | BL               |
|   |                              |                           |               |          | EIN/SSN/PTIN     | Phone Number     |
| Address                                 |                              | City                      |               | State    | Zip Code         | Fax Number       |

To represent me before the Kansas Department of Revenue for the following tax matters:

| All Tax Types (if not all list those applicable below) | All Tax Years (if not all list those applicable below) |
|--|--|
|--|--|

| Type of Tax (Individual Income, Sales, Withholding, etc.) | Tax Year(s) or Period(s) |
|---|--------------------------|
| WITHHOLDING   | 2018-2025                |
|   |                          |
|   |                          |
|   |                          |
|   |                          |
|   |                          |

#### AUTHORIZED ACTS.

For the tax types and periods listed, the representative(s) are authorized to (check all applicable boxes):

X Receive and inspect my confidential tax information.

- X Represent me in tax matters before the department.

Sign agreements, consents or other documents on my behalf.

Perform any act that I can perform with respect to the tax matter listed above.

List any specific additions or deletions to the acts that are otherwise authorized in this power of attorney (see Instructions).

#### **RETENTION/REVOCATION OF PRIOR POWERS OF ATTORNEY.**

I hereby revoke all earlier powers of attorney on file with the Kansas Department of Revenue for the same tax matters and periods covered by this document.

Check here if you DO NOT wish to revoke a prior power of attorney. List below representatives you want to retain power of attorney.

| Representative's name and title (if member of a firm, enter both the representative's name and firm name) | EIN/SSN/PTIN |
|---|--------------|
| Representative's name and title (if member of a firm, enter both the representative's name and firm name) | EIN/SSN/PTIN |

#### **PLEASE SIGN PAGE 2**

3. <u>SIGNATURE OF TAXPAYER(S).</u> If a tax matter concerns a joint return, both husband and wife must sign when joint representation is requested. When a corporate officer, partner, guardian, executor, receiver, administrator, or trustee signs this section on behalf of a taxpayer, the signatory also certifies that the signatory is authorized to execute this form on behalf of the taxpayer.

|    | (Signature)                     | (Printed Name)                    | (Date) |
|----|---------------------------------|-----------------------------------|--------|
|    | (Signature)                     | (Printed Name)                    | (Date) |
| 4. | SIGNATURE OF REPRESENTATIVE(S). | ALICIA PALADINO<br>(Printed Name) | (Date) |
|    | (Signature)                     | (Printed Name)                    | (Date) |

## INSTRUCTIONS FOR POWER OF ATTORNEY AUTHORIZATION

A power of attorney is a legal document authorizing someone to act as your representative. You, the taxpayer, must complete, sign, and return this form if you wish to grant a power of attorney (POA) to an attorney, accountant, agent, tax return preparer, family member, or anyone else to act on your behalf with the Kansas Department of Revenue (KDOR). You may use this form for any matter affecting any tax administered by the department, including audit and collection matters. This POA will remain in effect until the expiration date, if included under Section 2, or until you revoke it, whichever is earlier. KDOR will accept copies of this form, including fax copies.

#### **SECTION 1. TAXPAYER INFORMATION.**

**Individuals**. In the block provided, enter your name, SSN, address, telephone number, and email address in the spaces provided. If this POA is for a joint return and your spouse is designating the same representative or representatives, enter your spouse's name, address (if different from your own), Social Security number, and your spouse's email address.

**Businesses.** Enter both the legal name and the DBA or trade name, if different. For example, if the business is an individual proprietorship, enter the proprietor's name and the name under which business is transacted. (*e.g., Joe Smith dba Joe's Diner*). Also enter the EIN (federal employer identification number), telephone number, business address, and email address.

**Estates.** Enter the name, title, address, and email address of the decedent's executor/personal representative in the taxpayer section. Use the spouse's section to enter the decedent's name, date of death, and SSN.

#### SECTION 2. TAXPAYER GRANT OF POWER OF ATTORNEY.

**Representative's name.** Complete all the requested information for each representative. If the representative is a member of a firm, enter the firm's name too. If you are designating more than two representatives, please complete another form and attach it to this form. Mark the second form "additional representatives."

**Type of tax.** If you wish the power of attorney to apply to all periods and all tax types administered by KDOR, please check the box(es) for "*All tax types*" and "*All tax periods*". If for a specific tax type and/or tax year enter the type of tax and the tax years or reporting periods for each tax type. If the matter relates to estate, inheritance, or succession tax, please enter the date of the decedent's death.

**Authorized acts.** Check all boxes that apply. Use the additional lines to limit, clarify, or otherwise define the acts authorized by this POA. For example, if you wish to limit the POA to a specific time period or to establish an expiration date, enter that information and the dates (month, day, and year) on these lines.

**Retention/revocation of prior powers of attorney**. Unless otherwise specified, this POA replaces and revokes all previous POAs on file with the department. If there is an existing POA that you do NOT want to revoke, check the box in this section and enter the representative's name and EIN/SSN/PTIN in the space provided.

If you wish to revoke an existing POA without naming a new representative, attach a copy of the previously executed POA. On the copy of the previously executed POA, write "REVOKE" across the top of the form, and initial and date it again under your signature or signatures already in Section 3.

#### SECTION 3. SIGNATURE OF TAXPAYER(S).

You must sign and date the POA. If a joint return is being filed and both husband and wife intend to authorize the same person to represent them, both spouses must sign the POA unless one spouse has authorized the other in writing to sign for both. You must attach a copy of your spouse's written authorization to this POA.

#### SECTION 4. SIGNATURE OF REPRESENTATIVE(S).

Each representative that you name must sign and date this form.

#### TAXPAYER ASSISTANCE

If you have questions about this form, please visit or call our office.

Taxpayer Assistance Center Scott State Office Building 120 SE 10th St. PO Box 3506 Topeka, KS 66625-3506

#### Phone: 785-368-8222

The Department of Revenue office hours are 8 a.m. to 4:45 p.m., Monday through Friday.

Additional copies of this form are available from our website at: ksrevenue.gov

## Employer IRS Forms Instructions

Please complete the attached IRS forms to become an employer through the self-directed program. Use the instructions and checklist below to guide you through this process. All areas highlighted in yellow on the forms must be signed.

- **IRS Form SS-4** gives Palco the ability to file for a FEIN (Federal Employer Identification Number) with the IRS on your behalf. This is required of all employers in the United States.
  - □ Print your full name on Line 1.
  - □ List your county and state on Line 6.
  - □ Print your full name on Line 7a.
  - □ Print your Social Security Number (SSN) on Line 7b.
    - This must match the SSN on your official Social Security Card.
    - If you already have a FEIN under your SSN, print your FEIN on Line 7b, instead of your SSN, <u>send Palco a copy FEIN</u> <u>assignment letter from the IRS.</u>
  - □ Print your name, sign and date at the bottom of the form.

If you already have an FEIN under your SSN, please send Palco a copy FEIN assignment letter from the IRS.

- **IRS Form 2678** appoints Palco as your agent only for the limited purposes of payment employment payroll taxes for the participant's worker.
  - $\Box$  Print your full name on Line 2.
  - □ Print your address in the appropriate spaces on Line 4. Be sure to complete all three rows as applicable.
  - $\Box$  Print your name, sign, and date at the bottom of the form.
- **IRS Form 8821** allows Palco to correspond with the IRS on your behalf for the limited purpose of the self-directed program.
  - □ Print your full name and address in the appropriate space in Box 1.
  - □ Print your name, sign, and date at the bottom of the form.

| Form SS-4  |
|--|
| (Rev. December 2023)                                   |
| Department of the Treasury<br>Internal Revenue Service |

Application for Employer Identification Number (For use by employers, corporations, partnerships, trusts, estates, churches, government agencies, Indian tribal entities, certain individuals, and others.) See separate instructions for each line. Keep a copy for your records. Go to www.irs.gov/FormSS4 for instructions and the latest information.

OMB No. 1545-0003

EIN

Legal name of entity (or individual) for whom the EIN is being requested 1

| _                     |             |   |   |   |
|-----------------------|-------------|---|---|---|
| arly.                 | <b>2</b> T  | rade name of business (if different from name on line 1) Palco, Inc   | 3   | Executor, administrator, trustee, "care of" name<br>Palco, Inc. as 3504 Fiscal Employer Agent   |
| nt cle                | <b>4a</b> N | failing address (room, apt., suite no. and street, or P.O. bo<br>PO Box 13260                                 | x) 5a   | Street address (if different) (Don't enter a P.O. box.)   |
| Type or print clearly | <b>4b</b> C | ity, state, and ZIP code (if foreign, see instructions)   | 5b  | City, state, and ZIP code (if foreign, see instructions)  |
| [ype                  | <b>6</b> C  | ounty and state where principal business is located   |   |   |
|                       | <b>7a</b> N | lame of responsible party   |   | 7b SSN, ITIN, or EIN  |
| 8a                    |             | application for a limited liability company (LLC)   |   | 8b If 8a is "Yes," enter the number of  |
|                       |             | preign equivalent)?   | <b>X</b> N                                    | No LLC members  |
| 8c                    | lf 8a is    | s "Yes," was the LLC organized in the United States? .  |   |   |
| 9a                    |             | of entity (check only one box). Caution: If 8a is "Yes," see  | the inst                                      |   |
|                       | _           | ole proprietor (SSN)  |   | Estate (SSN of decedent)  |
|                       | _           | artnership  |   | Plan administrator (TIN)  |
|                       | _           | orporation (enter form number to be filed)  |   | Trust (TIN of grantor)  |
|                       | _           | ersonal service corporation   |   | Military/National Guard   |
|                       |             | hurch or church-controlled organization   |   | Farmers' cooperative  |
|                       |             | ther nonprofit organization (specify)   |   |   |
| <u></u>               |             | ther (specify) Household Employer (HCSR)<br>rporation, name the state or foreign country (if St.              | ate   | Group Exemption Number (GEN) if any   |
| 9b                    |             | able) where incorporated  | ale   | Foreign country   |
| 10                    |             | on for applying (check only one box)  | Banking                                       | ng purpose (specify purpose)  |
| 10                    |             |   |   | jed type of organization (specify new type)   |
|                       |             | <u> </u>  | -   | ased going business   |
|                       | Пн          | ired employees (Check the box and see line 13.)   |   | ed a trust (specify type)   |
|                       |             | ompliance with IRS withholding regulations  |   | ed a pension plan (specify type)  |
|                       |             | ther (specify) Household Employer (HCSR)  |   |   |
| 11                    |             | pusiness started or acquired (month, day, year). See instru-  | ctions.                                       | 12 Closing month of accounting year   |
|                       |             |   |   | 14 Reserved for future use  |
| 13                    | Highes      | st number of employees expected in the next 12 months (enter  | r -0- if nc                                   | ione).  |
|                       |             |   |   |   |
|                       |             | Agricultural Household Othe   | er  |   |
|                       |             |   |   |   |
| 15                    |             |   |   | applicant is a withholding agent, enter date income will first be paid                          |
|                       |             | sident alien (month, day, year)   |   |   |
| 16                    |             | one box that best describes the principal activity of your bus  |   | Health care & social assistance Wholesale-agent/broker  |
|                       | _           | onstruction Rental & leasing Transportation & ware  | -   | Accommodation & food service Wholesale-other Retail   |
| 47                    |             | eal estate 🔄 Manufacturing 🔄 Finance & insurance te principal line of merchandise sold, specific construction |   | Other (specify) Household Employer (HCSR)   |
| 17                    | muica       | te principar line of merchandise sold, specific construction  | I WORK U                                      | ione, products produced, or services provided.  |
| 18                    | Has th      | e applicant entity shown on line 1 ever applied for and rec   | oived ar                                      | an EIN?  Yes  No  |
| 10                    |             | s," write previous EIN here   |   |   |
|                       |             |   | individual                                    | al to receive the entity's EIN and answer questions about the completion of this form           |
| Thi                   | rd          | Designee's name   | Designee's telephone number (include area cod |   |
| Par                   |             | Alicia Paladino   | 501.604.9936                                  |   |
| Des                   | signee      | Address and ZIP code  |   | Designee's fax number (include area code  |
|                       |             | PO Box 13260, Maumelle, AR  | 72113   | 501.821.0045  |
| Unde                  | r penalties | of perjury, I declare that I have examined this application, and to the best of my                            | knowledge                                     | e and belief, it is true, correct, and complete. Applicant's telephone number (include area cod |
| Nam                   | e and title | e (type or print clearly)   |   |   |
|                       |             |   |   | Applicant's fax number (include area code   |
|                       | ature       |   |   | Date  |
| For                   | Privacy     | Act and Paperwork Reduction Act Notice, see separat   | te instru                                     | uctions. Cat. No. 16055N Form <b>SS-4</b> (Rev. 12-202  |

#### Form **2678** Employer/Payer Appointment of Agent

(Rev. December 2023) Department of the Treasury - Internal Revenue Service



| Use this form if you want to request approval to have an agent file returns and make deposits or payments of employment or other withholding taxes or if you want to revoke an existing appointment. | For IRS use: |
|--|--------------|
| • If you're an employer or payer who wants to request approval, complete Parts 1 and 2 and sign Part 2. Then give it to the agent. Have the agent complete Part 3 and sign it.                       |              |
| <b>Note:</b> This appointment isn't effective until we approve your request. See the instructions for more information.  |              |

 If you're an employer, payer, or agent who wants to revoke an existing appointment, complete all three parts. In this case, only one signature is required.

#### Part 1: Why you're filing this form.

(Check one)

Vou want to **appoint** an agent for tax reporting, depositing, and paying.

You want to revoke an existing appointn

Part 2: Employer or Payer Information

1 Employer identification number (EIN

. . fau ... high ......

- Employer's or payer's name 2 (not your trade name)
- 3 Trade name (if any)

Address 4

| nent.      |                 |               |                     |              |                      |
|------------|-----------------|---------------|---------------------|--------------|----------------------|
| n: Complet | e this part if  | you want to a | appoint an agent o  | or revoke ar | n appointment.       |
| )          |                 | -             |                     |              | ]                    |
|            |                 |               |                     |              |                      |
|            |                 |               |                     |              |                      |
|            |                 | X 13260       |                     |              |                      |
|            | Number          | Street        |                     |              | Suite or room number |
|            |                 | Olleel        |                     |              |                      |
|            | MAUM            | IELLE         |                     | AR           | 72113                |
|            | City            |               |                     | State        | ZIP code             |
|            |                 |               |                     |              |                      |
|            | Foreign country | / name        | Foreign province/co | unty         | Foreign postal code  |
| t an agent | or revoke th    | e agent's     | For                 | ALL          | For SOME             |

| 5 | appointment to file. (Check all that apply.)   | employees/<br>payees/payments | employees/<br>payees/payments |
|---|--|-------------------------------|-------------------------------|
|   | Form 940, Employer's Annual Federal Unemployment (FUTA) Tax Return* (all 940 series)       | 1                             |                               |
|   | Form 941, Employer's QUARTERLY Federal Tax Return (all 941 series)                         | $\checkmark$                  |                               |
|   | Form 943, Employer's Annual Federal Tax Return for Agricultural Employees (all 943 series) |                               |                               |
|   | Form 944, Employer's ANNUAL Federal Tax Return (all 944 series)                            |                               |                               |

Form 945, Annual Return of Withheld Federal Income Tax

Form CT-1, Employer's Annual Railroad Retirement Tax Return

Form CT-2, Employee Representative's Quarterly Railroad Tax Return

- \* Generally, you can't appoint an agent to report, deposit, and pay tax reported on Form 940, unless you're a home care service recipient.
- Check here if you're a home care service recipient, and you want to appoint the agent to report, deposit, and pay FUTA tax for you. See the instructions.

I am authorizing the IRS to disclose otherwise confidential tax information to the agent relating to the authority granted under this appointment, including disclosures required to process Form 2678. The agent may contract with a third party, such as a reporting agent or certified public accountant, to prepare or file the returns covered by this appointment, or to make any required deposits and payments. Such contract may authorize the IRS to disclose confidential tax information of the employer/payer and agent to such third party. If a third party fails to file the returns or make the deposits and payments, the agent and employer/ payer remain liable.

| Sign your              |      |   |   |   | Print your name here  |   |
|------------------------|------|---|---|---|-----------------------|---|
| Sign your<br>name here |      |   |   |   | Print your title here |   |
|                        | Date | / | 1 | ] | Best daytime phone    |   |
|                        |      |   |   |   |                       | Now give this form to the agent to complete |

(Rev. January 2021) Department of the Treasury Internal Revenue Service

## **Tax Information Authorization**

► Go to www.irs.gov/Form8821 for instructions and the latest information. ▶ Don't sign this form unless all applicable lines have been completed. Don't use Form 8821 to request copies of your tax returns or to authorize someone to represent you. See instructions.

OMB No. 1545-1165 For IRS Use Only Received by: Name Telephone Function Date

#### 1 Taxpayer information. Taxpayer must sign and date this form on line 6.

| Taxpayer name and address  | Taxpayer identification number(s)  |
|--|--|
|  | Daytime telephone number Plan number (if applicable)<br>(501) 604.9936                                       |
| 2 Designee(s). If you wish to name more than designees is attached ► | two designees, attach a list to this form. Check here if a list of additional                                |
| Name and address<br>Palco<br>Alicia Paladino<br>PO Box 13260         | CAF No.         5005-46467R           PTIN         P000142099           Telephone No.         (501) 604.9936 |

| Maumelle, AR 72113                                       |   | Fax No. (501) 821.0045                            |
|--|---|---|
| Check if to be sent copies of notices and communications | X | Check if new: Address 🗌 Telephone No. 🗌 Fax No. 🗌 |
| Name and address   |   | CAF No.   |
|  |   | PTIN  |
|  |   | Telephone No.                                     |
|  |   | Fax No.   |
| Check if to be sent copies of notices and communications | Π | Check if new: Address Telephone No. Fax No.       |

3 Tax information. Each designee is authorized to inspect and/or receive confidential tax information for the type of tax, forms, periods, and specific matters you list below. See the line 3 instructions.

By checking here, I authorize access to my IRS records via an Intermediate Service Provider.

| (a)<br>Type of Tax Information (Income,<br>Employment, Payroll, Excise, Estate, Gift,<br>Civil Penalty, Sec. 4980H Payments, etc.) | <b>(b)</b><br>Tax Form Number<br>(1040, 941, 720, etc.) | (c)<br>Year(s) or Period(s) | <b>(d)</b><br>Specific Tax Matters |
|--|---|-----------------------------|------------------------------------|
| Employment   | SS-4, 2678, 8821  |                             |                                    |
| Employment   | W-4, W-5  |                             |                                    |
| Employment   | 940, 941, W-2,W-3                                       |                             |                                    |

Specific use not recorded on the Centralized Authorization File (CAF). If the tax information authorization is for a 4 specific use not recorded on CAF, check this box. See the instructions. If you check this box, skip line 5 . . . . . . . 

5 Retention/revocation of prior tax information authorizations. If the line 4 box is checked, skip this line. If the line 4 box isn't checked, the IRS will automatically revoke all prior tax information authorizations on file unless you check the line 5 box and attach a copy of the tax information authorization(s) that you want to retain To revoke a prior tax information authorization(s) without submitting a new authorization, see the line 5 instructions.

6 Taxpayer signature. If signed by a corporate officer, partner, guardian, partnership representative (or designated individual, if applicable), executor, receiver, administrator, trustee, or individual other than the taxpayer, I certify that I have the legal authority to execute this form with respect to the tax matters and tax periods shown on line 3 above.

#### ▶ IF NOT COMPLETED, SIGNED, AND DATED, THIS TAX INFORMATION AUTHORIZATION WILL BE RETURNED.

#### ▶ DON'T SIGN THIS FORM IF IT IS BLANK OR INCOMPLETE.

| Signature  | Date                      |
|------------|---------------------------|
|            | Household Employer (HCSR) |
| Print Name | Title (if applicable)     |