

Confidence. Clarity. Care that fits you.

HOW PALCO SUPPORTS YOUR SELF-DIRECTION IN COLORADO

At Palco, we're here to make self-direction easier for you. Our technology is designed with you in mind—so you can manage your care with confidence, get the support you need when you need it, and focus on living life your way.



SUPPORT THAT STANDS OUT

We offer a tailored support experience with real-time tools and a dedicated team focused on providing you with clear, accurate, and ongoing assistance.

- **Fast, Easy Enrollment:**
Full FMS online enrollment in under three minutes.
- **Local, Dedicated Support:**
Friendly, multilingual staff answer calls in under one minute to help when you need it.
- **Simple, User-Friendly Tools:**
Enroll online, over the phone, or using accessible technology.
- **Timely Payments:**
We pay your caregivers faster – two days ahead of other FMS vendors.
- **Cost-Effective Rates:**
Our individual rates make us the most affordable option, so more money goes directly to your attendants!



HELPFUL TOOLS FOR YOUR JOURNEY

Our tools and system are designed to be easy to use, ensuring a smooth and stress-free experience throughout your self-directed care journey.

- **Technology—Made for You:**
Access with confidence from any device, anytime, anywhere.
- **Fast Payments with Money Network Card:**
No bank account? No problem! We've partnered with Money Network®, one of the largest card companies, to provide you a FREE Money Network Card. It works like a bank card for easy access to your payments.
- **Instant Pay Access:**
Palco's partnerships allow self-directing workers to access pay after every shift—an unmatched benefit among competitors.
- **Wages Now:**
Relieve the financial burden of unexpected expenses for caregivers with NO fees or interest charged!



EASY-TO-USE TECHNOLOGY

Palco's simple tools make self-direction easy with fast enrollment, real-time updates, and secure, user-friendly features designed for you.



Intake

- **Electronic** form signing
- **Fast online enrollment** (under 5 minutes)
- **Real-time form tracking** and status updates



Case Management Portal

- **Always-on access** to time entry, payments, budgets, & more
- **On-demand reporting** for tracking performances & spending
- **Cloud-based portal** with 24/7 access



Connect - Time Entry Portal

- **Self-service features** for simple review, edit, & approval of timesheets
- **Two-step verification** for accuracy & fraud prevention
- Fully integrated with **CMS-compliant EVV**, built for self-direction

TRUSTED EXPERIENCE, PERSONAL SUPPORT

Palco was the first FMS provider in the country for self-directed care—and our technology is designed to empower you on your self-directed journey.



25+
years of
experience



10,000+
participants
served



23,000+
workers across
multiple states

Start Your Journey with Palco

☎ 1-866-710-0456 - Please Press Option 4

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🌐 www.palcofirst.com

Connect with us!



**#1 FMS IN
COLORADO FIVE
YEARS IN A ROW**

**6+ YEARS
OF CDASS
EXPERIENCE**

**RATED 4.4/5
HCPF ANNUAL
FMS MEMBER
SATISFACTION
SURVEY**