



Online: PalcoFirst.com

# Personal Preference Program Participant Enrollment Packet

Thank you for choosing Palco to direct your care. This packet contains all the forms you need to enroll as a Participant/Authorized Representative in self-direction and begin paying your worker. Please make sure to follow all directions in this packet.

| You | must | com    | olete | and | return:  |
|-----|------|--------|-------|-----|----------|
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| Participant Referral & Intake                           | ☐ M-5008-R Appointment of Taxpayer Rep |
|---|--|
| Participant Statement of Responsibilities & Attestation | ☐ IRS Form SS4                         |
| Personal Preference Program Consent Form                | ☐ IRS Form 2678                        |
| Duplication of Services                                 | ☐ IRS Form 8821                        |
| Participant Authorized Representative Designation Form  | ☐ Criminal Background Check Selection  |
| Participant Authorized Representative Removal Form      |  |

Failure to return these forms will delay enrollment. We encourage you to use the checklist above as a final review before you return the forms to Palco. The other documents, including information on how to complete forms, the payment schedule, Palco's Notice of Privacy Practices, F.A.Q. and similar instructional forms, are for informational purposes only and do not need to be returned to Palco. Send completed paper forms by fax, email, or mail to Palco at the address below.

Toll Free: 877-710-0457
Fax: 1-877-859-8757
Email: enrollNJ@palcofirst.com

Palco, Inc. Attn: Enrollment P.O. Box 13260 Maumelle, AR 72113

Visit our website to download an intake form or contact customer support to get connected to an enrollment specialist. You must complete a consent form before receiving an email with your login instructions. Follow the instructions in that email to complete your enrollment.

|   | Should you need any assistance during this process, please contact a friendly customer support representative at toll free: 877-710-0457 or <a href="mailto:support_NJ@palcofirst.com">support_NJ@palcofirst.com</a> . |
|---|--|
|   | We look forward to serving you!  |
|   | Sincerely,<br>The Palco Team   |
| E | EN-480000-ECP-052024   |
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## **Frequently Asked Questions**

Palco serves individuals who participate in the self-directed model by providing various financial, customer support, and informational services. Below are frequently asked questions to help you understand our processes, your requirements, and how to receive assistance.

### How do I complete forms if I am unable to sign?

We encourage you to enroll online, as there are plenty of accessible options on our website. However, if you are unable to use our online system, you may either sign with an X or a mark, then have a witness legibly sign the document on the line above the 'witnessed by'.

### What if I need assistance in completing forms?

Online enrollment is the easiest method for completing forms. Palco customer support agents can assist you in gaining credentials to enroll online. Or, if you would prefer, our staff can provide in-person assistance with completing forms.

### When can the worker begin providing services?

Palco will notify the participant and the worker once all requirements for enrollment have been met. The date of this notification is the date work can begin. Any work performed prior to that date will not be paid by the program.

## Can a worker provide services to multiple participants?

Yes. However, a worker must abide by all program rules, especially those regarding overlapping claims for payment of services.

## What happens if a worker wants to work for another participant?

Workers may be employed by as many participants as he or she would like. Each time he or she begins working for a new participant, a new worker packet must be completed, just like getting any new job. However, some requirements may be waived depending on the circumstances, such as providing a copy of Social Security cards or documentation related to receiving direct deposit. Generally, background checks can also transfer but be sure to check with your program rules to make sure you understand all the requirements.

## What happens if a worker stops providing services?

Anytime a worker stops providing services, Palco must be notified via an Employment Separation Notice, which can be found on our website. Even after termination, workers should keep Palco aware of any changes in contact information throughout the year, so that we can send correspondence, such as W-2s, to the correct address.

## Can someone correspond with Palco on my behalf?

Federal and state privacy laws prevent Palco from disclosing personal information to unauthorized individuals. Palco will only correspond with workers about that worker's particular



account. Authorized Representatives may receive all information about the worker's accounts and information about the participant necessary to carry out employer roles. Participants have unlimited information on their account. Participants may appoint an Authorized Representative by completing the Participant Authorized Representative Designation Form.

### How are timesheets submitted?

Timesheets can be submitted online via our portal, by fax, by mail or email. When using the online portal, submit all time properly. Both the participant and the worker must approve all time before it can be processed for payment by Palco. Additional instructions can be found in our Online Registration Packet. When submitting a paper timesheet, follow all instructions to reduce submission errors. A properly submitted timesheet must be received before the deadline to ensure a worker's pay is not delayed.

### When does a worker submit timesheets?

The participant is provided with a payroll schedule that shows the deadlines for submitting timesheets and scheduled paydays. The payroll schedule for specific programs can also be found at <u>palcofirst.com</u>.

### How will I know a timesheet was received and approved?

The online portal will display approval messages in real time. For other methods of submission, contact Palco Customer Support 48 hours after submission to allow time for processing.

## What if a worker doesn't receive the funds on the scheduled payday?

For direct deposited payments, please allow sufficient time for the pay to deposit into your account. We recommend allowing 24 hours after payday for the deposit.

## Will the worker receive a W-2 at year-end?

W-2s are available January 31. If receiving the W-2 by mail, please allow one week for delivery. All workers receive a W-2. Workers who earn less than the annual domestic service threshold, per IRS Pub. 15 (Circular E), will also receive a refund of over-collected FICA. The participant should encourage their workers to make sure that the correct address and direct deposit information is current with Palco prior to this date, even if the worker is no longer working.



### **How do I change my information with Palco?**

The fastest and easiest method is to log into your account and change your information. Otherwise, you must complete the appropriate form and mail or fax it to Palco. All forms are found at <u>palcofirst.com</u>. For name and contact information changes, complete a Change of Information form and attach documentation to show proof of name change, which can be driver's license, divorce degree or marriage license. For withholding changes, complete an IRS W-4, or Payroll Information Worksheet. To change payment information, complete a Direct Deposit Authorization. For any other changes, contact Palco customer support.

### **How can Palco be contacted?**

Palco Customer Support representatives are available Monday through Friday, 8:00 a.m. to 5:00 p.m. EST, except state holidays.

Customer Support Line: 732-351-4804 Toll Free: 877-710-0457
Mailing Address: PO Box 13260, Maumelle, AR, 72113
Palco NJ Enrollment Email: <a href="mailto:enrollNJ@palcofirst.com">enrollNJ@palcofirst.com</a>
Palco NJ Customer Support Email: <a href="mailto:Support\_NJ@palcofirst.com">Support\_NJ@palcofirst.com</a>

### **Notice of Privacy Practices**



Palco may receive and create records concerning your medical and individually identifiable information ("PHI") and is required to maintain the privacy and security of your PHI. Please read this notice carefully. If you have questions or concerns, contact the Palco Privacy Officer at <a href="mailto:privacy@palcofirst.com">privacy@palcofirst.com</a>. Palco will only use and disclose your information as allowed by law and as described below:

- •Help manage the health care treatment you receive. We may disclose your information to provide treatment and administer services, including performing assessments, issuing workers' compensation and administering similar programs, and recommending services in some situations. We may disclose information to others who implement your health services. We may correspond with you and/or your designated authorized representative (e.g., surrogate employer or authorized user). All emailed correspondence from Palco is encrypted and secure. By emailing Palco with your personal email account, you accept the risk that your correspondence may not be encrypted, nor secure.
- Run our business, including payment for and administration of your health services. We may use and disclose your information to receive and issue payment on your behalf and bill Medicaid, Medicare, Managed Care Organizations, the Veterans Administration, or other bodies, as required by your program.
- Comply with federal and state law, including investigations by the United States Department of Health and Human Services (U.S. DHHS) and law enforcement. Palco is required by law to comply with investigations by regulatory bodies and issues involving national security. Palco may be required to disclose your information to coroners and other officials at your death.
- Respond to legal actions and health oversight, such as lawsuits or quality assurance reviews. Palco may be required to respond to requests, including discovery, subpoenas, audits, and other legal or regulatory matters.

You have the right to:

- Authorize the use and disclosure of your PHI for reasons not authorized by federal or state law. Palco will seek your approval to disclose PHI for reasons not required at law, and you may reject disclosure.
- **Receive this notice of privacy practices.** You can request a copy of this notice or view the posting at palcofirst.com, in enrollment packets, and in program manuals, as applicable. Palco can change the terms of this notice at any time. Changes will apply to all of your medical records. Direct complaints to the Privacy Officer or the U.S. DHHS.
- Review and receive copies of your records and a list of disclosures. Requests must be on a Request for Sensitive Records. We will provide you with a copy or summary within 10 days of receiving your request. We may charge a reasonable, cost-based fee for collection of the records, including postage and labor. Palco may reject some requests if required by law.
- Request amendments to your records. Requests must be on a Request to Amend Sensitive Information. We will provide you with a copy or summary or a rejection within 15 days of receiving



your request.

- Request information in an alternate format or restrict access on your records. Requests must be in writing on a Request for Additional Privacy. We will provide you with a copy or summary within 15 days of receiving your request. We may reject or terminate the request in certain limited cases and will notify you of rejections and terminations.
- Be notified in case of a breach of your sensitive information. You will be notified within 60 days by the Privacy Officer.
- Choose someone to act on your behalf with regard to your records. You must complete the appropriate forms and information to designate Authorized Users in order for those individuals to communicate with Palco on your behalf.



## **PALCO PAYMENT SCHEDULE - 2025**

## **New Jersey Horizon**

### **Service Period**

## MONDAY **Start Date** December 30, 2024 January 13, 2025 January 27, 2025 February 10, 2025 February 24, 2025 March 10, 2025 March 24, 2025 April 7, 2025 April 21, 2025 May 5, 2025 May 19, 2025 June 2, 2025 June 16, 2025 June 30, 2025 July 14, 2025 July 28, 2025 August 11, 2025 August 25, 2025 September 8, 2025 September 22, 2025 October 6, 2025 October 20, 2025 November 3, 2025 November 17, 2025 December 1, 2025 December 15, 2025 December 29, 2025

## SUNDAY **End Date** January 12, 2025 January 26, 2025 February 9, 2025 February 23, 2025 March 9, 2025 March 23, 2025 April 6, 2025 April 20, 2025 May 4, 2025 May 18, 2025 June 1, 2025 June 15, 2025 June 29, 2025 July 13, 2025 July 27, 2025 August 10, 2025 August 24, 2025 September 7, 2025 September 21, 2025 October 5, 2025 October 19, 2025 November 2, 2025 November 16, 2025 November 30, 2025 December 14, 2025

December 28, 2025

January 11, 2026

## **Timesheets** Due to Palco by 12 PM EST

| MONDAY             |
|--------------------|
| Deadline           |
| January 13, 2025   |
| January 27, 2025   |
| February 10, 2025  |
| February 24, 2025  |
| March 10, 2025     |
| March 24, 2025     |
| April 7, 2025      |
| April 21, 2025     |
| May 5, 2025        |
| May 19, 2025       |
| June 2, 2025       |
| June 16, 2025      |
| June 30, 2025      |
| July 14, 2025      |
| July 28, 2025      |
| August 11, 2025    |
| August 25, 2025    |
| September 8, 2025  |
| September 22, 2025 |
| October 6, 2025    |
| October 20, 2025   |
| November 3, 2025   |
| November 17, 2025  |
| December 1, 2025   |
| December 15, 2025  |
| December 29, 2025  |
| January 12, 2026   |

## **Electronic Timesheets** Due by 12 pm

**TUESDAY** 

| IULSDAT            |
|--------------------|
| Deadline           |
| January 14, 2025   |
| January 28, 2025   |
| February 11, 2025  |
| February 25, 2025  |
| March 11, 2025     |
| March 25, 2025     |
| April 8, 2025      |
| April 22, 2025     |
| May 6, 2025        |
| May 20, 2025       |
| June 3, 2025       |
| June 17, 2025      |
| July 1, 2025       |
| July 15, 2025      |
| July 29, 2025      |
| August 12, 2025    |
| August 26, 2025    |
| September 9, 2025  |
| September 23, 2025 |
| October 7, 2025    |
| October 21, 2025   |
| November 4, 2025   |
| November 18, 2025  |
| December 2, 2025   |
| December 16, 2025  |
| December 30, 2025  |
| January 13, 2026   |
|                    |

## **Payments** Made by Palco by 5pm

## **WEDNESDAY** Paid On January 22, 2025 February 5, 2025 February 19, 2025 March 5, 2025 March 19, 2025 April 2, 2025 April 16, 2025 April 30, 2025 May 14, 2025 May 28, 2025 June 11, 2025 June 25, 2025 July 9, 2025 July 23, 2025 August 6, 2025 August 20, 2025 September 3, 2025 September 17, 2025 October 1, 2025 October 15, 2025 October 29, 2025 November 12, 2025 November 26, 2025 December 10, 2025 December 24, 2025 January 7, 2026

January 21, 2026

Late time submissions and mistakes may result in late payment

#### 2025 Office Closures

New Year's Day - Wednesday, January 1\* Martin Luther King, Jr Day – Monday, January 20 Columbus Day – Monday, October 13 President's Day – Monday, February 17 Memorial Day - Monday, May 26\* Juneteenth Day – Thursday, June 19 Independence Day - Friday, July 4\*

Labor Day - Monday, September 1\* Veterans Day - Tuesday, November 11 Thanksgiving - Thursday-Friday, November 27-28\* Christmas - Wednesday-Thursday, December 24-25\*

EN-330000-BWS-1.0

<sup>\*</sup> Palco Office Closures





Online: PalcoFirst.com

## **Participant Referral & Intake**

Complete this form entirely to begin the enrollment process with Palco. All information on this form is required to enroll. Services should not begin until you receive a notification from Palco that enrollment is approved.

| PARTICIPANT/CLIENT INFORMATION   |                            |                        |                  |                          |  |
|--|----------------------------|------------------------|------------------|--------------------------|--|
| First Name   | Middle Name                | Last Name              |                  | County                   |  |
| Social Security Number   | Date of Birth (mm/dd/yyyy) |                        |                  |                          |  |
| Mailing Address (Street Address, in  | cluding Apt #)             |                        |                  |                          |  |
| City   | State                      | Zip                    | County           |                          |  |
| Email  | Phone                      | Preferred Met  ☐ Email | hod of Communica | ation<br>Phone/Voicemail |  |
| By participating in the Personal Preference Program, the Participant/Authorized Representative will manage and direct these services and funds provided under the budget. This responsibility is known as the employer of record.  |                            |                        |                  |                          |  |
| Palco has a fully online enrollment process that is quick and easy. The Employer of Record will receive login instructions from Palco via email within 3-5 business days. Once you receive the email, complete your enrollment right away to avoid any delays.   |                            |                        |                  |                          |  |
| ☐ Check this box If you are unable to complete Palco's online enrollment process and an enrollment specialist will contact you for further assistance.   |                            |                        |                  |                          |  |
| Workers hired must have no convictions involving exploitation, abuse, or assault on another person. Participant/Authorized Representative must be fully capable of the responsibilities associated with managing support staff and handling financial aspects of the consumer-directed program, including proper utilization of the budget and verifying the accuracy of |                            |                        |                  |                          |  |

By completing this form and signing below, all parties agree that the individual named herein shall accept the responsibilities of the employer of record. The participant consents to complete enrollment electronically and has provided an email address and Social Security Number that belongs to the participant.

The participant understands that Palco is not responsible for providing information to an incorrect email address supplied by the Participant/Authorized Representative.

reports provided by Palco.

The participant has read and agrees to Palco's Notice of Privacy Practices and the Terms and Conditions of Palco's online enrollment system and agrees to receive information, notifications, and other correspondence electronically to the email address provided in this document. Such correspondence may contain Personal Health Information as defined at 45 CFR 160.103 and other personally identifiable information. The Participant/Authorized Representative accepts all risks associated with the transmission of such information via those channels. The Participant/ Authorized Representative understands that consent is in effect until Palco is notified in writing that the Participant/Authorized Representative withdraws such consent.

| Participant Printed Name | <b>Authorized Representative Printed Name</b> |
|--------------------------|---|
|                          | (if applicable)                               |
| Participant Signature    | Authorized Representative Signature           |
|                          | (if applicable)                               |
|                          |   |
| Date                     | <mark>Date</mark>                             |

Please return this form to Palco via email: <a href="mailto:enrollNJ@palcofirst.com">enrollNJ@palcofirst.com</a> or via fax to 1.877.859.8757



PO Box 13260 Maumelle, AR 72113 Toll Free 877-710-0457

Online: PalcoFirst.com

## **Participant Authorized Representative Designation Form**

Complete this form entirely to designate an authorized representative (AR). An AR may be a participant's legal guardian, a family member, or any other individual identified who willingly accepts responsibility for performing tasks the participant cannot perform. An AR must have a personal commitment to the participant and must be willing to follow their wishes and respect their preferences while using sound judgment on their behalf. Authorized representatives receive no monetary compensation for this service and may not serve as a worker to the participant.

PARTICIPANT INFORMATION

| First Name  | Middle Name   | Last Na   | me   | Medicaid ID #   |
|---|---|---|--|---|
|   |   |   |  |   |
| DESIG   | NATED AUTHORIZED RI   | PRESENT   | ATIVE INFORM   | IATION  |
| First Name  | Middle Nar  | me  | Last Name  |   |
|   | Date of Bi  | rth   |  |   |
| Relationship to Participar  | nt  |   |  |   |
| Mailing Address (Street A   | Address, including Apt #  | )   |  |   |
| City  | State   | Zip   | County   |   |
| Phone   | Email   |   | 1  |   |
| Support Counselor in participant agrees.)   Predetermined representative in places in a place in a | participant requests that<br>recommends that the pa<br>(The participant has a<br>ace at the time of enrollintative on the client's be | represen<br>rticipant o<br>legal guar<br>ment and<br>half.) | designate a rep<br>rdian or other c<br>that individual | resentative and the<br>court appointed<br>will serve as the |
|   | or their functioning has  |   | -  | has misspent funds from<br>vay that they are no longer      |

As the designated authorized representative, I agree to:

EN-480000-PRI-052024 (NJ)







Work with the Support Counselor to provide information to develop the Cash Management Plan (CMP) on the participant's behalf.

- Help ensure that the cash grant is used for the items outlined in the Cash Management Plan, taking into account the participants' wishes.
- Maintain records, as required by the State, regarding planned expenditures. This includes ensuring that worker timesheets and non-labor invoices are completed, signed, and submitted to the Fiscal Management Service for processing.

I also attest that I meet the eligibility to fill this role, including:

- I am over the age of 18.
- I live in New Jersey and/or within 1 hour or 30 miles from the participant.
- I am willing and able to physically visit the participant in their home to observe their care needs being met at least once per pay period (every two weeks).
- I am not currently a paid worker for the participant in the Personal Preference Program.
- I do not have a history of physical, mental, or financial abuse of another participant.

By completing this form and signing below, the participant agrees to designating the individual named above as their authorized representative for the Personal Preferences Program. The AR will complete and sign all forms and send information to the Support Counselor as requested. The AR will use Personal Preference Program funds to purchase the support listed on the Cash Management Plan as directed and will ensure that all items are purchased and services arranged are paid. We understand that the AR cannot receive any monetary compensation for this service.

| Authorized Representative Printed Name | Participant Printed Name |
|--|--------------------------|
| Authorized Representative Signature    | Participant Signature    |
| - Date                                 |                          |

Please return this form to Palco via email: enrollNJ@palcofirst.com or via fax to 1.877.859.8757







## **Participant Authorized Representative Removal Form**

Complete this form entirely to remove an authorized representative. If a new authorized representative is being appointed, they must complete the Participant Authorized Representative Appointment Form.

|  | PARTICIPANT I   | NFORM   | ATION   |  |
|--|---|---|---|--|
| First Name   | Middle Name   | Last Na                                       | me  | Medicaid ID #  |
|  |   |   |   |  |
| DESIGNATED   | AUTHORIZED REF  | PRESENT                                       | ATIVE INFORMATION   |  |
| First Name   | Middle Nam  | e   | Last Name   |  |
| Social Security Number   | Relationshi   | p to Part                                     | icipant   |  |
| Reason for separation from role  | ·   |   |   |  |
| Will a new Authorized Represen  ☐ <b>Yes</b> I will appoint a new Auth ☐ <b>No</b> I will self-direct my person  | norized Represent   |   |   |  |
| I understand that by removing representative they are no longer for the Personal Preference Programed to self-direct their persomanaging the program in full as time a new authorized representations. | r authorized to incour<br>ram as of the date<br>nal care services,<br>outlined in their S | uire on o<br>of this s<br>they ag<br>tatement | or manage the particip<br>signed agreement. If tl<br>gree and assume resp | pant's services<br>he participant<br>ponsibility for |
| Authorized Representative Printed Name   | _   |   | Participant Printed Name (requ  | uired)   |
| Authorized Representative Signature  | _   |   | Participant Signature (required   | <u>0</u>   |
| Date Date  |   |   | Date (required)   |  |

Please return this form to Palco via email: enrollNJ@palcofirst.com or via fax to 1.877.859.8757



# Personal Preference Program Participant Statement of Rights and Responsibilities

### **RIGHTS:**

- I have the right to create and change my Cash Management Plan to meet my needs within the program guidelines for use of the cash grant.
- I have the right to privacy and confidentiality, and to be treated with dignity and respect.
- I have the right to decide about how to spend my cash grant or to have someone I choose help me with decisions about the program.
- I have the right to bring whomever I wish to all meetings pertaining to the program. I have the right to file a complaint with the program State staff at 1-888-285-3036 (Toll Free) for any reason, including being advised to disenroll.

### **RESPONSIBILITIES:**

- I must notify my Support Counselor immediately if my NJ FamilyCare/Medicaid benefits are terminated. I understand that I must have NJ FamilyCare/Medicaid in order to be enrolled in the program.
- I must notify my Support Counselor immediately, upon admission to a hospital, nursing facility, rehabilitation facility, or any other institution. I understand that I am not entitled to be enrolled in the program during the time I spend in a facility and if I do not notify my Support Counselor it is grounds for disenrollment from the program. If I allow my worker to submit hours for time worked while I am in a facility, my case will be referred to Medicaid Fraud Division (MFD) for an investigation and possible criminal charges.
- I must return phone calls and keep scheduled appointments, including quarterly home visits with my Support Counselor and nursing reassessment visits with a registered nurse MCO. I understand these visits are mandatory as a participant and if I do not comply, I will be disenrolled from the program.
- I am responsible for deciding who to hire and all the responsibilities that go along with hiring workers including:
  - Recruiting & interviewing domestic household workers
  - o Reviewing job applications, resumes and checking references
  - Requesting a background check through the FMS provider if desired
  - o Determining salaries, job duties and work schedule
- I am responsible for providing orientation and training to domestic household workers



I hire.

- I am responsible for supervising the domestic household workers I hire including:
  - Treating my workers with dignity and respect
  - o Reviewing and submitting timesheets in a true, accurate and timely manner
  - o Providing feedback to workers on how they are performing their job
  - Disciplining and firing workers when necessary
- I must notify the FMS provider when I fire or dismiss a worker and complete an Employment Separation Notice.
- I am responsible for having an emergency back-up plan in place in case my regular domestic household worker or agency provider is unable to provide me with care.
- I am responsible for creating a Cash Management Plan (CMP) with the guidance of my Personal Preference Support Counselor and I am responsible for what is included in the CMP and for managing my cash grant accordingly. I understand that if I use my cash grant for anything other than what is approved in my CMP, I will be disenrolled from the program and possibly referred to Medicaid Fraud and Abuse for further investigation.
- I am responsible for informing my Support Counselor if I switch Managed Care Organization (MCO) providers.
- I must treat the Support Counselor, and others who work with the Personal Preference Program the same way I expect to be treated.
- I am responsible for all required paperwork and adhering to all state and federal laws, including tax and labor laws. I understand that the workers I hire will receive taxable reportable income and I am responsible for sharing this information with the workers I hire.
- I have read and/or understand these rights and responsibilities and agree to follow all rules.

| Participant Printed Name               | Participant Signature               | <mark>Date</mark> |   |
|--|-------------------------------------|-------------------|---|
| Authorized Representative Printed Name | Authorized Representative Signature | <mark>Date</mark> | _ |
| (if applicable)                        | (if applicable)                     |                   |   |



## **Personal Preference Program Consent Form**

I hereby apply for participation in the Personal Preference Program (PPP). I agree to the following terms and conditions in applying for the program, and by signing my signature, indicate that I understand and accept the responsibilities involved in my participation in PPP, as detailed below:

- I understand that I cannot start the Personal Preference Program until I receive approval from Horizon NJ Health (HNJH). The SPO does not authorize when I will begin PPP, only my Managed Care Organization (MCO) can give this authorization.
- I understand that PPP is a NJ FamilyCare/Medicaid funded program and that if I lose eligibility for NJ FamilyCare/Medicaid, I am no longer eligible for the program. I understand that my workers cannot continue to work for me and will not be paid if I lose NJ FamilyCare/Medicaid eligibility. I understand that NJ FamilyCare/Medicaid does not notify the program & if I should become ineligible for NJ FamilyCare/Medicaid, I am responsible for making sure that my workers do not continue to work.
- I understand that my participation in the program is in place of receiving the traditional Medicaid Personal Care Assistant (PCA) Program from a home care agency and that my agency services will end prior to receiving a cash grant from the Personal Preference Program. Once I start the program, if I continue to accept traditional NJ FamilyCare/Medicaid PCA delivered services from an agency, I will be responsible for paying for these services.
- I understand that if I switch my MCO, I am responsible for telling the new MCO that I am enrolled in the Personal Preference Program to avoid duplication of home care services.
- I understand that I will be set up as a business in the State of New Jersey and I will become a common law participant.
- I understand that I will become the Employer of Record (EOR) for the workers I hire and that I am legally required to pay participant-related business taxes for the workers I hire. My monthly budget will be used, in part, to pay for participant-related taxes. I will use the Fiscal Management Service Organization to assist me with these responsibilities. I understand that the program is a consumer directed program and that I must be able to self-direct my care. If I cannot, I must have an authorized representative act on my behalf. The authorized representative cannot also be a paid worker within the Cash Management Plan (CMP).
- I understand that I will receive a cash allowance, in place of traditional agency model PCA services, to hire people, buy services and make other purchases related to my personal care needs. I understand that I will choose what services and purchases will best meet my needs, subject to approval by my Horizon NJ Health.



- I understand that I will choose who provides my services and, as the employer of record, all workers I choose to hire must be legally able to be employed. I understand that my workers will be required to complete Federal documents including a W4 Form and I9 Form. I understand that all wages paid to my workers will be taxable reportable income.
- I understand that time sheets are legal documents. I understand if I submit time sheets with false information, I will be disenrolled from the program and my case will be referred to Medicaid Fraud and Abuse for an investigation and possible criminal charges.
- I understand that I can only use my monthly budget for what has been approved in my CMP by my Support Counselor. I understand that if I submit timesheets or invoices for goods and services that are not included in my approved CMP, they will not be paid.
- I understand that I must not overspend my monthly cash allowance. I understand that if I do overspend my cash allowance, I am responsible for restitution, including responsibility for the payment of workers and purchases.
- I will be able to get help from my PPP Support Counselor in making sure the budget is being used correctly. I understand that if I misuse my budget, I may be involuntarily transferred back to the traditional NJ FamilyCare/Medicaid Personal Care Assistant program and my case may be referred to the Medicaid Fraud and Abuse Unit for investigation.
- I understand that if my MCO completes a reassessment of PCA hours, I cannot use the new hours until I have completed a revised CMP and it has been approved by my Support Counselor. Even if the MCO issues a letter of benefits, describing a change in PCA hours, the use of those hours cannot be used until I revise my CMP, and it is reviewed and approved by my Support Counselor.
- I understand that I am responsible for managing my CMP and making appropriate changes to my CMP, not my Support Counselor. I am responsible to see that the services that I receive are those listed in my CMP and that all timesheets and invoices match what has been approved in my CMP. If I need assistance with my CMP, my Support Counselor will provide me with guidance.
- I understand that the cash grant I receive from the Personal Preference Program is not counted as personal income for the participant. I understand that any worker I hire through the Personal Preference Program will receive income that is counted as personal income. Therefore, if I live with my worker and we receive household benefits such as SSI, Food Stamps, housing benefits, etc., that are determined by both of our incomes, household benefits could be affected.
- Both your SSI & Food Stamp benefits will not change because of your decision to participate in the Personal Preference Program. I understand that my Personal Preference Program cash allowance will not be counted as income or as a resource for SSI or Food Stamp eligibility during my participation in this program.



- If I live in a subsidizing housing complex or receive rental assistance, I understand that my participation in the program will not affect my housing eligibility.
- I understand that participation in the program will not affect my eligibility for other services from the following agencies: NJ Division of Deaf & Hard of Hearing, NJ Division of Developmental Disabilities and NJ Department of Labor, Division of Vocational Rehabilitation Services, including vocational rehabilitation services and independent living services programs.
- I understand that services I receive from the NJ Commission for the Blind and Visually Impaired may be affected by the Personal Preference Program cash allowance. I understand that it's my responsibility to check with my local office to see if my services will be affected by my participation in the Personal Preference Program.
- I understand that my Personal Preference Program cash allowance may be counted as income or an asset for post-secondary education loan program eligibility during my participation in the Personal Preference Program. These loan programs include: the Federal Perkins Loan Program, Federal Work-Study Program, Federal Supplemental Education Opportunity Grant Program, the FFEL Program, and the Federal Pell Grant Program. I understand that it is my responsibility to consult with my loan officer to see if my eligibility for post-secondary education loans will be affected by my participation in the Personal Preference Program.
- I understand that I can ask my Support Counselor or other program staff any questions I have about the program and my rights as a consumer. If I decide the program is not right for me, I may return to the traditional NJ FamilyCare/Medicaid PCA Program to receive services without penalty or loss of benefits to which I am otherwise entitled. I must notify my Support Counselor upon disenrollment.
- I agree to abide by the guidelines, directives and procedures issued by the Personal Preference Program and to provide such information and reports as are requested by my Support Counselor and/or the State Program Office.

| Participant/Authorized Representativ  | re Printed Name           |  |
|---------------------------------------|---------------------------|--|
| Participant/Authorized Representative | <mark>re Signature</mark> |  |
| Date                                  |                           |  |



## <u>Personal Preference Program</u> <u>Duplication of Service Statement of Understanding</u>

Participation in the Personal Preference Program (PPP) is an alternative for receiving the traditional NJ FamilyCare/Medicaid Personal Care Assistant (PCA) services from a home care agency. NJ FamilyCare/Medicaid recipients cannot be enrolled in PPP and also receive PCA services from a home care agency at the same time. NJ FamilyCare/Medicaid will only pay for ONE.

Once the Personal Preference Program begins, traditional NJ FamilyCare/Medicaid PCA services delivered from an agency must end. The MCO provider that covers your NJ FamilyCare/Medicaid services will notify your current home care agency; to tell them you are going to begin PPP. Your MCO is responsible for stopping your agency delivered PCA services, before you begin PPP, so there is no duplication of service. **Once PPP begins, receiving service from an agency is Medicaid Fraud.** 

If the home care agency continues to send a home health aide to your home once you begin PPP, you must turn the aide away. You must also call your MCO provider and notify them that the home care agency is still trying to send a home health aide.

If you accept the services of the home care agency while on PPP, it is considered a duplication of service, as well as Medicaid Fraud. If the PPP discovers that you are receiving agency delivered PCA services while also receiving a monthly grant from PPP, your case will be referred to the Medicaid Fraud and Abuse Unit for investigation. You will also be disenrolled from PPP.

| Participant Printed Name | <b>Authorized Representative Printed Name</b> |
|--------------------------|---|
|                          | (if applicable)                               |
| Participant Signature    | Authorized Representative Signature           |
|                          | (if applicable)                               |
|                          |   |
| Date                     | <mark>Date</mark>                             |





Online: PalcoFirst.com

## **Criminal Background Check Selection**

Criminal Background Checks are optional for workers in the Personal Preference Program. Participants are allowed to request that Palco conduct criminal background checks for their workers. Participants must indicate in the below box, if they are waiving or requesting the option of completing a criminal background check.

| PARTICIPANT INFORMATION   |  |                 |                 |                     |                             |  |  |
|---|--|-----------------|-----------------|---------------------|-----------------------------|--|--|
| Full Name (First, Middle, Last):  |  | Palco ID:       |                 | Program: PPP        |                             |  |  |
|   |  |                 |                 |                     |                             |  |  |
|   |  | WORKER INFORMAT | ΓΙΟΝ            |                     |                             |  |  |
| First Name  |  | Middle Name     | Last Na         | ime                 |                             |  |  |
| Social Security Number:   | Email:   |                 | Date of         | Birth (mm/dd/yyyy): | Gender:<br>□Male<br>□Female |  |  |
| Full Address (Street, City, St  | tate, Zip C  | ode):           |                 |                     |                             |  |  |
| I, as the participant, c  | I, as the participant, choose to (Please check one): |                 |                 |                     |                             |  |  |
| <ul> <li>Conduct the State-Wide Criminal Background Check</li> <li>A fee of \$20.00 must be approved and available in the participant's budget allocation.</li> <li>Criminal Background Checks my delay the enrollment process.</li> </ul>      |  |                 |                 |                     |                             |  |  |
| <ul> <li>I have decided to waive the State-Wide Criminal Background Check for this worker.</li> <li>I understand that this means I may be hiring someone with prior convictions, and I accept full responsibility for this decision.</li> </ul> |  |                 |                 |                     |                             |  |  |
| Participant/Authorized Representative Printed Name  |  |                 |                 |                     |                             |  |  |
| Participant/Authorized Repre  | sentative S  | ignature        | <mark>Da</mark> | <mark>te</mark>     |                             |  |  |



# New Jersey Division of Taxation **Appointment of Taxpayer Representative**

1. Taxpayer Information
Use this form to designate a representative(s) and grant the representative(s) the authority to obligate, bind, and/or appear on your

| behalf before the New Jersey Division of Taxation. Section 3 of the fo authorized to handle on your behalf.  | rm allows you to list wh                      | ich tax ma            | atters your representative is    |
|--|---|-----------------------|----------------------------------|
| Taxpayer Is:  Individual Corporation Sole Proprietorsh Estate Partnership Trust (other than  Other Specify HOUSEHOLD CARE SERVICE RECIPIENT (HCSR)   | nip<br>a a business trust)                    | Limit                 | ed Liability Company             |
| Taxpayer's Name (Unitary Group Name if combined group)   | SS Number/NJ Taxpa                            | yer ID Nu             | mber/Unitary ID Number           |
| Spouse's/CU Partner's Name   | Social Security Number                        | er                    |                                  |
| Mailing Address<br>PO BOX 13260  |   | Country               | (If not US)                      |
| City<br>Maumelle   | State<br>AR                                   | ZIP Code<br>72113     | Э                                |
| Email Address  |   | Phone N               | lumber                           |
| Managerial Member's Name (if combined group)   | Managerial Member's                           | FEIN                  |                                  |
| Name of Trustee or Executor  |   |                       |                                  |
| Address of Trustee or Executor   |   | Country<br>(If not US | 5)                               |
| City   | State   | ZIP Code              | 9                                |
| Email Address  |   | Phone N               | lumber                           |
| 2. Representative Information    The named representative(s) must sign and date where indicated i representative is a tax practitioner, the representative must enter his/h ID. Representatives who do not have a PTIN must enter their Social SThe taxpayer(s) named in Section 1 above appoints the person(s) nathem in connection with the tax matter(s) listed in Section 3.   | ner Preparer Tax Identifi<br>Security number. | cation Nu             | mber (PTIN) as the Representativ |
| Name<br>PALCO, INC   | Representative ID                             |                       |                                  |
| Address<br>PO BOX 242930, LITTLE ROCK, AR 72223  |   |                       |                                  |
| Email Address tax@palcofirst.com   | Phone Number 501.604.9936                     |                       | Fax Number                       |
| Name   | Representative ID                             |                       |                                  |
| Address  |   |                       |                                  |
| Email Address  | Phone Number                                  |                       | Fax Number                       |
| 3. Tax Matters  I/We appoint the representative(s) named in Section 2 above to represent the control of the con | sent me/us for:                               |                       |                                  |
| Type of Tax (New Jersey Gross Income, Sales and Use, Corporation, Partnership, Employment, Inheritance, etc.)  | Years(s) and Period(s                         | )                     |                                  |
|  |   |                       |                                  |
|  |   |                       |                                  |

| 4. Acts Authorized  The representative(s) is/are authorized to receive and inspect confidential tax records and is/are granted full power to act with reto the tax matters described in Section 3 above, and to do and perform all such acts as I/we could do or perform. The authority g by this appointment does not include the power to endorse a refund check. |                                  |  |  |  |  |  |
|---|----------------------------------|--|--|--|--|--|
|   |                                  | If you want the representative(s) to have limited power, provide a attach additional information as well.  | n explanation on the lir   | es below and check this box. You may                                 |  |  |
|   |                                  |  |  |  |  |  |
|   | We                               | ices and Communications will send original notices and other written communications to you representative listed in Section 2 unless you check one or more o   |  | automated computer notices) to the                                   |  |  |
|   |                                  | I/We do not want the Division to send any notices or communicate   | ions to my representat   | ive(s).  |  |  |
|   |                                  | I/We want the Division to send a copy of notices and/or communi representatives listed in Section 2.   | cations (other than aut  | omated computer notices) to both                                     |  |  |
| 6.  | The                              | ention/Revocation of Prior Appointment(s) or Power(s) filing of this form automatically revokes all earlier Appointment(s) the Division of Taxation for the tax matters and years or periods li  |  |  |  |  |
|   |                                  | I/We do not want to revoke any prior Appointment(s) of Taxpayer box, you must attach copies of the previous Appointment(s) and/o   |  |  |  |  |
| 7.  | If the                           | nature of Taxpayer(s) e tax matters covered by this appointment concern a joint Gross Inted to represent both spouses/CU partners, both must sign below  |  | he representative(s) is/are being ap-                                |  |  |
|   | of the Note Bus                  | corporate officer, partner, guardian, tax matter partner, executor, and taxpayer, the signature below certifies that they have the authories. If the taxpayer is a combined group, the managerial member is inness Tax purposes. The corporate officer of the managerial memifies that they have the authority to execute this form on behalf of | rity to execute this form<br>responsible for acting<br>ber who signs the app | on behalf of the taxpayer(s). on behalf of the group for Corporation |  |  |
|   |                                  | This Appointment of Taxpayer Represent   |  | gned and Dated   |  |  |
| Tax   | храу                             | er Signature   |  | Date   |  |  |
| Pri   | nt Na                            | ame  | Title (if applicable)  |  |  |  |
| Tax   | храу                             | er Signature   |  | Date   |  |  |
| Pri   | nt Na                            | ame  | Title (if applicable)  |  |  |  |
| 8.  | I/We                             | eptance of Representation and Signature e accept the appointment as representative(s) for the taxpayer(s) versentative.  | who has/have executed  | d this Appointment of Taxpayer                                       |  |  |
| Re  | pres                             | entative Signature   |  | Date   |  |  |
|   | nt Na                            |  | Title (if applicable)  | 0551050  |  |  |
| $\vdash$  |                                  | PALADINO   | CHIEF EXECUTIVE  | ı  |  |  |
|   | -                                | entative Signature   |  | Date   |  |  |
| Pri   | Print Name Title (if applicable) |  |  |  |  |  |

### Instructions for Form M-5008-R

Use this form to designate a representative(s) and grant the representative(s) the authority to obligate, bind, and/or appear on your behalf before the New Jersey Division of Taxation. Section 3 of the form allows you to list which tax matters your representative is authorized to handle on your behalf.

You may authorize the representative(s) to receive your confidential tax information. Unless otherwise indicated, the representative(s) may also perform any and all acts that you can perform regarding your taxes. This includes consenting to extend the time to assess tax or agreeing to a tax adjustment. Representatives may not sign returns or delegate authority unless specifically authorized to do so on this form.

**Combined Groups.** The managerial member must register the combined group to receive an NU number and is responsible for all actions related to the group's Corporation Business Tax (N.J.S.A. 54:10A-4.8 and 54:10A-4.10). If another representative is selected to handle any Corporation Business Tax matters on behalf of the group, the managerial member must complete Form M-5008-R to provide authorization. For all other types of New Jersey tax, Form M-5008-R is completed by the member to designate a representative to act on behalf of that member.

### Form M-5008-R is not required:

- When an individual appears with you or with a representative who is authorized to act on your behalf. For example, this form is not required if a representative appears on behalf of a corporate taxpayer with an authorized corporate officer;
  - If a trustee, receiver, or attorney has been appointed by a court that has jurisdiction over a debtor;
  - If an individual merely furnishes tax information or prepares a report or return for you;
  - When a fiduciary stands in the position of, and acts as, the taxpayer. However, if a fiduciary wishes to authorize an individual to represent or act on behalf of the taxpayer, the fiduciary must sign and file Form M-5008-R.

### Limitations

Appointing a representative does not relieve you of tax responsibilities or obligations. This form allows another person to represent you in most matters concerning tax administration, tax investigations, examinations/audits, and other meetings with the Division. Because you remain responsible for your tax obligations, a representative's authority does not extend to some aspects of the collection process. Examples of the collection process are judgments, levies, liens, and seizures. In these instances, we may require telephone communication, direct contact, and/or interaction with the taxpayer.

### Who Can Execute the Appointment of Taxpayer Representative?

- An individual, if the request pertains to a personal Income or individual Use Tax return filed by that individual (or by an individual and his or her spouse/CU partner if the request pertains to a joint Income Tax return and joint representation is requested). If joint representation is not requested, each taxpayer must file his or her own form.
- If the taxpayer is a limited liability company (LLC), a manager of the LLC. If there is no manager, a member of the LLC authorized to act on tax matters on behalf of the entity.
- A sole proprietor.
- A general partner of a partnership or limited partnership.
- The administrator or executor of an estate.
- The trustee of a trust.
- If the taxpayer is a corporation, a principal officer or corporate officer who is authorized to act on tax matters and has legal authority to reach agreements on behalf of the corporation; any person who is designated by the board of directors or other governing body of the corporation; any officer or employee of the corporation upon written request signed by a principal officer of the corporation and attested by the secretary or other officer of the corporation; or any other person who is authorized to receive or inspect the corporation's return or return information under I.R.C. §6103(e)(1)(D). Note: If the taxpayer is a combined group, the managerial member is responsible for acting on behalf of the group for Corporation Business Tax purposes.

### **Tax Matters**

You may enter more than one tax type and indicate the tax year(s) and/or tax period(s) applicable in Section 3. If you designate a specific tax but no tax year or period, the M-5008-R will apply to all tax years and periods. If you designate a specific tax year or period but not a specific tax type, this form will apply to all tax types for the designated tax year or period. If you do

not designate either a tax type or a tax period, this form will apply to all taxes and all periods. **Note:** If a managerial member is filing this form on behalf of a combined group, a representative can be designated only for Corporation Business Tax issues.

## Retention/Revocation of Prior Powers of Attorney and/or Appointments of Taxpayer Representative

By executing and filing the M-5008-R with the Division of Taxation, you automatically revoke all earlier Appointment(s) of Taxpayer Representative and/or Power(s) of Attorney on file with the Division of Taxation for the tax matters and years or periods listed in Section 3 unless you check the box in Section 6.

You cannot partially revoke a previously filed Form M-5008-R. If a previously filed Form M-5008-R or Power of Attorney has more than one representative and you do not want to retain all the representatives on the previously filed form, you must execute a new form indicating the representative(s) retained.

### Signature of Taxpayer(s)

You, or an individual you authorize to execute the Form M-5008-R on your behalf, must sign and date the form. You or the representative(s) may be required to provide identification and evidence of authority to sign this document.

**Individuals.** If the matter for which the appointment is prepared involves a joint Income Tax return and the same individual(s) will represent both spouses/CU partners, both must sign Form M-5008-R, unless one spouse/CU partner authorizes the other, in writing, to sign for both. In that case, you must attach a copy of the authorization to the appointment. If the matter for which the appointment is prepared involves a joint return and different individuals will represent the spouses/CU partners, each must execute his or her own Appointment of Taxpayer Representative.

**Corporations and Combined Groups.** The president, vice-president, treasurer, assistant treasurer, or any other officer of the corporation/managerial member of the group having authority to bind the corporation/combined group must sign Form M-5008-R.

**Partnerships.** All partners must sign Form M-5008-R, or if the form is executed on behalf of the partnership only, a partner duly authorized to act for the partnership must sign it. A partner is authorized to act for the partnership if, under state law, the partner has authority to bind the partnership.

**Limited Liability Companies (LLC).** A member or manager must sign Form M-5008-R, or, if the form is executed on behalf of the LLC only, a member or manager duly authorized to act for the LLC must sign it, and the signor must certify that he/she has such authority.

**Fiduciaries.** In matters involving fiduciaries under agreements, declarations, or appointments, Form M-5008-R must be signed by all of the fiduciaries, unless proof is furnished that fewer than all fiduciaries have the authority to act in the matter under consideration. Evidence of the authority of the fiduciaries to act must be included when filing Form M-5008-R.

Estates. The administrator or executor of an estate may execute Form M-5008-R.

**Trusts.** The trustee of a trust may execute Form M-5008-R.

**Others.** Form M-5008-R must be signed by the taxpayer or by an individual having the authority to act on behalf of the taxpayer.

### Instructions for Submission

Completion and submission of this form is only required when you are communicating – either in person or in writing – with the Division on behalf of another person.

In Person. If you are planning to visit a Regional Information Center on behalf of another individual, you must bring:

- The completed form, signed by both the representative and the taxpayer; and
- One form of government-issued photo identification (such as a driver's license) or two forms of non-picture government-issued identification (such as a birth certificate).

**In Writing.** If you are responding to a notice sent by the Division, submit your documentation to the PO Box on the notice. You must include with your correspondence:

- The completed form, signed by both the representative and the taxpayer;
- A copy of the notice; and
- Any corresponding documentation.

Department of the Treasury

Application for Employer Identification Number (For use by employers, corporations, partnerships, trusts, estates, churches, government agencies, Indian tribal entities, certain individuals, and others.) See separate instructions for each line. Keep a copy for your records.

●MB No. 1545-0003 EIN

| ntern                  | ial Revenu   | e Service   | Go to www.irs.gov/Form554 for ir                                      | istruct     | ions and                   | tnei                   | atest information.  |  |  |
|------------------------|--|---|---|-------------|----------------------------|------------------------|---|--|--|
|                        | 1 Le   | egal name of entit                                      | y (or individual) for whom the EIN is                                 | being i     | requested                  | t                      |   |  |  |
| arly.                  | 2 Tr   | rade name of busi                                       | iness (if different from name on line                                 | 1)          | 3 Ex                       | ecuto                  | r, administrator, trustee   | , "care of" name   |  |
| Type or print clearly. | 4a Mailing address (room, apt., suite no. and street, or P.O. box) 5a Street address (if o |   |   |             | ddress (if different) (Dor | i't enter a P.O. box.) |   |  |  |
| or pri                 | <b>4b</b> C  | ity, state, and ZIP                                     | code (if foreign, see instructions)                                   |             | 5b Cit                     | y, sta                 | ite, and ZIP code (if fore  | eign, see instructions)  |  |
| уре                    | 6 County and state where principal business is located                                     |   |   |             |                            |                        |   |  |  |
|                        | 7a N   | ame of responsib  | le party  |             |                            | 7b                     | SSN, ITIN, or EIN   |  |  |
| Ba                     |  |   | limited liability company (LLC)                                       | 'es         | ✓ No                       | 8b                     | If 8a is "Yes," enter   |  |  |
| ВС                     | If 8a is   | "Yes," was the L  | LC organized in the United States?                                    | - 2         | z x x                      | 12                     | and and an and an   | Yes No   |  |
| a a                    | Туре   | of entity (check o                                      | nly one box). Caution: If 8a is "Yes,"                                | " see th    | ne instruc                 | tions                  | for the correct box to c  | heck.  |  |
|                        | ☐ So   | ole proprietor (SSI                                     | N)  |             |                            |                        | Estate (SSN of decede   | nt)  |  |
|                        | ☐ Pa   | artnership  |   |             |                            |                        | Plan administrator (TIN   | )  |  |
|                        | C  | orporation (enter f                                     | orm number to be filed)   |             |                            |                        | Trust (TIN of grantor)  |  |  |
|                        | □ P€   | ersonal service co                                      | rporation   |             |                            |                        | Military/National Guard   | State/local government   |  |
|                        | CI   | nurch or church-c                                       | ontrolled organization  |             |                            |                        | Farmers' cooperative  | Federal government   |  |
|                        | □ Of   | ther nonprofit org                                      | anization (specify)   |             |                            |                        | REMIC   | ☐ Indian tribal governments/enterprises  |  |
|                        |  |   | Household Employer  | 7/-         |                            | Gro                    | up Exemption Number (   |  |  |
| )b                     |  | rporation, name tl<br>able) where incorp                | ne state or foreign country (if<br>porated                            | State       | e                          |                        | Foreig  | n country  |  |
| 10                     | Reaso  | n for applying (c                                       | heck only one box)  | В           | anking pu                  | ırpos                  | e (specify purpose)   |  |  |
|                        |  | arted new busine  |   |             |                            |                        | of organization (specify r  | new type)  |  |
|                        |  |   |   |             |                            |                        | g business  | · · ·  |  |
|                        | Hi   | red employees (C  | theck the box and see line 13.)                                       | _ c         | reated a                   | trust                  | (specify type)  |  |  |
|                        | C  | ompliance with IR                                       | S withholding regulations   | □ C         | reated a                   | pensi                  | on plan (specify type)  |  |  |
|                        | ✓ Of   | ther (specify) H  | ousehold Employer   |             |                            |                        |   |  |  |
| 11                     | Date b   | usiness started o                                       | r acquired (month, day, year). See ir                                 | structi     | ons.                       | 12                     | Closing month of acc  | ounting year December ployment tax liability to be \$1,000 or less                               |  |
| 13                     | •  | t number of emplo                                       | yees expected in the next 12 months                                   | enter -(    | 0- if none)                |                        | in a full calendar year   | and want to file Form 944 annually quarterly, check here. (Your employment                       |  |
|                        |  | Agricultural  | 1   | Other       |                            |                        | tax liability will generally be \$1,000 or less if you expect to pay \$5,000 or less, \$6,536 or less if you're in a U.S. territory, in total |  |  |
|                        |  |   |   |             |                            |                        | every quarter.  | heck this box, you must file Form 941 for  |  |
| 15                     | nonres   | sident alien (montl                                     | h, day, year)   | F. F.       | 8 8 9                      |                        |   | e, enter date income will first be paid to   |  |
| 16                     |  |   | describes the principal activity of you                               |             |                            |                        | Ilth care & social assistar   |  |  |
|                        |  |   | Rental & leasing Transportation &                                     |             | _                          | ,                      | ommodation & food serv  |  |  |
| 17                     |  |   | Manufacturing   |             | vork done                  | ,                      |   | ices provided.   |  |
| 18                     |  |   | shown on line 1 ever applied for an                                   | d recei     | ved an El                  | N?                     | ☐ Yes ☐ No  |  |  |
|                        | If "Yes  | ," write previous                                       |   | madina      | المناطيية                  |                        | the entity's FIN and anough   | or guartiana about the completion of this form   |  |
| Γhiı                   | المرا  | Designee's nar  |   | med mo      | ilvidual to i              | eceive                 | e the entity S Eliv and answ  | er questions about the completion of this form.  Designee's telephone number (include area code) |  |
| ar                     |  | the second second                                       |   |             |                            |                        |   |  |  |
|                        | signee   | Alicia Paladino Address and Z                           |   |             |                            |                        |   | 501-604-9936  Designee's fax number (include area code)  |  |
|                        | •  |   |   |             |                            |                        |   |  |  |
| Inda.                  | r manal ties   |   | Maumelle, AR 72113  I have examined this application, and to the best | of my kn    | avilades and               | haliaf                 | it is true, carrect, and camplete   | 501-821-0045 Applicant's telephone number (include area code)                                    |  |
|                        |  | or perjury, i deciare that<br>to (type or print clearly |   | ⊎i iliy Khi | ≠wicade ana                | ≢¢li€i,                | icis uue, c∎rieci, and cemplète.  | , pp. sant a complication frames (fibridge died code)  |  |
|                        |  | CAP - SEPTIME GOODING                                   | ,,,   |             |                            |                        |   | Applicant's fax number (include area code)   |  |
| Signa                  | ature  |   |   |             |                            | Date                   |   |  |  |
| J.                     |  |   |   |             |                            |                        |   | - T  |  |

Form SS-4 (Rev. 12-2023) Page **2** 

### Do I Need an EIN?

File Form SS-4 if the applicant entity doesn't already have an EIN but is required to show an EIN on any return, statement, or other document. See also the separate instructions for each line on Form SS-4.

| IF the applicant  | AND  | THEN   |  |
|---|--|--|--|
| started a new business  | doesn't currently have (nor expect to have) employees  | complete lines 1, 2, 4a–8a, 8b–c (if applicable), 9a, 9b (if applicable), 10–14, and 16–18.                          |  |
| hired (or will hire) employees,<br>including household employees  | doesn't already have an EIN  | complete lines 1, 2, 4a-6, 7a-b, 8a,<br>8b-c (if applicable), 9a, 9b (if applicable), and 10-18.                     |  |
| ppened a bank account   | needs an EIN for banking purposes only   | complete lines 1-5b, 7a-b, 8a, 8b-c<br>(if applicable), 9a, 9b (if applicable), 10, and 18.                          |  |
| changed type of organization  | either the legal character of the organization or its<br>ownership changed (for example, you incorporate a<br>sole proprietorship or form a partnership) <sup>2</sup>  | complete lines 1-18 (as applicable).   |  |
| ourchased a going business3   | doesn't already have an EIN  | complete lines 1-18 (as applicable).   |  |
| created a trust   | the trust is other than a grantor trust or an IRA trust <sup>4</sup>   | complete lines 1–18 (as applicable).   |  |
| created a pension plan as a<br>plan administrator <sup>5</sup>  | needs an EIN for reporting purposes  | complete lines 1, 3, 4a-5b, 7a-b, 9a, 10, and 18.  |  |
| s a foreign person needing an<br>EIN to comply with IRS<br>withholding regulations  | needs an EIN to complete a Form W-8 (other than Form W-8ECI), avoid withholding on portfolio assets, or claim tax treaty benefits <sup>6</sup>   | complete lines 1-5b, 7a-b (SSN or ITIN as applicable), 8a, 8b-c (if applicable), 9a, 9b (if applicable), 10, and 18. |  |
| s administering an estate   | needs an EIN to report estate income on Form 1041  | complete lines 1–7b, 9a, 10–12, 13–17 (if applicable), and 18.   |  |
| s a withholding agent for<br>axes on nonwage income<br>baid to an alien (that is,<br>ndividual, corporation, or<br>bartnership, etc.) | is an agent, broker, fiduciary, manager, tenant, or<br>spouse who is required to file Form 1042, Annual<br>Withholding Tax Return for U.S. Source Income of<br>Foreign Persons   | complete lines 1, 2, 3 (if applicable), 4a-5b, 7a-b, 8a, 8b-c (if applicable), 9a, 9b (if applicable), 10, and 18.   |  |
| s a state or local agency   | serves as a tax reporting agent for public assistance recipients under Rev. Proc. 80-4, 1980-1 C.B. 5817   | complete lines 1, 2, 4a-5b, 7a-b, 9a, 10, and 18.  |  |
| s a single-member LLC (or<br>similar single-member entity)  | needs an EIN to file Form 8832, Entity Classification Election, for filing employment tax returns and excise tax returns, or for state reporting purposes <sup>8</sup> , or is a foreign-owned U.S. disregarded entity and needs an EIN to file Form 5472, Information Return of a 25% Foreign-Owned U.S. Corporation or a Foreign Corporation Engaged in a U.S. Trade or Business | complete lines 1–18 (as applicable).   |  |
| is an S corporation   | needs an EIN to file Form 2553, Election by a Small<br>Business Corporation <sup>9</sup>   | complete lines 1-18 (as applicable).   |  |

<sup>&</sup>lt;sup>1</sup> For example, a sole proprietorship or self-employed farmer who establishes a qualified retirement plan, or is required to file excise, employment, alcohol, tobacco, or firearms returns, must have an EIN. A partnership, corporation, REMIC (real estate mortgage investment conduit), nonprofit organization (church, club, etc.), or farmers' cooperative must use an EIN for any tax-related purpose even if the entity doesn't have employees.

- <sup>3</sup> Don't use the EIN of the prior business unless you became the "owner" of a corporation by acquiring its stock.
- 4 However, grantor trusts that don't file using Optional Method 1 and IRA trusts that are required to file Form 990-T, Exempt Organization Business Income Tax Return, must have an EIN. For more information on grantor trusts, see the Instructions for Form 1041.
- <sup>5</sup> A plan administrator is the person or group of persons specified as the administrator by the instrument under which the plan is operated.
- <sup>6</sup> Entities applying to be a Qualified Intermediary (QI) need a QI-EIN even if they already have an EIN. See Rev. Proc. 2000-12.
- 7 See also Household employer agent in the instructions. Note: State or local agencies may need an EIN for other reasons, for example, hired employees.
- <sup>8</sup> See Disregarded entities in the instructions for details on completing Form SS-4 for an LLC.
- 9 An existing corporation that is electing or revoking S corporation status should use its previously assigned EIN.

<sup>&</sup>lt;sup>2</sup> However, don't apply for a new EIN if the existing entity only (a) changed its business name, (b) elected on Form 8832 to change the way it is taxed (or is covered by the default rules), or (c) terminated its partnership status because at least 50% of the total interests in partnership capital and profits were sold or exchanged within a 12-month period. The EIN of the terminated partnership should continue to be used. See Regulations section 301.6109-1(d)(2)(iii).

## Form **2678** Employer/Payer Appointment of Agent

Use this form if you want to request approval to have an agent file returns and make

deposits or payments of employment or other withholding taxes or if you want to

(Rev. December 2024) Department of the Treasury — Internal Revenue Service

OMB No. 1545-0029

For IRS use:

| revo | ke an existing appointment.  |   |   |   |
|------|--|---|---|---|
| ar   | you're an employer or payer who wants to<br>nd 2 and sign Part 2. Then give it to the agent<br>gn it.  |   |   |   |
|      | <b>ote:</b> This appointment isn't effective until we appring more information.  | prove your request. See the instruction   | ons   |   |
|      | you're an employer, payer, or agent who war<br>emplete all three parts. In this case, only one sig   |   | nt,   |   |
| Pa   | rt 1: Why you're filing this form.   |   |   |   |
|      | eck one)   |   |   |   |
|      | You want to <b>appoint</b> an agent for tax reporting, d   | epositing, and paying.  |   |   |
| □'   | You want to <b>revoke</b> an existing appointment.   |   |   |   |
| Pa   | rt 2: Employer or Payer Information: Compl   | ete this part if you want to appoint a  | an agent or revoke a  | n appointment.                            |
| 1    | Employer identification number (EIN)   |   |   | 7   |
| 2    | Employer's or payer's name (not your trade name)   |   |   |   |
| 3    | Trade name (if any)  |   |   |   |
| 4    | Address  |   |   |   |
|      |  | Number Street   |   | Suite or room number                      |
|      |  |   |   |   |
|      |  | City  | State   | ZIP code                                  |
|      |  |   |   |   |
|      |  | Favsian asymty name   | province/county   | Foreign postal ands                       |
|      |  | Foreign country name Foreign  | province/county   | Foreign postal code                       |
| 5    | Forms for which you want to appoint an ager appointment to file. (Check all that apply.)   | <b>3</b>  | For ALL employees/ payees/payments  | For SOME employees/ payees/payments       |
| 5    |  | nt or revoke the agent's  nent (FUTA) Tax Return* (all 940 series)  k Return (all 941 series)  r Agricultural Employees (all 943 series)  turn (all 944 series)  come Tax  nent Tax Return  | For ALL employees/  | For SOME employees/                       |
| 5    | Form 940, Employer's Annual Federal Unemploym<br>Form 941, Employer's QUARTERLY Federal Tax<br>Form 943, Employer's Annual Federal Tax Return form 944, Employer's ANNUAL Federal Tax Re<br>Form 945, Annual Return of Withheld Federal In<br>Form CT-1, Employer's Annual Railroad Retirem  | nent (FUTA) Tax Return* (all 940 series)  k Return (all 941 series)  r Agricultural Employees (all 943 series)  turn (all 944 series)  come Tax  nent Tax Return  ly Railroad Tax Return  port, deposit, and pay tax reported   | For ALL employees/ payees/payments  | For SOME employees/ payees/payments       |
| 5    | appointment to file. (Check all that apply.)  Form 940, Employer's Annual Federal Unemploym Form 941, Employer's QUARTERLY Federal Tax Form 943, Employer's Annual Federal Tax Return form 944, Employer's ANNUAL Federal Tax Reform 945, Annual Return of Withheld Federal In Form CT-1, Employer's Annual Railroad Retirem Form CT-2, Employee Representative's Quarter  * Generally, you can't appoint an agent to reservice recipient.  Check here if you're a home care service in the control of | nent (FUTA) Tax Return* (all 940 series)  k Return (all 941 series)  r Agricultural Employees (all 943 series)  turn (all 944 series)  come Tax  nent Tax Return  ly Railroad Tax Return  port, deposit, and pay tax reported  recipient, and you want to appoint the  confidential tax information to the agent  o process Form 2678. The agent me  o prepare or file the returns covered be  thorize the IRS to disclose confidential   | For ALL employees/ payees/payments  payees/payments  on Form 940, unless agent to report, depond to relating to the authonary contract with a the system of the suppointment, or all tax information of the | For SOME employees/payees/payees/payments |
|      | appointment to file. (Check all that apply.)  Form 940, Employer's Annual Federal Unemploymer Form 941, Employer's QUARTERLY Federal Tax Form 943, Employer's Annual Federal Tax Return for Form 944, Employer's ANNUAL Federal Tax Reform 945, Annual Return of Withheld Federal Inform CT-1, Employer's Annual Railroad Retirem Form CT-2, Employee Representative's Quarter * Generally, you can't appoint an agent to reservice recipient.  Check here if you're a home care service in for you. See the instructions.  I am authorizing the IRS to disclose otherwise of appointment, including disclosures required to reporting agent or certified public accountant, to deposits and payments. Such contract may autagent to such third party. If a third party fails to payer remain liable.  | nent (FUTA) Tax Return* (all 940 series)  k Return (all 941 series)  r Agricultural Employees (all 943 series)  turn (all 944 series)  come Tax  nent Tax Return  ly Railroad Tax Return  port, deposit, and pay tax reported  recipient, and you want to appoint the  confidential tax information to the agent  o process Form 2678. The agent me  o prepare or file the returns covered be  thorize the IRS to disclose confidential   | For ALL employees/ payees/payments  payees/payments  on Form 940, unless agent to report, depond to relating to the authonary contract with a the system of the suppointment, or all tax information of the | For SOME employees/payees/payees/payments |
| Sig  | appointment to file. (Check all that apply.)  Form 940, Employer's Annual Federal Unemploymer Form 941, Employer's QUARTERLY Federal Tax Form 943, Employer's Annual Federal Tax Return for Form 944, Employer's ANNUAL Federal Tax Reform 945, Annual Return of Withheld Federal Inform CT-1, Employer's Annual Railroad Retirem Form CT-2, Employee Representative's Quarter * Generally, you can't appoint an agent to reservice recipient.  Check here if you're a home care service in for you. See the instructions.  I am authorizing the IRS to disclose otherwise of appointment, including disclosures required to reporting agent or certified public accountant, to deposits and payments. Such contract may autagent to such third party. If a third party fails to   | nent (FUTA) Tax Return* (all 940 series)  x Return (all 941 series)  yr Agricultural Employees (all 943 series)  turn (all 944 series)  come Tax  nent Tax Return  fly Railroad Tax Return  port, deposit, and pay tax reported  recipient, and you want to appoint the  confidential tax information to the ager  to process Form 2678. The agent m  to prepare or file the returns covered be  thorize the IRS to disclose confidential  to file the returns or make the deposit  | For ALL employees/ payees/payments  payees/payments  on Form 940, unless agent to report, depond to relating to the authonary contract with a the system of the suppointment, or all tax information of the | For SOME employees/payees/payees/payments |
| Sig  | appointment to file. (Check all that apply.)  Form 940, Employer's Annual Federal Unemploymer Form 941, Employer's QUARTERLY Federal Tax Form 943, Employer's Annual Federal Tax Return for Form 944, Employer's Annual Federal Tax Reform 945, Annual Return of Withheld Federal Inform CT-1, Employer's Annual Railroad Retirem Form CT-2, Employee Representative's Quarter * Generally, you can't appoint an agent to reservice recipient.  Check here if you're a home care service in for you. See the instructions.  I am authorizing the IRS to disclose otherwise of appointment, including disclosures required to reporting agent or certified public accountant, to deposits and payments. Such contract may autiagent to such third party. If a third party fails to payer remain liable.   | nent (FUTA) Tax Return* (all 940 series)  x Return (all 941 series)  yr Agricultural Employees (all 943 series)  turn (all 944 series)  come Tax  nent Tax Return  rly Railroad Tax Return  port, deposit, and pay tax reported  recipient, and you want to appoint the  confidential tax information to the ager  to process Form 2678. The agent m  to prepare or file the returns covered be  thorize the IRS to disclose confidential  to file the returns or make the deposit  Print your name here  Print your title here  Best daytime phone | For ALL employees/payees/payees/payments  | For SOME employees/payees/payees/payments |

Form 2678 (Rev. 12-2024) Part 3: Agent Information: If you'll be an agent for an employer or payer, or want to revoke an appointment, complete this part. 6 Agent's employer identification number (EIN) 7 Agent's name (not trade name) Trade name (if any) **Address** Number Street Suite or room number City State ZIP code Foreign postal code Foreign country name Foreign province/county Check here if the employer is a home care service recipient receiving home care services through a program administered by a federal, state, or local government agency. Under penalties of perjury, I declare that I have examined this form and any attachments, and to the best of my knowledge and belief, they are true, correct, and complete. Print your name here Sign your name here Print your title here

Best daytime phone

Date

Form **2678** (Rev. 12-2024)

## Form **8821**

(Rev. January 2021)

Department of the Treasury Internal Revenue Service

## **Tax Information Authorization**

a Go to www.irs.gov/Form8821 for instructions and the latest information.

a Don't use Form 8821 to request copies of your tax returns

a Don't use Form 8821 to request copies of your tax returns or to authorize someone to represent you. See instructions.

| OMB No. 1545-1165 |                 |  |  |  |
|-------------------|-----------------|--|--|--|
| F                 | or IRS Use Only |  |  |  |
| Received          | d by:           |  |  |  |
| Name_             |                 |  |  |  |
| Telephon          | ie              |  |  |  |
| Function          |                 |  |  |  |
| Date              |                 |  |  |  |

| 1 Taxpayer information. Taxpaye   | er must sign and date this form or                             | n line 6.  |   |                                      |  |
|---|--|--|---|--------------------------------------|--|
| Taxpayer name and address   |  |  | Taxpayer identification i                         | number(s)                            |  |
|   |  |  | Daytime telephone num (501) 604.9936              | ber Plan number (if applicable)      |  |
| 2 Designee(s). If you wish to name designees is attached a  | e more than two designees, attac                               | ch a list  | to this form. Check here                          | if a list of additional              |  |
| Name and address  |  | CAF  | lo. 5005-46467R                                   |                                      |  |
| Palco   |  |  |   |                                      |  |
| Alicia Paladino   |  | Teleni   | none No (501) 604 9                               | <br>936                              |  |
| PO Box 13260<br>Maumelle, AR 72113  |  | Telephone No. (501) 604.9936<br>Fax No. (501) 821,0045 |   |                                      |  |
| Check if to be sent copies of notice  | es and communications  | Check  | if now: Address                                   | elephone No. 🔲 Fax No. 🗌             |  |
| Name and address  | es and communications  |  |   |                                      |  |
| Name and address  |  |  |   |                                      |  |
|   |  |  |   |                                      |  |
|   |  |  |   |                                      |  |
|   |  | Fax N  | 0.  |                                      |  |
| Check if to be sent copies of notice  | es and communications $\square$                                | Check  | if new: Address 📙 T                               | elephone No. 🗌 🛮 Fax No. 🔲           |  |
| <b>3 Tax information.</b> Each designed periods, and specific matters you   | ı list below. See the line 3 instruc                           | tions.   |   | on for the type of tax, forms,       |  |
| By checking here, I authorize   | access to my IRS records via ar                                | n Interm   | nediate Service Provider.                         |                                      |  |
| (a) Type of Tax Information (Income, Employment, Payroll, Excise, Estate, Gift, Civil Penalty, Sec. 4980H Payments, etc.) | <b>(b)</b><br>Tax Form Number<br>(1040, 941, 720, etc.)        |  | (c)<br>Year(s) or Period(s)                       | (d)<br>Specific Tax Matters          |  |
| Employment  | SS-4, 2678, 8821   |  |   |                                      |  |
| Employment  | W-4, W-5   |  |   |                                      |  |
| Employment  | 940, 941, W-2,W-3  |  |   |                                      |  |
| 4 Specific use not recorded on Specific use not recorded on CAR   | the Centralized Authorization, check this box. See the instruc | n File<br>tions. It                                    | (CAF). If the tax inform you check this box, skip | nation authorization is for line 5 a |  |
| 5 Retention/revocation of prior t<br>isn't checked, the IRS will autor<br>box and attach a copy of the tax                | matically revoke all prior tax info                            | ormatio  | n authorizations on file u                        | inless you check the line 5          |  |
| To revoke a prior tax information   | authorization(s) without submitti                              | ng a ne  | ew authorization, see the                         | line 5 instructions.                 |  |
| 6 Taxpayer signature. If signed by individual, if applicable), executo the legal authority to execute this                | r, receiver, administrator, trustee                            | , or indi  | vidual other than the taxp                        | payer, I certify that I have         |  |
| a IF NOT COMPLETED, SIGNE   | D, AND DATED, THIS TAX INFO                                    | ORMAT  | TION AUTHORIZATION                                | WILL BE RETURNED.                    |  |
| a DON'T SIGN THIS FORM IF I   | T IS BLANK OR INCOMPLETE.                                      |  |   |                                      |  |
| O'markon.   |  |  |   |                                      |  |
| Signature   |  |  | Da  | te<br>Household Employer (HCSR)      |  |
| Print Name  |  |  |   | (if applicable)                      |  |
|   |  |  |   |                                      |  |